

GOING PLACES IN ERIE COUNTY

Vans have been assigned to the following communities. Please call **858-RIDE (858-7433)** to make arrangements. Press #1 for reservations. Press #2 for return rides & cancels.

City of Buffalo

(service 8:30 - 3:15)
(wheelchair service available)

City of Lackawanna

(service 9:00 - 4:00)

City of Tonawanda

(Call 505 - 1172 for scheduling
Mondays only 9 - 11 am)

Towns of Aurora and Elma

(Call 652 - 8866 for scheduling
daily 8:30 - 4:30)

Town of Cheektowaga

(service 8:15 - 3:00)
(wheelchair service available)

Town of Clarence

(service 9:00 - 3:00)

Town of Evans

(service 8:00 - 3:00)
(wheelchair service available)

Town of Lancaster

(service 8:30 - 3:00)

Town of Newstead

(services 8:30 - 3:00)

Towns of Orchard Park & Boston

(service 9:00 - 3:15, no Mondays)
(wheelchair service available)

Town of West Seneca

(service 9:15 - 3:00)
(wheelchair service available)



Mark C. Poloncarz

County Executive

Randy Hoak

Commissioner of Senior Services

For more information about other services for older adults in Erie County, please contact

**Erie County Department
of Senior Services**

13th Floor
95 Franklin Street
Buffalo, NY 14202-3968
(716) 858-8526

Www3.erie.gov/seniorservices

ERIE COUNTY DEPARTMENT OF SENIOR SERVICES



858-RIDE

**Going Places
Transportation
Services**

GOING PLACES TRANSPORTATION PROGRAM

As a service to older adults (aged 60+) in Erie County, the Department of Senior Services offers the Going Places Transportation Program.

The Curb-to-Curb van service is available to older adults without access to regular transportation. Older adults should be able to access the van with minimal assistance from the driver. If more help is needed, the older adult may bring a companion.

Reservations for health-related trips may be scheduled up to two weeks to the day in advance. Non-medical trips may be scheduled one week to the day in advance. A brief registration is required for service.



**CALL 858-RIDE
(858-7433)**

8:30 AM TO 4:20 PM

MONDAY THROUGH FRIDAY

Reservation line (press #1) opens at
8:30 AM. Cancel/return line
(press #2) opens by 8:00 AM.

PRIORITIES FOR VAN SERVICE

Health Related

Trips to the doctor, clinic, hospital, counseling, therapy, prescriptions, etc.

Food & Nutrition

Trips to Stay-Fit Dining Sites or grocery stores ** 4 Bag Limit

Personal Business

Trips for banking or bill-paying, HEAP, Social Services, HIICAP (health insurance information and counseling), legal assistance, etc.

Social Activities

Trips made for social or recreational purposes or volunteer opportunities



**Requests for travel outside the
service area may not always be
accommodated.**

TRANSPORTATION CONTRIBUTION POLICY

A suggested contribution is \$8 per one-way trip or \$16 per round-trip. Contributions are voluntary.

Any amount you wish to give is greatly appreciated and will be used to support the transportation program.

All contributions are confidential and no one will be denied service if unable to donate.

Because of the demands for senior transportation, travel may be limited to the nearest available facilities (with the exception of trips for health purposes).

****4 Bag Limit includes packages of bottled water/pop, toilet paper, paper towels, facial tissues, etc.**

**ERIE COUNTY
DEPARTMENT OF
SENIOR SERVICES
GOING PLACES VAN
858-RIDE (7433)
WWW3.ERIE.GOV**