



COUNTY OF ERIE

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DEPARTMENT OF HOMELAND SECURITY & EMERGENCY SERVICES

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<https://www3.erie.gov/dhses/>

alert@erie.gov

IAM RESPONDING UPDATE

New integration with what3words:

Simplifying the identification of a caller's location is pivotal for first responder's rescue efforts - we all know that when time is saved, lives are saved. To help solve this ongoing challenge, we are excited to announce an integration with what3words, a location technology that has assigned every 10-foot square in the world a unique identifier made of three random words.

We're extending the what3words solution to the 450,000+ first responders we service, by allowing an emergency location's unique 3-word address to be sent to and mapped by first responders directly through IamResponding.

Learn more: <https://www.iamresponding.com/resources/w3w>

Please stay tuned for additional updates on the system!

The Help Desk is here to assist the First Responders of Erie County with any questions or issues they may have with the Erie County Alerting Network. Email at alert@erie.gov you will reach a staff member to address your specific issue.

When possible we ask that individual members please contact their Agency Administrator for assistance prior to contacting the help desk so that they too are aware of any issues within their department. You may also submit your requests electronically by completing an Alerting Equipment Service Request by clicking <http://www2.erie.gov/alert/>