



"Kindness can transform someone's dark moment with a blaze of light. You'll never know how much your caring matters"
-Amy Leigh Mercree



Let us help!

Call: (716)858-8526

E-mail: caregiver@erie.gov

Website: erie.gov/aging

Address: 95 Franklin St - Floor 13
Buffalo NY 14202



Mark C. Poloncarz
County Executive

Randy Hoak
Commissioner

The Administration on Aging, New York State Office for the Aging, The Alzheimer's Association, and The New York State Department of Health help bring these key programs to our community

Erie County Department for the Aging Caregiver Assistance



Helping an aging family member or friend? We're here to help you!

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Who Are Caregivers?

A caregiver helps someone with daily tasks like cleaning, shopping, personal care, cooking, or providing transportation. Caregivers can be family, friends, or neighbors.

What Is Respite?

Respite is a short break from caregiving duties to rest and recharge.

Need Help Getting Started?

Our NY Connects team offers Options Counseling—a free, unbiased service to explain all care options so you can choose what works best for you and your loved one’s needs, values, and strengths. Contact a Certified Case Manager to learn what services are available and how to access them.

Caring for someone with memory loss?

Alzheimer’s Disease Caregiver Support Initiative (ADCSI)

Erie County Department for the Aging has a grant partnership with the Alzheimer’s Association to provide supportive services to caregivers who are caring for someone with Alzheimer’s Disease or a memory loss diagnosis.

Supportive Services Include:

Care Consultations

A Caregiver Support Case Manager will provide a caregiver assessment that is tailored to each caregiver’s situation and develop a care plan to address concerns.

Short term respite*

Including non-medical home care, Social Adult Day, and overnight respite

Safety Services*

Door alarms, night lights, ID bracelets

Legal Services*

Power of Attorney and Will preparation services.



**Services limited to grant funds available*

Services available if you are caring for an older adult with physical and/or cognitive limitations.

Non-Medical Home Care*

Funding to provide an aide that can assist your loved one while you take a break.

Social Adult Day Services*

Social Adult Day Services provide care in a supervised group setting, within the community, to older adults who are frail or have disabilities. Social Adult Day Services provide a break to caregivers as well as enriching activities for their loved one.

Overnight Respite*

Overnight care for your loved one, in a skilled nursing facility, so you can take a vacation.

Caregiver Counseling*

Meet with a professional support counselor, at a convenient time and location, to help resolve troublesome caregiver issues

Information and Referral

Let our knowledgeable staff link you with additional information, supports, and programs throughout Erie County.

**Services limited to grant funds available.*

**Services may be subject to a cost share*