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ERIE COUNTY DEPARTMENT FOR THE AGING
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**THESE SERVICES ARE FUNDED
IN PART BY THE ERIE COUNTY
DEPARTMENT FOR THE AGING,
THE NYS OFFICE FOR THE
AGING, AND THE
ADMINISTRATION ON AGING**



HOME CARE OPTIONS

WHAT IS HOME CARE?

Home care helps someone at home with their health and daily needs ensuring they can live safely and independently in their home.

Step 1: Talk to your medical provider. They can request an in-home evaluation by a certified home health agency. If you're eligible, Medicare or other private insurance may cover nursing, therapy, or personal care services for short-term recovery.

Step 2: Call us at NY Connects. If assistance is required beyond short-term care services, long-term home care options should be considered. Erie County Department for the Aging is committed to assisting you and your family.

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MEDICARE FUNDED HOMECARE

Medicare-covered services are recommended as the first option for home care.

Medicare may cover home health care if:

Homebound Status: The individual has difficulty leaving home without assistance

Skilled Care Need: The Individual needs part-time or intermittent skilled nursing, therapy, or related services.

When someone qualifies, Medicare can cover skilled care and help from a Home Health Aide. This coverage is usually limited. For other insurance plans, you should contact your insurance provider.

Medicare has very strict rules, which can make it hard to get coverage for some services. If you do not qualify, there may be other programs that can help you.

VETERAN'S ASSISTANCE - 716-858-6363 or veterans@erie.gov

The VA has benefits that add monthly payments to their pension for qualified Veterans and their survivors.

- **Aid and Attendance:** For those needing assistance with daily living activities
- **Housebound:** For those who are unable to leave home without assistance.

Erie County Veteran's Services 716-858-6363 or veterans@erie.gov or
NY State Division of Veteran's Affairs 888-838-7697

ERIE COUNTY DEPARTMENT FOR THE AGING/ NY Connects - 716-858-8526

We as well as local agencies provide Case Management services to coordinate non-medical home care including housekeeping and personal care services. There may be financial assistance based on a needs assessment and availability of funds.

To qualify, the individual must be 60 years or older, have unmet care needs, and not be eligible for similar assistance from other sources. Costs depend on income, so the person might need to pay a percentage of the total cost.

For more information contact our NY Connects line 716-858-8526

HOSPICE & PALLIATIVE CARE - 716-686-8077 | <https://www.hospicebuffalo.com>

Hospice: Designed for individuals with serious illnesses who are no longer pursuing curative treatments and may be nearing the end of life.

Palliative Care: Focused on managing symptoms and improving quality of life for those with ongoing or progressive conditions who continue treatment.

For more information:

716-686-8077 | <https://www.hospicebuffalo.com>

MEDICAID - 855-222-8350 | <https://nyindependentassessor.com/>

Medicaid is a health insurance program that helps people with low income and limited resources. It has different long-term home care programs that can help with personal care, housekeeping, and other daily tasks. These programs are for people who need ongoing support for a long period of time.

Key programs for folks who have Medicaid:

Managed Long-Term Care (MLTC):

For people eligible for both Medicare and Medicaid. MLTC may cover a home aide, meal delivery, emergency alert devices, social day programs, and more.

Medicaid Managed Care Plan:

For people who have Medicaid only. These plans often include personal aide services and may cover emergency alert systems.

Community Alternative System Agency (CASA):

For those eligible for Medicaid and Medicare who don't qualify for MLTC. CASA helps mostly with light housekeeping and basic support services.

Call the New York Independent Assessor:

855-222-8350 | <https://nyindependentassessor.com>

Nursing Home Transition & Diversion / TBI Waiver - 716-408-3120 | <https://www.headwayofwny.org>

A Medicaid program that provides personal care plus additional services for those recovering from a traumatic brain injury or transitioning from nursing home care.

TBI or Nursing Home Transition Programs:

716-408-3120 | <https://www.headwayofwny.org>