

How to setup dispatch notifications on lamResponding.com



Log in to www.lamResponding.com . Go to the “Administrative Functions” tab on the home screen.

lamResponding.com
by Responder Reply System™

FIRE & EMS DEPARTMENT

9:41:43
Tuesday, July 28, 2015

CALL (866) 890-8... RESPOND RESPONSE CODES RESPOND NOW

SCHEDULE ADMINISTRATIVE FUNCTIONS PRINT SCREEN CLEAR 'NOW RESPONDING' HELP TOGGLE DASHBOARD

az	On Duty	Position	On Duty For	On Duty At	Until
	Jane Doe	FF/EMT	Fire/EMS	Station 2	22:45 Jul 28
	Gary Doe	Interior FF	Fire	Station 1	23:00 Jul 28
	John Doe	Interior FF	Fire	Station 1	23:00 Jul 28
	James Doe	Driver	Fire	Station 1	23:00 Jul 28
	Larry Doe	Exterior FF	Unavail.	OOT	23:45 Jul 28
	Chris Doe	Chief	Available	Home	22:30 Jul 28

az	Now Responding	Position	Responding To	Called At	ETA Before

15:20:30 Jul 21, 2015:
 Nature: Structure Fire
 Location: 170 West Seneca Street
 Comments: Residential, Smoke From SE Corner
 Communications: Tac 2 for Operations

16:23:45 Jul 8, 2015:
 Nature: Structure Fire
 Location: 170 West Seneca Street
 Comments: Residential, Smoke From SE Corner
 Communications: Tac 2 for Operations

Upcoming Events

- Weekly Meeting 07/28/2015 at 2:00 PM
- Meeting 08/03/2015 at 5:00 PM
- Weekly Meeting 08/04/2015 at 2:00 PM
- Weekly Meeting 08/11/2015 at 2:00 PM
- Meeting 08/17/2015 at 5:00 PM
- Weekly Meeting 08/18/2015 at 2:00 PM
- Weekly Meeting

[VIEW / EDIT](#) [OPTIONS](#)

All Verizon dispatches sent via priority messaging now come from a static number; custom ring tones can be set for anything received from this number: 712-739-0583

Please consider joining the Volunteer & Combination Officers Section of the IAFC! It's a great resource for all depts. Print and mail apps that are [here](#) (Chiefs) and [here](#) (Company Officers).

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B-20 CAR1 E 1 E-22 E26 E-4 LDR 1 Q-3 AMB-2 INVST HM-2 S-4

AVAILABLE. * FREE 2-Month Trial!!!

Go to “Manage Members” and select “Edit a Member” or “Add a Member”

The screenshot displays the administrative interface for a Fire & EMS Department. At the top left is the logo for iamresponding.com, an Emergency Responder Reply System. To the right of the logo, the text reads "FIRE & EMS DEPARTMENT". In the top right corner, the time is 9:43:14 and the date is Tuesday, July 28, 2015. Below the header is a navigation bar with "ADMINISTRATIVE FUNCTIONS" and buttons for "HOME", "MAIN ADMINISTRATIVE PAGE", and "HELP". A red banner below the navigation bar says "Welcome To Administrative Section". On the left side, there is a vertical menu with the following items: "MANAGE MEMBERS", "MANAGE APPARATUS", "MANAGE HYDRANTS & MAP MARKERS", "SYSTEM SETTINGS", "SEND MESSAGES", "MANAGE GROUPS", "EXPIRATION TRACKER", "ATTENDANCE & SERVICE TRACKER", "MESSAGE SCROLL", "REPORTS", "MEMBER ROSTER", and "NFIRS". A dropdown menu is open under "MANAGE MEMBERS", listing: "ADD A MEMBER", "EDIT A MEMBER", "DELETE A MEMBER", "RE-SEND LOG-IN CREDENTIALS", "IMPORT MULTIPLE MEMBERS", and "MANAGE PERMISSIONS". A large red arrow points to the "EDIT A MEMBER" option. At the bottom left, there is a disclaimer: "Only those functions for which you have privileges will operate. Privileges may only be modified through the Edit A Member function." The footer contains "TERMS OF USE", the website URL "www.iamresponding.com", and the copyright notice "© 2007-2015 COPYRIGHT. ALL RIGHTS RESERVED."

In the add/edit page make sure to fill in the member's: email and text address. The text message address is the member's 10-digit mobile number (no dashes, spaces or 1 required in front of the area code). This is then followed by the member's "SMS Gateway" which can be found by clicking the red question mark icon next to the field. For example: if the member has AT&T their address would be 3157011372@txt.att.net . If you have trouble finding a text address please contact us at support@emergencysmc.com

You Are Editing An Existing Member

Fields marked with * are mandatory

Mandatory Fields

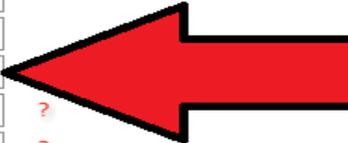
First Name	<input type="text" value="Mike"/>	*
Last Name	<input type="text" value="Smith"/>	*
User Name	<input type="text" value="*****"/>	* ?
Password	<input type="text" value="*****"/>	* ?

Contact Information

Email Address	<input type="text" value="mike@smith.com"/>	
Secondary Email Address	<input type="text" value="mike@abc.com"/>	
Text Message Address	<input type="text" value="3157448774@vtext.com"/>	
Pager Address	<input type="text" value="3258748596@alphapage.myairmail.com"/>	?
Business Telephone Number	<input type="text" value="315"/> <input type="text" value="744"/> <input type="text" value="8774"/>	?
Home Telephone Number	<input type="text" value="315"/> <input type="text" value="214"/> <input type="text" value="4478"/>	?
Mobile Phone Number	<input type="text" value="315"/> <input type="text" value="747"/> <input type="text" value="8585"/>	?
Additional Telephone No. 1	<input type="text" value="315"/> <input type="text" value="574"/> <input type="text" value="9988"/>	?
Additional Telephone No. 2	<input type="text" value="315"/> <input type="text" value="687"/> <input type="text" value="3644"/>	?
Additional Telephone No. 3	<input type="text" value="607"/> <input type="text" value="587"/> <input type="text" value="2255"/>	?

Address

Street	<input type="text" value="1444 Main Street"/>
City/Town	<input type="text" value="Syracuse"/>
State	<input type="text" value="New York"/>



After entering the members : email, text and/or alpha-pager address you can now select how they will receive dispatches. Make sure to check the “Send me these dispatches” field, this will commonly be labeled “All”. Next choose the delivery method, commonly this is to the member’s “Text message address” (you can select multiple delivery methods). If your member has Verizon, select “Priority messaging address” instead of text. Priority messaging is a service we have with Verizon that allows faster/larger messages to be sent. You will then need to complete the “Priority messaging address” field which will be the members 10-digit number followed by @vzvmg.biz

Dispatch Information

Send me these dispatches: All

Send dispatch information to my:

- Primary email address
- Secondary email address
- Text message address
- Pager address
- Priority messaging address

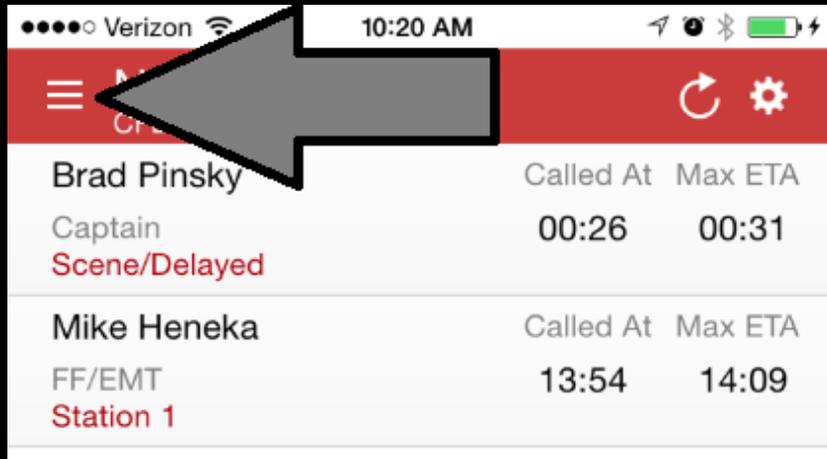
Priority messaging address (for Verizon users only): ?

FOR APP USERS: To have the selected dispatches sent via push notifications to your app(s), you have to enable that from within the app(s) on your mobile device(s). Turn on "Notifications", under "Incidents", on the app's "Agencies and Settings" page.

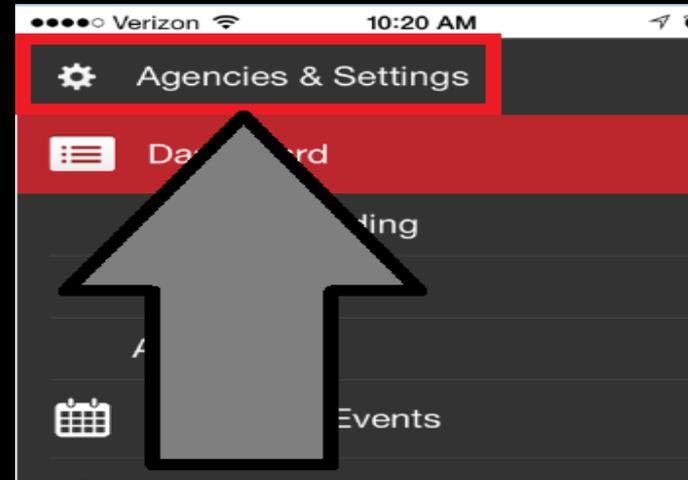
No single method of message delivery is perfect. Any delivery method can be impacted or delayed by factors outside of our control. Redundancy is critical, and strongly recommended. Please select multiple methods of delivery of your dispatch messages (push, text, email, etc). DO NOT ABANDON YOUR PAGERS. Push, text and email notifications are dependent on many factors beyond our control and should be used as supplemental notifications only.

How to setup the lamResponding app to enable push notifications

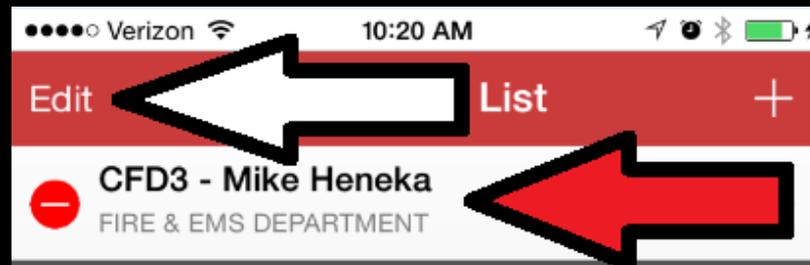
1) Open the app and click the 3 lines to open the menu



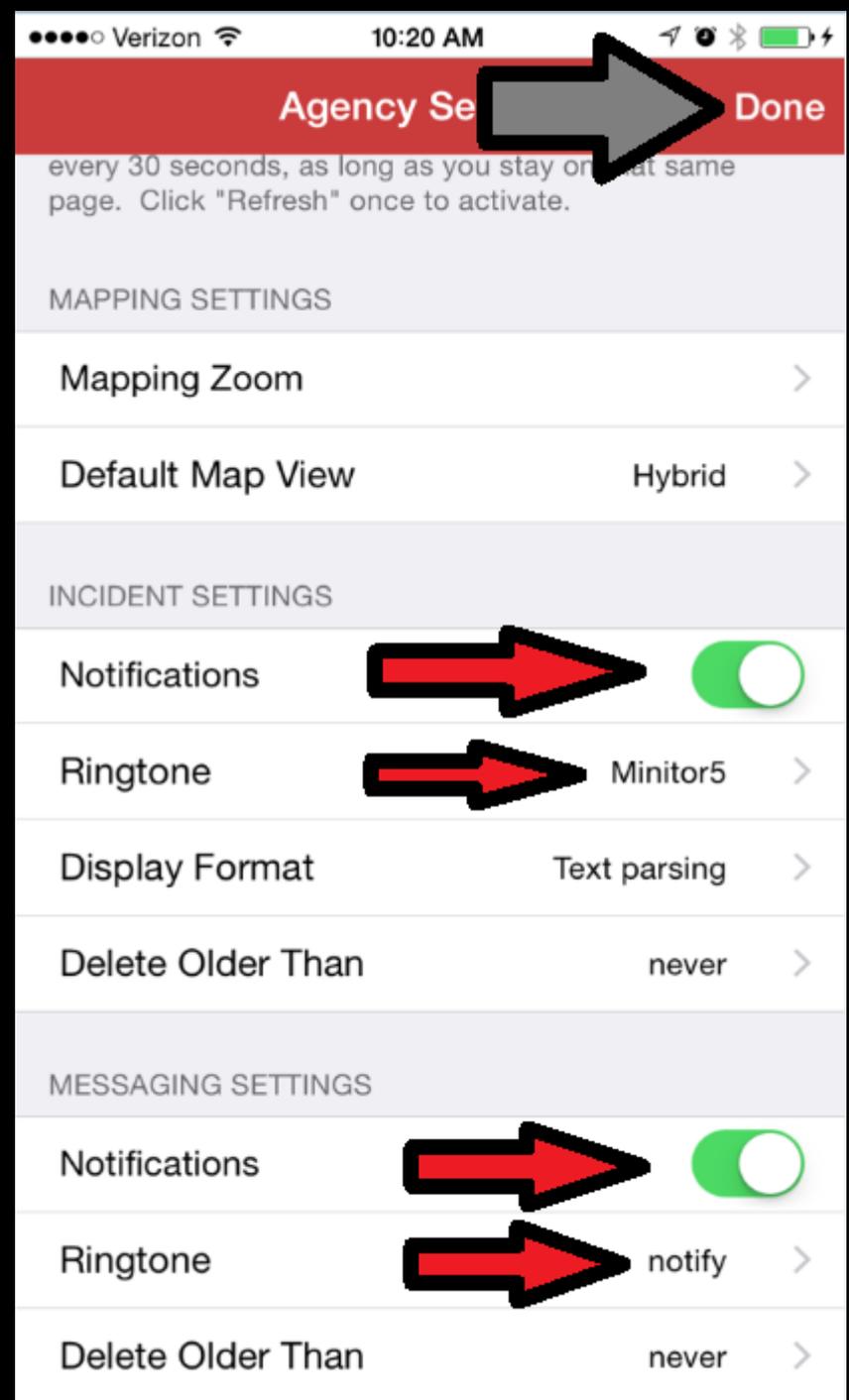
2) Click "Agencies & Settings"



3) In iOS click "Edit" then select your agency. If using Android press and hold your agency name then click "Edit".



Now you can enable incidents and message notifications. After selecting your ringtones and preferences click “Done” at the top right.



If your members are using an iOS device (iPhone/iPad) go to the device settings app. Click notifications and make sure: allow notifications, sounds, show on lock screen and alerts are enabled.

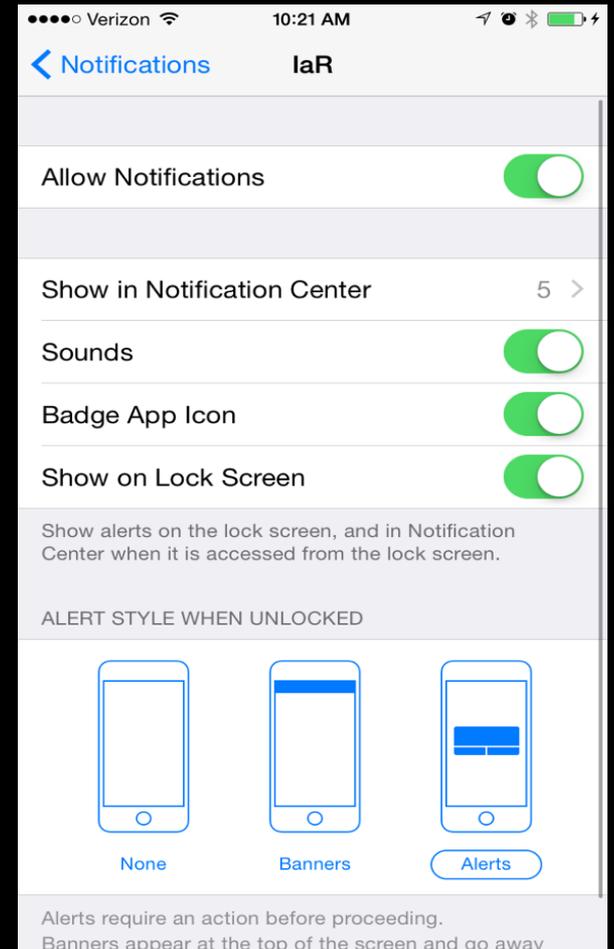
1



2



3



**You are now setup to receive dispatch notifications on
lamResponding.com . Should you have any questions
please call us: 1-877-509-0381 or email us:
support@emergencysmc.com**

