

ERIE COUNTY DOMESTIC VIOLENCE RESOURCE GUIDE

2025 EDITION





Domestic Violence 24/7 Hotline Numbers

- NYS Domestic and Sexual Violence Hotline:.....**1 (800) 942-6906**
- Multi-language Accessibility Deaf or Hard of Hearing call:.....**711**
- Erie County Domestic Violence Hotline:.....**(716) 862-HELP**
- Haven House Hotline
(For Shelter and other DV Services).....**(716) 884-6000**
- Crisis Services Hotline:.....**(716) 834-3131**
- Hispanics United of Buffalo Hotline:.....**(716) 481-8867**
- Erie County Sheriff's Domestic Violence Hotline:..**(716) 858-7999**



University at Buffalo

Family Violence and
Women's Rights Clinic
School of Law

A Message from
**Erie County Commission on
the Status of Women and
Erie County Central Police Services**

In November 2019, the Erie County Commission on the Status of Women and Erie County Central Police Services, convened a meeting with our colleagues including Western New York Law Enforcement Leadership, members of the Erie County District Attorney's Office and members of the Erie County Domestic Violence High Risk Team to discuss the spike in domestic violence related homicides our community was experiencing and how to address this disturbing occurrence. This group made a commitment to meet regularly in an effort to develop more effective communication and collaboration between law enforcement across Erie County. The creation of this resource guide is intended to assist in that commitment.

Thank you to Judtih Olin, ECCSW Advisory Board member and Director of the Family Violence and Women's Right Clinic, University at Buffalo School of Law and Latonia Marsh, Esq., the clinic's Supervisor of Special Projects for their editorial support.

Karen King PhD
Commissioner,
Erie County Public Advocacy &
Executive Director,
Erie County Commission on the Status of Women

VIOLENCE

BURY THE

Bury The Violence

Email:.....**btvbuffalo@gmail.com**

Kareema Morris founded Bury The Violence, a nonprofit organization that helps find missing, runaway, and trafficked teenagers and young adults.





CRISISservices

this moment forward

Crisis Services

Call: **(716) 834-3131** (24/7 Hotline Number) or **(716) 831-7007**

- **Erie County Rape Crisis Center:**

Call with all sexual violence concerns, including presentation at local emergency rooms for rape kits.

- **Hospital Presentation:**

Respond to all Erie County Emergency Rooms when a victim of sexual assault, domestic violence, family violence or elder abuse presents there.

- **Sexual Assault:** On staff crisis manager at Buffalo Police Headquarters.

- **Elder Abuse:** Specific Elder Abuse Case Manager on staff at Buffalo Police Headquarters.

- **Located at Police Departments:** Staff co-located at Erie County Sheriff's Office, Town of Tonawanda Police, and Buffalo Police Headquarters.

- **College Campuses:** Connections and questions for campus related DV/SA, as we have staff co-located at campuses in the county.

- **Connection to crisis and trauma response departments**
Within Crisis Services.

- **Mobile:** In many cases, staff have the ability to provide home and/or site visits for face to face meetings at convenient locations for clients.



Erie County DA's Office Victim Witness Services Bureau BE SAFE Program

Call: **(716) 858-4630** for services. (Available: M-F 8:30am-5pm)

- **Advocacy Services for clients in the City of Buffalo:**

Advocates reach out to complainants within 24-hours of arraignment. Provides crisis intervention, information and referrals, supportive counseling to victims of domestic/intimate partner violence and elder abuse. Walk-ins accepted from any jurisdiction

- **Staff located within the Erie County District Attorney's Office:**

Provides victims with real-time access to Assistant District Attorneys, liaison services with law enforcement, court information, next steps in the criminal process.

- **Staff co-located in Buffalo City Court and Erie County Felony Court-Domestic Violence Part(s):**

Staff provides accompaniment for Buffalo cases - call to coordinate if you are also linked with a particular survivor.

- **Court:** Specific and general safety planning.

- **OVS Assistance:** Crime victim assistance with OVS applications for *ANY* victim of crime.

- **Mobile on request:**

BE SAFE Advocates provide home/hospital visits and victim accompaniment to police jurisdictions upon request.

- **Bi-lingual:** Spanish-speaking victim advocate available.

- **Community Outreach, Law Enforcement Training and Education:** Post-conviction follow-up/advocacy-Victim Impact Statement assistance.



Erie County High Risk Team

The Erie County Domestic Violence High Risk Team is an initiative funded through a grant awarded by the NYS Department of Criminal Justice Services through the STOP VAWA funding and led by Child + Family Services – Haven House. The Team Coordinator is based out of Haven House and works with an entire multi-disciplinary team to address the domestic violence cases most at risk of lethality.

- ***Monitors DV cases referred to the team that may present high risk indicators:***

This multidisciplinary team consists of the Coordinator, the Erie County District Attorney's Office, BE SAFE Program, Erie County Child Protective Services, Erie County Department of Social Services Legal Department, Erie County Probation, New York State Parole, Volunteer Lawyer's Project, and various police jurisdictions including Buffalo, Amherst, Cheektowaga, Tonawanda, Orchard Park, Lancaster and Lackawanna.

- ***Formally meets once a month to discuss:***

Individualized intervention plans for cases that have gone through the formal referral process.

- ***High Risk Team Coordinator and High Risk Team Advocate provide training and education:***

On domestic violence homicide, the Danger Assessment and high risk factors to law enforcement, attorneys, judges, domestic violence advocates, and community agencies.

Hotline: **(716) 884-6000**

Call High Risk Team Coordinator at **(716) 277-5003**

Erie County Probation Victim Assistance



Call: **(716) 858-2523** to speak with advocate.
(Available: M-F 9am-5pm)

- Assistance with writing and submitting victim impact statements on criminal cases (*call to coordinate if working with a survivor*), including home calls if needed (*limited mobility, illness, hospitalization, nursing home, etc.*).
- Advocating with probation department on behalf of survivor whose abuser is on probation.
- Provide general info about probation as well as discuss an offender's specific probation conditions.
- OVS application assistance, court accompaniment, safety planning.





Erie County Sheriff's Office DV Unit

Erie County Sheriff's Office DV Unit Call: **(716) 858-7999** for services. ECSO 24/7 Hotline is the same number.
(Available: M-F 8am-4pm)

Confidential Support:

For victims of domestic violence, family violence, elder abuse, rape, and sexual assault.

- Assistance with safety planning, crisis intervention, appropriate agency referrals, court advocacy.
- Assistance with Orders of Protection.
- Educational presentations and training to law enforcement agencies, the general public, schools, and community-based organizations.
- Part of a county-wide police agency – Unit Coordinator is a police officer.
- Advocates are available at the Main Domestic Violence Office in Buffalo, Sheriff's substations, and courts throughout Erie County.
- Liaison and advocate for Tribal Courts – Seneca speaking advocate on staff.
- Team Leader for Veteran's Court.
- Spanish speaking advocate on staff.



Family Justice Center
WHEN ABUSE ENDS, HOPE BEGINS.

Family Justice Center

Call: **(716) 558-7233** for SAFE services. Email: **safe@fjcsafe.org**

Available:

- **Buffalo** - M-F: 8:30am-4:00pm
- **Amherst** - By appointment only
- **Grand Island** - By appointment only
- **Harvest House** - By appointment only
- **Orchard Park** - By appointment only
- **Online Chat Services** available at **www.fjcsafe.org**
weekdays 9am-5pm

▪ **Web Conferencing with Family Court:**

Clients can obtain emergency orders of protection from Family Court via web-conferencing at the FJC.

- **Buffalo Police On-Site:** Buffalo Police are on-site at the Downtown location for clients to file a report and/or press charges.

- **Forensic Medical Unit:** Clients can have their injuries assessed and documented and, if appropriate, have them provided to the DA's office for criminal prosecution purposes.

▪ **Patient Navigator/Health Home Worker:**

Both a patient navigator and health home worker are on-site and can provide medical case management services.

- **Connection to Legal Services:** Clients can meet with a Neighborhood Legal Services representative or get connected with the UB Law Clinic if not eligible for NLS.

- **Pet Therapy:** SPCA Paws for Love Pet Therapy available.

- **Bi-lingual:** Spanish-speaking victim advocate available.

▪ **Non-Denominational Spiritual Support.**

- **OVS Assistance:** OVS application assistance for victim compensation.

Family Justice Center *(Continued)*

- **Advocate Co-Located in Erie County Family Court:**
Provides accompaniment for Erie County Family Court cases.
- **Educational and Training Presentations:**
Area businesses, agencies, the general public, schools, and community-based organizations. Advocate is able to provide offsite services for students.
- **Counseling:** Safety planning, crisis intervention, danger assessment, case management, groups, trauma assessments for children and adults, linkage to additional services.

Haven House

Call: **(716) 884-6000** for services.

Shelter:

36 bed shelter for victims of DV and their dependent children.

24-Hour Hotline: (716) 884-6000

DV Counseling: Individual and Group Counseling.

Groups:

- Support Groups
- Art Empowerment Groups (*for adults and children, based on A Window Between Worlds Curriculum*)
- Domestic Violence Education and Parenting After Violence (*a six week curriculum, which may fulfill court requirements for clients mandated into DV education and parenting services*)

Economic Empowerment Program

Parenting After Violence (PAV):

Individual counseling for parent support.

Advocacy:

- Court Advocacy
- CPS Advocacy
- APS Advocacy





The Healing Station Agency

Call: Telephone **716-895-3123**,
admin@hsagency.org
brownkathy545@gmail.com

Mission: To provide support to those who have been directly impacted by domestic violence (DV) to discover, renew and H.E.A.L (holistic health, empower, establish, accomplish, accentuate, love and live) and become survivors of DV.

Services: Training/Employment, Housing, Mental / Emotional Health, Spiritual, Legal Justice / Safety, Education



HISPANOS UNIDOS
DE
BUFFALO

HEART OF THE COMMUNITY SINCE 1989

Hispanics United of Buffalo

Call: **(716)-856-7110** for services.

(Available M-F: 8:30-4:30pm)

HOTLINE: **(716) 481-8867**

- **Domestic Violence Core Services:**

Multicultural agency uniquely equipped to serve Hispanic survivors and provide Intensive case management, non-clinical counseling, and advocacy.

- **Parenting Classes:** In English and Spanish

- **Assists with petition writing**

- **Domestic Violence one-on-one support**





Helping Others through Protection and Empowerment

HOPE of WNY*

**(Helping Others Through Protection and Empowerment)*

The HOPE of WNY is a formal collaboration between the Family Justice Center and Community Services for Every1 whose mission is to improve access to domestic violence services and prevention education for people with intellectual and developmental disabilities.

Domestic Violence Services:

Accessible, intensive case management services for survivors of domestic violence with an intellectual or cognitive disability, including advocacy, linkages to other accessible services, court accompaniment and support groups.

Training & Technical Assistance:

Provides training on accessible services and the intersection of domestic violence and disabilities in partnership with Niagara University's First Responders Disability Awareness Training Program. Also provides technical assistance to agencies on making services accessible to survivors with an intellectual or cognitive disability.

For services: **(716) 558-7233** or **(716) 949-6678**

For training info contact:

Stephanie Saunders at **Saunders@csevery1.com**

or **(716) 883-8002**



Karen Society of Buffalo

Call: **(716) 768-0064**

Email: **Info@karenbuffalo.org**

Briana Neale, LMSW

Domestic Violence Program Supervisor

Karen Society of Buffalo (KSB) is a community-based organization seeking to enhance the quality of life and to cultivate the self-sufficiency of immigrants from Burma, while preserving and sharing our cultural heritage.

RAHAMA

Resources and Help Against Marital Abuse



Call: **(716) 777-3468**

Email: **info@rahama.org** (General Inquiries)

Nancy Abdelhaq, Executive Director, **nancy@rahama.org**

RAHAMA: (Resources and Help Against Marital Abuse) is the only female-and Muslim-led nonprofit organization in Western New York that specializes in underserved immigrant, refugee, and Muslim women facing domestic violence.

Mission: Founded on Islamic principles, RAHAMA supports women experiencing domestic abuse through advocacy, counseling, education, and housing.

