

Erie County Department for the Aging
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Buffalo, NY 14202-3968
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Erie.gov/aging

PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)

A **PERS**, also called a **Personal Response System (PRS)**, **Emergency Response System (ERS)**, or medical signaling device is an answer to the need for both security and independence. It is a simple way to call for help from a friend, relative, or emergency services (police, fire department, or ambulance). If a user needs help, he simply presses a button, which sends a message into an emergency response center. Information about his medical history and names and phone numbers of contact people is quickly available. The emergency response center will talk with the user to determine the reason they were contacted and will respond appropriately. Companies who sell this product are listed under "Medical Alarms" in the yellow pages of the phone book.

ADT

1-877-730-8173
www.adt.com

AMHERST MEDICAL ALERT

716-204-4100; 1-800-964-1551
www.amherstmedicalalert.com

ASSISTIVE TECHNOLOGY SERVICES

615-562-0043
<http://assistivetechologieservices.com/>

CATHOLIC HEALTH HOME RESPONSE

716-447-6309
<http://www.HomeResponseSystem.com>

CONNECT AMERICA

1-800-815-5809 option#3
info@connectamerica.com

DOYLE SECURITY SYSTEMS

Medical Monitoring
1-866-GO-DOYLE (1-866-463-6953)
<http://www.godoyle.com> (go to Medical)

FAMILY CARE

1-877-893-2140
www.FamilyCareMedicalAlarms.com

Lively senior Cell Phone& Medical Alerts

1-800-918-8543
www.lively.com

HELPLINK

1-855-789-6014 OR 315-299-2774

HOME HELP LINE/Rural/Metro

716-218-7074 or 877-810-1555
<http://www.myhomehelpline.com/>

LIFE ALARM

1-800-780-5433
www.life-alarm.com

MEDICAL ALERT

1-800-800-2537
www.medicalalert.com

LIFEFONE

1-844-253-7939
www.lifefone.com

CST/LINK TO LIFE

1-888-557-4462
www.cstlil.com

MOBILE HELP/ MOBILE MEDICAL ALERT SYSTEMS

1-800-992-0616
www.MobileHelp.com

LIFELINE

1-800-380-3111
www.lifelinesys.com

RESPONSE LINK

1-866-581-4540
www.response-link.com

GENERAL SECURITY

716-684-0200
www.gensecurity.com

SHIELD SECURITY SYSTEMS

716-681-6677
www.shield-security.com

VALUED RELATIONSHIPS, INC.

1-800-860-4230
<http://www.monitoringcare.com>

WILLCARE

716-856-7500
www.willcare.com