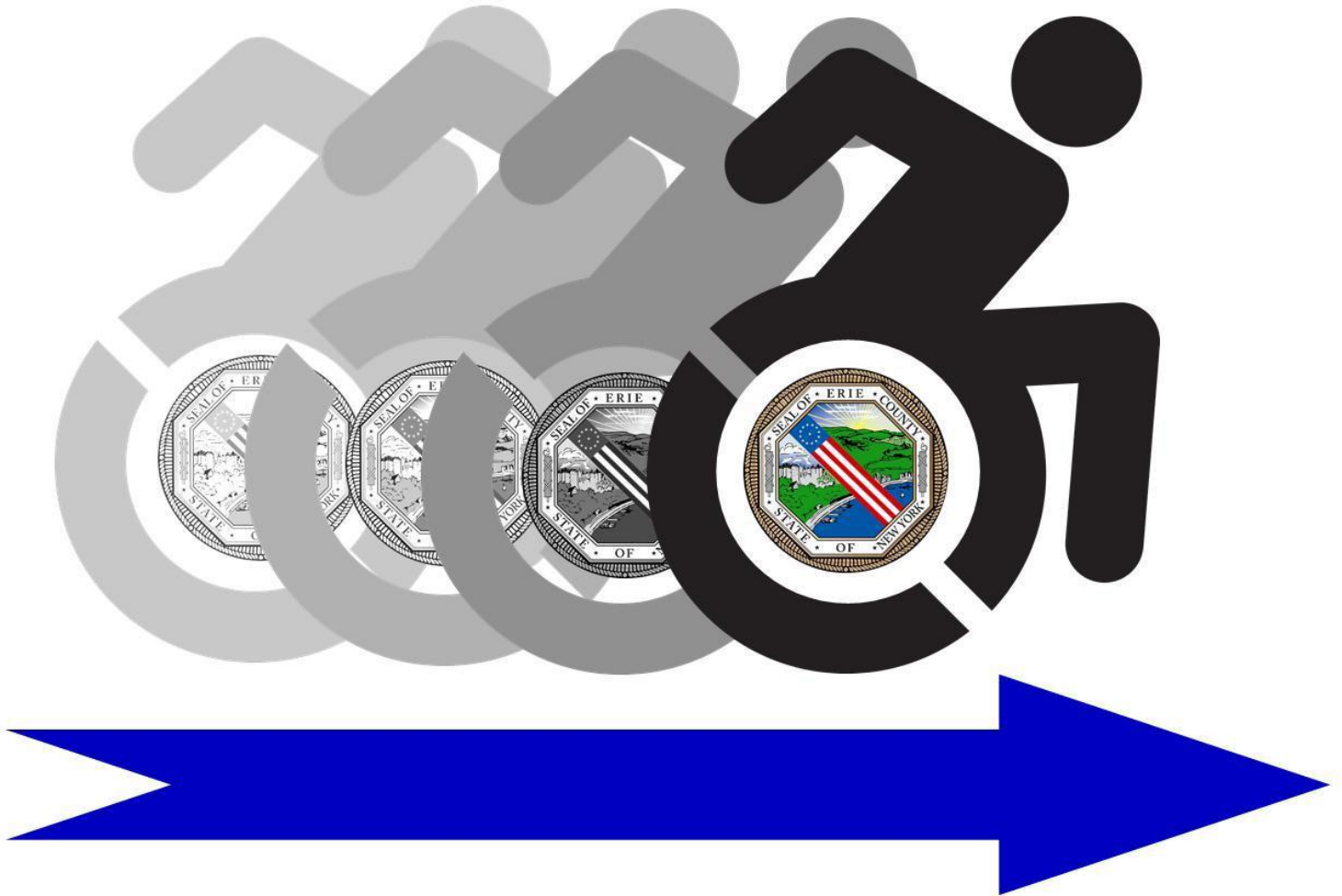


ERIE COUNTY AGENCIES & SERVICES For People with Disabilities



Erie County Office for People with Disabilities

95 Franklin Street, Room 651

Buffalo, NY 14202

Phone: (716) 858-6215

Website: www.erie.gov/ecod

**FRANK A. CAMMARATA, III
EXECUTIVE DIRECTOR**

ADVOCACY SERVICES

Catholic Diocese of Buffalo Disabilities Action Team

<https://www.buffalodiocese.org/disabilities-parish-advocates>

795 Main St., Buffalo, NY 14203 (716) 847-5514

Established to assist our parishes to Open Doors, Minds and Hearts to total inclusion of our brothers and sisters with disabilities.

Center for Self-Advocacy Inc.

www.center4sa.org

2529 Delaware Ave., Buffalo, NY 14216 (716) 768-1795

Helping people with developmental disabilities work, advocate within their community and have an independent, productive lifestyle.

Developmental Disabilities Alliance of WNY (DDAWNY)

www.ddawny.org

1219 North Forest Rd. Williamsville, NY 14221 (716) 877-7007

A collaborative group of member voluntary agencies that deal with developmental disabilities and advocacy issues.

Epilepsy Association of WNY

www.epilepsywny.org/services

339 Elmwood Ave., Buffalo, NY 14222 (716) 883-5396

A nonprofit organization that offers professional services to individuals with Epilepsy and other seizure disorders, and their families.

Headway of Western New York, Inc.

www.headwayofwny.org

2635 Delaware Ave., Buffalo, NY 14216 (716) 408-3100

Support and advocacy agency for survivors of brain injury and their families. Services include recreational programs, support groups, training and educational programs and a resource library.

Ican (Independent Consumer Advocacy Network)

www.icannys.org (844) 614-8800 TTY 711

Program for people with Medicaid who need long-term care services. Will answer questions related to Medicare, Medicaid, long-term care, and your managed care plan.

Niagara University First Responders Disability Awareness Training
www.fr-dat.com

Niagara University, Timon Hall, 121, P.O. Box 1941, Niagara University, NY 14109 (716) 286-7355

Curriculum for the training of police officers, fire fighters, emergency medical services and other first responders in NY State.

NY START

<https://opwdd.ny.gov/crisis-services>

1-844-567-8278, WNY liaison (716) 608-2702

Offers crisis prevention and response for individuals with developmental disabilities and complex mental/behavioral health needs. Also offers related clinically-based consultation and training to organizations throughout the community.

New York State Justice Center for the Protection of People with Special Needs

www.justicecenter.ny.gov

Information: (800) 624-4143; to report abuse and neglect: (855) 373-2122
 Provides assistance to callers who have questions or concerns regarding disability issues and connects individuals to appropriate services.

Parent to Parent of NYS Western Region

www.parenttoparentnys.org

1200 East & West Rd., West Seneca, NY14224 (800)305-8813
 A place where families of individuals with special needs and the professionals who serve them can meet and share information.

Pride Ability of WNY

Evergreen Health, 206 S. Elmwood Ave., Buffalo, NY 14201

Rick Banner (Facilitator) (716)247-1382

Meetings held on 4th Tuesday each month, 6-7:30 PM, focusing on helping LGBT individuals who are also developmentally disabled make new friends and learn about resources and increase advocacy skills.

Self-Advocacy Association of New York State (SANYS)

<https://sanys.org/region/western-buffalo>

Western Region, 1200 East & West Rd., West Seneca, NY 14220
(716) 560-9307

Run by, and for, people with developmental disabilities. This organization supports self-advocates and self-advocacy groups and encourages them to speak for themselves individually and collectively.

Western New York Developmental Disabilities Regional Offices (DDRO)

www.opwdd.ny.gov

1200 East & West Rd., West Seneca, NY 14224 (716) 517-2000
Provides services for the developmentally disabled.

- **Front Door Access to Services** (800) 487-6310

Western New York Independent Living, Inc. (WNYIL)

www.wnyil.org

3108 Main St., Buffalo, NY 14214 (716) 836-0822

Assists in enhancing quality of life with programs that offer: independent living skills, advocacy, peer counseling, self-help, leadership development, and family support. They also offer a Client Assistance Program (CAP) which offers support and advocacy in regards to vocational rehabilitation, and a Transportation Program.

Yad B'Yad/Hand in Hand

<https://buffalojewishfederation.org/engagementandlearning/belonging/>

2640 N. Forest Rd., Getzville, NY 14068
Mike Steklof (716) 204-2247

An outreach and advocacy organization that promotes the inclusion of people with disabilities through activities, events and programs in the Jewish community.

21 Connect

www.21Connect.org

716-427-3575

A not-for-profit advocacy group focused on educating the community about individuals with Down Syndrome.

AMERICANS WITH DISABILITIES ACT (ADA)

Accessibility Services

www.accessibility-services.com

33 Leocrest Ct., West Seneca, NY 14224

Dominic Marinelli (718) 803-3782 ext. 7502

Provides consulting services devoted exclusively to making our built environment accessible to people with disabilities.

Job Accommodation Network

<https://askjan.org/>

(800) 526-7234 (VOICE) OR (877) 781-9403 (TTY)

The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.

Northeast ADA Center

<https://www.northeastada.org/>

Employment and Disability Institute, Cornell University, ILR School

201 Dolgen Hall, Ithaca, NY 14853 (800) 949-4232

Provides information, referrals, resources and training on equal opportunity for all and on the Americans with Disabilities Act.

U.S. Department of Justice Americans with Disabilities Act

www.ada.gov

Toll-Free information line (800) 514-0301; TTY (800) 514-0383

Information and Technical Assistance on the Americans with Disabilities Act.

DEAF/HARD OF HEARING & SPEECH SERVICES

Buffalo Hearing & Speech Center

www.askbhsc.org

50 East North St., Buffalo, NY 14203 (716) 885-8318

Offering innovative services to children and adults with communication and educational needs.

Buffalo Implant Group

www.buffaloimplantgroup.com

P.O. Box 350, Clarence Center, NY 14032

The Buffalo Implant Group is made up of individuals that Have already had cochlear implants, those waiting to be implanted, and those who have friends or loved ones that are implanted, along with professionals that just want to help out.

Deaf Access Services (DAS)

<http://www.wnydas.org/>

2495 Main St., Suite 347, Buffalo, NY 14214 (716) 833-1637

TTY 833-5234; videophone (716) 335-9192

Community and client services, job placement services, advocacy services, community awareness, e-newsletter, community lending library, and interpreter services.

Hearing and Speech of WNY

<https://hearingandspeechwny.com/>

2980 William St. Cheektowaga, NY 14227 (716) 892-2060

Our highly skilled and experienced staff of therapists, teachers, and evaluators offer services to children between birth and five years old who have speech, hearing, feeding, communication, motor, sensory, challenging behaviors and special education/learning needs.

St. Mary's School for the Deaf

<https://www.smsdk12.org/>

2253 Main St. Buffalo, NY 14214

(716) 834-7200: Videophone (716) 239-4171

St. Mary's School for the Deaf is committed to providing equitable access to exemplary educational programs that prepare Deaf Students to be self-directed, lifelong learners, who are productive members of society.

Service Bridges

<https://www.servicebridges.com/>

560 Delaware Ave., Ste. 101, Buffalo, NY 14202 (716) 371-1390

The team at Service Bridges aims to offer sweeping reform in providing the Deaf, Deaf-Blind, Hard of Hearing, and Late-Deafened communities across Western New York access to ASL interpreters in support of the vision of a truly inclusive communication experience.

INTELLECTUAL / DEVELOPMENTAL DISABILITY SERVICES

Adult Day Services

<https://www.vnawny.org/patient/services.asp>

370 John James Audubon Pkwy, Amherst, NY (716) 689-1403

Our services are designed to meet the needs of adults 18 and over, with two locations in Erie and Niagara counties. Clients can attend as many or as few days per week as they would like between Monday and Friday, for as many hours each day as they prefer. A wide variety of services and activities help individuals maintain their independence and promote feelings of self-worth.

ARC Erie County

<https://www.arceriecounty.org/>

30 Wilson Rd., Williamsville, NY 14221 (833) 272-3743

Programs include: Allentown Industries (prepares individuals for a place in the workforce), educational programs for children, and in-home support services. Full-time attorneys offer consultation representation and advocacy to the developmentally disabled and their families regarding SSD, SSI, Medicaid/Medicare, eligibility services through the Office of Mental Retardation and Developmental Disabilities, legal guardianship, supplemental needs and consumer debt.

Aspire

www.aspirewny.org

2356 North Forest Rd., Getzville, NY 14068 (716) 838-0047

Adult day services, children's services, employment services, school to adult life transition, healthcare, housing service coordination, recreation.

Aurora Adult Day Services

www.auroraadultdayservices.org

101 King St.-Suite B, East Aurora, NY 14052 (716) 652-4269

Professionally supervised program that provides social, educational & recreational activities.

Autism Services, Inc.

<http://friendsofasi.org/>

40 Hazelwood Dr., Amherst, NY 14228 (716) 631-5777

Respite; At-home Residential Habilitation/ Family Education and Training; Environmental Modifications; Adaptive Technology; Sibling Support Group; Lending Resource Library.

OLV Human Services

<https://www.olvhumanservices.org/>

780 Ridge Rd., Lackawanna, NY 14218 (716) 828-9500

Provides a wide range of services to children, youth & families in need, which include educational, residential, outpatient, adoption, foster care & dental services.

Bornhava

<https://bornhava.org/>

25 Chateau Terrace, Buffalo, NY 14226 (716) 839-1655

Early intervention & preschool program for children with developmental disabilities.

Cantalician Center for Learning

<http://www.cantaliciancenter.org/>

2049 George Urban Blvd., Depew, NY 14043

Pre-School & School Age Program (716) 901-8700

Community & Day Services (716) 901-8907

Diversified Labor Solutions 2495 Main Street, Ste. 360, Buffalo, NY 14214
(716)710-5469

An educational, rehabilitative and occupational facility for the developmentally and physically disabled.

Community Services for Every1

www.csevery1.com

180 Oak St., Buffalo, NY 14203 (716) 883-8002

Provides assistance in regards to employment, housing, emergency shelter, in-home services, community-based services, specialty services (i.e., family services, senior services).

Continuing Developmentally Services (CDS Monarch, Inc.)

<https://www.cdslifetransitions.org/>

860 Hard Rd., Webster, NY 14580 (585) 341-4600

We offer a magnitude of opportunities to empower people with intellectual and developmental disabilities to live and thrive in their communities.

DD Info Link

www.ddinfo.org

(888) 696-9211 or 2-1-1

This website provides information about all non-profit and government agencies that provide services for people with developmental disabilities, their families, and the professionals who work with them. Search by keyword, category, or program/agency name.

Grace Community Services

www.gracecommunityservices.com

1000 Elmwood Ave., Rochester, NY 14620 (585) 672-2749

Provides a variety of services to help individuals enrich their lives, whether in Grace Community homes, or in the community.

Heritage Christian Services

<https://heritagechristianservices.org/>

103 John Muir Drive, Suite 106

Amherst, NY 14228 (716) 743-2020

Serve children and adults with developmental disabilities through its homes, day programs, and respite care and service coordination.

Learning Disabilities Association of WNY

www.ldaofwny.org

2555 Elmwood Ave., Kenmore, NY 14217 (716) 874-7200

Provide an array of supports and services to individuals with learning disabilities, leisure skill building, job coaching, residential services, art studio and gallery.

Lord of Life Adult Day Health Center

www.lordoflife.us

1025 Borden Rd., Depew, NY 14043 (716) 668-8000

Social day program for adults which provides nursing, nutrition, transportation, personal care and caregiver services.

Lutheran Service Society of New York

www.lssofny.org

6680 Main St., Williamsville, NY 14221 (716) 631-9212

A private, not-for profit social service agency that offers a variety of services to individuals, families, and children with developmental disabilities.

OPWDD Region 1

<https://opwdd.ny.gov/>

Western Front Door Contact (800) 487-6310

For Individuals new to OPWDD services, individuals with an approved eligibility determination who has never received OPWDD services, and OPWDD eligible individuals that receive only MSC and/or FSS services.

Person Centered Services

www.personcenteredservices.com

560 Delaware Ave. Ste. 400, Buffalo, NY 14202 (888) 977-7030

Provides care coordination services to individuals with intellectual developmental disabilities. We build on the foundation of Medicaid Service Coordination (MSC) services previously offered by an estimated 50+ agencies in Region 1.

People, Inc.www.people-inc.org

1219 North Forest Rd., Williamsville, NY 14231 (716) 817-7400

Provide children's services, senior services, disabilities services, health services, community outreach, employment services, day services, residential services.

PRALID<https://www.epiny.org/>

2 Townline Circle, Rochester, NY 14623 (585) 442-6420

Provides programs that are developed to address the unique needs of each individual served.

Preschool Learning Center<https://www.tclny.org>

393 North St., Springville, NY 14141 (716) 592-9331

Serves children in a center-based program as well as therapeutic and special education services in their homes or in other community-based settings.

Prime Care Coordination<https://primecareny.org/>

(844) 347-3168

Provides care coordination services to individuals with intellectual developmental disabilities. We build on the foundation of Medicaid Service Coordination (MSC) services previously offered by an estimated 50+ agencies in Region 1.

Robert Warner M.D. Center for Children with Special Needs<https://www.ochbuffalo.org/care-treatment/robert-warner-rehabilitation-center>

Oishei Children's Outpatient Center (Conventus)

1001 Main St. Floor 2, Buffalo, NY 14203 (716) 323-6410

Provides comprehensive rehabilitation services consisting of diagnostic, evaluative and therapeutic services to children in Western New York.

SKIP of NY (Sick Kids Need Involved People)

www.skipofny.org

2711 Transit Rd., Ste. 119-121, Elma, NY 14221 (716) 626-2222

Helps developmentally disabled children get home from hospitals and institutions to live with their families and participate in their schools and communities.

Suburban Adult Services, Inc. (SASi)

www.sasinc.org

960 West Maple Court. Elma, NY 14059 (716) 805-1555

Not for profit organization which provides physically and mentally challenged individuals programs which include: employment training & placement, clinical and habilitation services, 24 hour residential care facilities, recreation & therapeutic horsemanship.

Western New York Independent Living, Inc. (WNYIL)

www.wnyil.org

3108 Main St., Buffalo, NY 14214 (716) 836-0822

Assists in enhancing quality of life with programs that offer: independent living skills, advocacy, peer counseling, self-help, leadership development and family support. They also offer a Client Assistance Program (CAP) which offers support and advocacy in regards to vocational rehabilitation, and a transportation program.

EDUCATIONAL SERVICES

Aspire Center for Learning

<https://www.aspirewny.org/educational-services/>

2356 North Forest Rd., Getzville, NY 14068 (716) 838-0047

Provide home based early intervention, integrated preschool and a school age program, before and after school services. Also provide adaptive equipment, Orthotics Clinic, occupational therapy, physical therapy, speech and vision services.

Bornhava

<https://bornhava.org/>

25 Chateau Terrace, Buffalo, NY 14226 (716) 839-1655
Early intervention & preschool program for children with developmental disabilities.

Cantalician Center for Learning

www.cantalician.org

2049 George Urban Blvd., Depew, NY 14043
Pre-School & School Age Program (716) 901-8700
An educational, rehabilitative and occupational facility for the developmentally and physically disabled.

Center for Handicapped Children (CHC Learning Center)

www.chcrainbow.com

1085 Eggert Rd., Amherst, NY 14226 (716) 831-8422
Funded by NYS Education Department, provides health, educational, and therapeutic services for children (0-21 years) with multiple disabilities. Also provides occupational therapy, an early intervention program and home-based services.

Parent to Parent of New York State

<http://parenttoparentnys.org/>

1200 East & West Rd., Building 1 Room B-4, West Seneca, NY 14224
(800) 305-8813
Helps to build a supportive network of families to reduce isolation and empower those who care for people with development disabilities.

The Summit Center

<https://www.thesummitcenter.org/>

150 Stahl Rd., Getzville, NY 14068 (716) 629-3400
Serves to educate Western New York children with autism and other developmental disabilities. Also, has services which include training and consulting parents and professionals, research and clinic.

EMPLOYMENT SERVICES

Ace Employment Services

<https://rsiwny.org/>

327 Elm St., Buffalo, NY 14203 (716) 884-5216

Offer a range and continuum of vocational rehabilitation services that assist customers to choose, get and maintain preferred competitive employment positions.

Adult Career and Continuing Education Services- Vocational Rehabilitation (ACCES-VR)

www.acces.nysed.gov/vr/

Buffalo District Office 508 Main St., Buffalo, NY 14202 (888) 652-7062

Provides vocational counseling and rehabilitation services to assist in obtaining successful employment outcomes for people with disabilities and their employers.

Community Employment Services

www.ldaofwny.org

Learning Disabilities Association of Western New York

2555 Elmwood Ave., Kenmore, NY 14217 (716) 874-7200

Assistance for individuals with obtaining and retaining a job;
Employment services include: pre-vocational and vocational assessments, placement program, supported work program.

Goodwill Industries of Western New York, Inc.

www.goodwillwny.org

1119 William St., Buffalo, NY 14206 (716) 854-3494

Helps individuals and families achieve a better life through work and independence.

Innovative Placements

<https://www.ipswny.com/>

PO Box 801, Buffalo, NY 14201; Andrea Todaro (716) 566-0251

Placement service which matches clients to the hiring requirements of area employers and human resource professionals.

New York Makes Work Pay

Hotline (888) 224-3272

Statewide initiative, funded by the Center for Medicaid Services, intended to improve the rate of employment among people with disabilities.

Leadership provided to advance prospects for employment and economic self-sufficiency.

New York State Commission for the Blind and Visually Handicapped (CBVH)

<https://ocfs.ny.gov/main/cb/>

295 Main St., Ste. 590 Buffalo, NY 14202

(716) 847-3516; (866) 871-3000

Services include a Vocational Rehabilitation Program and a Business Enterprise Program.

VIA Workforce Development

<https://viawny.org/education-workforce-training/>

1170 Main St., Buffalo, NY 14209 (716) 882-1025

Provide training for the blind, visually impaired and physically disabled individuals. Students learn technology and business skills for meaningful employment.

FOOD SERVICES

FeedMore WNY

<https://www.feedmorewny.org/>

100 James E. Casey Dr., Buffalo, NY 14206 (716) 822-2002

Deliver daily nutritious meals to homebound seniors, handicapped individuals, and those suffering from chronic illness.

HOUSING SERVICES

Belmont Housing Resources for WNY

www.belmonthousingwny.org

2393 Main St., Buffalo, NY 14214 (716) 884-7791

Assists low and moderate income households in Western New York in obtaining housing: by producing and preserving housing units, and by professionally managing affordable housing.

Erie County Social Services Emergency Housing Unit

<http://www2.erie.gov/socialservices/>

158 Pearl St., Buffalo, NY (716) 858-6265

Coordinate emergency shelter with local community partners, for eligible individuals. Also assists eligible individuals with personalized housing plans, apartment searches, transportation expenses, storage of personal items, and the acquisition of items needed to establish a household.

Housing Opportunities Made Equal, Inc. (HOME)

<https://www.homeny.org/>

1542 Main St., Buffalo, NY 14209 (716) 854-1400

Helps to ensure that the people of Western New York have an equal opportunity to live in the housing and communities of their choice-through education, advocacy, enforcement of fair housing laws, and the creation of housing opportunities. They provide an online form on their website to report discrimination.

New York State Division of Human Rights

<https://dhr.ny.gov/>

Walter J. Mahoney State Office Bldg.

65 Court St., Suite 506, Buffalo, NY 14202 (716) 847-7632

Contact to file housing or lending discrimination complaints under the New York Executive Law.

NYHousingSearch.gov

www.nyhousingsearch.gov

1-877-428-8844

A FREE public service provided by New York State Homes and Community Renewal (HCR) to list and find affordable, accessible homes and apartments across New York.

United States Department of Housing and Urban Development

<https://www.hud.gov/>

Lafayette Court, 465 Main St., Buffalo, NY 14203 (716) 551-5755

To file housing discrimination case under federal law.

LEGAL SERVICES

Cuddy Law Firm, PC

<https://cuddylawfirm.com/>

5693 South Street Rd. Auburn, NY 13021 (315) 370-4020

Represents parents of special needs children in their efforts to secure appropriate educational and related services for their children.

Erie County Bar Association Volunteer Lawyers Project Inc.

<https://ecbavlp.com/>

438 Main St. 7th Fl., Buffalo, NY (716) 847-0662

Legal advice & representation for non-profit groups assisting the poor, the elderly, the handicapped, the disabled.

www.LawHelp.org/NY

Legal information for New Yorkers who cannot afford an attorney.

This on-line agency provides information regarding consequences of criminal charges, consumer issues, disability issues, discrimination, education, family & juvenile services, housing, immigration, internet fraud, public benefits, seniors, taxes, veterans and military, and workers' rights.

Legal Advocacy for the Disabled (LAD)

www.erie.gov

Erie County Department of Social Services, 95 Franklin St. Buffalo, NY (716) 858-2270

Assist low-income people with the Social Security Administration Disability application process.

Legal Aid Bureau of Buffalo, Inc.

<https://legalaidbuffalo.org/>

290 Main St. Ste. 400, Buffalo, NY 14203 (716) 853-9555

It is the mission of the Legal Aid Bureau to provide quality legal representation and advice to persons in need residing in Erie County. The Bureau's Civil Legal Services Unit represents low-income individuals in a variety of civil matters that have a direct impact on their quality of life.

Legal Services

<https://www.eriemha.org/programs-legal-services-advocacy.php>

999 Delaware Ave., Buffalo NY (716)886-1242

Legal Services (formerly Client Advocacy Service) was founded in 1977 and is sponsored by the Mental Health Advocates of WNY. Throughout its history, it has enabled thousands of mental health consumers to live independently by advocating for their basic rights and linking them to the support of appropriate community agencies.

Legal Services for the Elderly, Disabled or Disadvantaged of WNY Inc.

<https://elderjusticenyc.org/>

438 Main St., Ste. 1200, Buffalo, NY (716) 853-3087

Services for problems with health care, social security, health care insurances (Medicare & Medicaid), Medicare Part D, nursing home & hospital issues, grandparents rights, protective services, mortgage foreclosures, predatory lending, and housing problems.

Neighborhood Legal Services, Inc.

www.nls.com

237 Main St.-4th floor, Buffalo, NY (716) 847-0650

Handicapped rights, legal advice/representation to developmentally disabled, housing problems-landlord/tenant, housing discrimination, entitlements, protection advocacy for mentally ill individuals.

New York State – Mental Hygiene Legal Service

<http://www.211wny.org/provider/6585/>

438 Main St., Ste. 400, Buffalo, NY (716) 845-3650

Established to provide legal services and assistance to persons within the mental health and mental retardation/developmental disability systems who are in need of advocacy.

WNY Law Center Inc.

www.wnylc.com

Cathedral Park Tower, 37 Franklin St., 2nd Floor, Buffalo, NY

(716) 855-0203

Housing discrimination complaints, mortgage foreclosures and disability discrimination complaints that are not in litigation.

MENTAL HEALTH SERVICES

APIC

www.apicout.org

462 Grider St., ECMC-Room 1182 (716)406-7005

Mobile psychiatric care and case management to individuals across the lifespan with developmental and intellectual disabilities or those with autism spectrum disorders who are at risk of avoidable hospitalization, residential placement, arrest, poly-pharmacy, or other unnecessary system penetration who cannot be treated in a traditional setting.

Compeer

www.compeerbuffalo.org

24 Ludington St., Buffalo, NY 14206 (716) 883-3331

Recruits, screens, trains, and matches adult volunteers and mentors for one-on-one friendships with children and adults receiving mental health services.

Crisis Services, Inc.

<http://crisisservices.org/>

24 hour hotline (716) 834-3131; Kids Helpline (716) 834-1144

Addiction Hotline (716)-831-7007

Staffed with professionals who are trained to assist callers that are in a crisis situation.

Endeavor Health Services

<https://www.ehsny.org/>

1526 Walden Ave., Suite 400, Cheektowaga, NY (716) 895-6700

Promote mental health by offering child and adult mental health services and chemical dependency services.

Envision Wellness

<https://www.envisionwellnesswny.com/>

Envision Wellness WNY Behavioral Health is dedicated to establishing nurturing and sustained relationships with individuals, families and community stakeholders to foster growth, self-efficacy and independence by providing innovative evidenced based treatment focused on a whole person recovery model.

Erie County Department of Mental Health

<https://www2.erie.gov/mentalhealth/>

95 Franklin St., Rath Building, Rm. 1237 Buffalo, NY (716) 858-8530
Plans, administers, and coordinates a countywide system of community based programs for mental health, mental retardation, alcohol and substance abuse. Services are provided on a contract basis by other agencies, County departments, or directly by the department's Forensic Mental Health Division.

Hillside Children's Center

www.hillside.com

131 Orchard Park Rd., West Seneca, NY 14224 (585)256-7500
Dedicated to serving the needs of youth through providing mental health, child welfare, developmental disabilities, youth and family development, safety net, juvenile justice, and special education services.

Horizon Health Services

<https://www.horizon-health.org/>

(716) 831-1800

Not-for-profit Corporation that provides an array of comprehensive services to assist individuals with mental health and/or substance abuse issues.

Jewish Family Service of Buffalo & Erie County

<https://www.jfsbuffalo.org/>

70 Barker St., Buffalo, NY 14209 (716) 883-1914

Multifaceted agency which delivers services by highly qualified professionals in psychiatry, psychology, nursing, social work and rehabilitation counseling.

Mental Health Advocates of WNY

<https://www.eriamha.org/>

1021 Broadway St., Buffalo, NY 14212 (716) 886-1242

Promotes mental health of the community through education, public information, prevention programs and training while supporting individuals and families living with mental illness.

Mental Health Peer Connection

<http://wnyil.org/Mental-Health-PEER-Connection>

3108 Main St., Buffalo, NY 14214 (716) 836-0822 (voice/TDD)

An agency of the WNY Independent Living that serves those who have been diagnosed with mental illness and/or substance abuse.

They assist the individual through genuine peer mentoring in getting and staying out of institutions, maximizing community living, and/or becoming employed.

NAMI (National Alliance on Mental Illness in Buffalo & Erie County)

www.namibuffalony.org

P.O. box 146, Buffalo, NY 14223 (716) 226-6264

A volunteer membership organization that supports families coping with a loved one who has a serious mental illness, advocates for improved mental health services and programs, and works to end the stigma associated with mental illness.

Northwest Community Mental Health Center

www.mentalhealthservicesbuffalo.com

PO Box 657, Buffalo, NY 14213 (716) 882-2127

Services include counseling services, psychiatric services, substance abuse services, and drug and alcohol treatment.

Restoration Society

66 Englewood Ave., Buffalo, NY 14214 (716) 832-2141

<https://rsiwny.org/>

Their mission is to assist all persons with mental health conditions to be successful and satisfied in environments of their choice. Services include: Homelessness, Housing, Community Integration and Wellness, Benefits Advisement, Parenting Support, Financial Literacy, Work Support, and an Amity Club.

Spectrum Human Services

<https://shswny.org/>

1280 Main St., 1st Floor Buffalo, NY 14209 (716) 882-4357

Services offered include a 24/7 Crisis Response for Families & Youth (C.A.R.E.S.), mental health counseling, chemical dependency counseling, mental health and skills-building.

PHYSICALLY DISABLED SERVICES

Buffalo Wheelchair

<https://buffalowheelchair.com/>

1900 Ridge Rd. Suite 13, West Seneca, NY 14224 (716) 675-6500;
(888) 451-0700

Offers free in-home evaluations regarding custom mobility needs, technology and rehabilitation, and medical equipment.

Main Mobility

www.mainmobility.com

9580 Main St., Clarence, NY 14031 (716) 759-6811

Offer a full line of wheelchair accessible vans and conversions.

National Seating & Mobility

www.NSM-Seating.com

198 Ransier Dr., West Seneca, NY 14224 (716) 674-0783

Providing rehab seating & mobility solutions that help people move through life.

United Spinal Association

www.unitedspinal.org

PO Box 975, Cheektowaga, NY 14225 (716) 668-4724

Serving our veterans regarding healthcare and service locating, veterans' benefits, legislative issues, accessible travel, spinal cord issues, benefits counseling, social services, adaptive sports and recreation, self-advocacy, and peer counseling.

RECREATIONAL PROGRAMS

Buffalo Bandits Wheelchair Lacrosse

www.BuffaloBanditsWheelchairlax.com

Adam Page (716) 949-3451

An adaptive wheelchair Lacrosse Program that is open to any disabled athlete who wants to play lacrosse.

Buffalo Sabres Sled Hockey of WNY

<http://www.buffalosabressledhockey.org/>

We are a 501(c)3 not-for-profit organization. Buffalo Sabres Sled Hockey is a competitive sled hockey organization that promotes the athletic abilities of physically challenged youth and adults in WNY. We encourage all those that are athletically inclined but have a physical handicap to attend a game or practice and explore whether this sport is what you have been looking for.

Buffalo Sabres Thunder Hockey Program

<http://www.wnyspecialhockey.com>

(716) 691-4530

Provide individuals with developmental disabilities the unique opportunity to play ice hockey.

Cradle Beach

<https://cradlebeach.org/>

8038 Old Lake Shore Rd., Angola, NY 14006 (716) 549-6307

Serves the needs of children with disabilities and those who come from disadvantaged backgrounds. Summer Camp, Respite Program among services offered.

Danceability Inc.

<http://danceabilityinc.org/>

2365 George Urban Blvd., Depew, NY 14043 (716) 651-0094

Danceability is an individualized dance, fitness and movement program serving the special needs community.

Excalibur Leisure Skills

<https://excaliburl.com/>

90 North Dr., Buffalo, NY 14216 (716) 831-3188

COST-FREE Boating & Fishing Opportunities for the Disabled and Disadvantaged.

Fantastic Friends of WNY, Inc.

<https://www.fantasticfriendswny.org/>

1284 French Rd., Depew, NY 14043 (716) 608-6234

Every month they host a fun social event for individuals of all abilities. The events are fun and creative and members are paired with a 1:1 volunteer.

Gliding Stars of Western New York

<http://www.glidingstars.org/>

1307 Military Rd., Buffalo, NY 14217 (716) 608-8345

Gliding Stars is an adaptive ice skating program that teaches people with physical, mental, emotional or multiple challenges to ice skate.

Graceful & Gifted DancProgram

<https://timetodancestudios.com/graceful-gifted/>

2423 Hyde Park Blvd., Niagara Falls, NY 14305 (716) 946-7909

Offers day and evening programs for individuals with special needs, ages 3-adult, with developmental disabilities. Programs are beneficial to those with autism, learning disabilities, and mental retardation, as well as those who are deaf & hearing impaired, blind & visually impaired, and physically handicapped.

Great Lakes Water Sport Institute

<https://greatlakeswatersportinstitute.org/>

3621 Stony Point Rd., Grand Island, NY 14072 (716) 553-7670

Adaptive water sports such as sailing, kayaking, fishing.

High Hurdles Therapeutic Riding Program of Suburban Adult Services, Inc. (SASi)

www.sasinc.org

960 West Maple Court, Elma, NY 14059 (716) 805-1555

Offer a therapeutic riding program for emotionally and physically challenged individuals.

Inclusive Theater Of WNY (ITOWNY)

<https://inclusivetheaterofwny.com/>

The Foundry, 298 Northampton St. Buffalo, NY 14208 (716) 218-8129

Inclusive Theater of WNY seeks to reimagine our society through producing original scripts in our ongoing writing group and writing workshops, and through the production and performance of those scripts with actors who are chosen solely on their ability—whether they have a disability or not.

Lothlorien Therapeutic Riding Center

www.lothlorientrc.org

15 Reiter Rd., East Aurora, NY 14052 (716) 655-1335

Provide horsemanship and horse-back riding opportunities for individuals of all ages with cognitive, physical, emotional and learning disabilities.

Miracle League of WNY

<http://www.miracleleaguewny.org/>

P.O. Box 833, Grand Island, NY 14072 (716) 773-9600

Provide an opportunity for anyone with mental and/or physical challenges to play baseball.

Museum of disABILITY History

www.museumofdisability.org

3826 Main St., Buffalo, NY 14226 (716) 629-3626

A project of People Inc., and chartered by the NYS Department of Education Board of Regents.

People and Places

www.people-and-places.org

76 Riley St., East Aurora, NY 14052 (716) 937-1813

Vacations for adults with developmental disabilities.

SABAH

<https://sabahinc.org/>

2607 Niagara St., Buffalo, NY 14202 (716) 362- 9600

Offer skating programs that serve the developmental and recreational needs of children, youth and adults with all types of disabilities.

Sensational Fun, INC

<https://www.sensationalfun.org/>

2881 Southwestern Blvd Orchard Park, NY 14127 (716) 674-7001

Empowers children and Adults to embrace their different intellectual, social, and physical abilities and achieve their dreams through diverse play, activities, and exercise.

SCORE-STRIDE Center for Outdoor Recreation and Education

www.stride.org

4482 NY Highway 150, West Sand Lake, NY 12196 (518) 598-1279
An 86 acre camp retreat for special needs individuals offering fishing, kayaking, snowshoeing, cross country skiing, tent camping, and archery shooting. The summer program is available to ALL youth participants with special needs; weekend retreats for Veterans and their families.

Sled Hockey Foundation

<https://www.sledhockeyfoundation.org/>

Provides the opportunity for individuals with disabilities to participate in the adaptive sport of sled hockey and, through this participation, develop the social, emotional and physical confidence necessary to become leaders in the community.

Special Olympics New York

<https://www.specialolympics-ny.org/>

2821 Wehrle Dr., Suite 12, Williamsville, NY 14221 (716) 580-3346
Provide year-round sports training and athletic competition in a variety of Olympic-style sports for all children and adults with intellectual disabilities. Also, volunteers of all ages, abilities and interests are needed year round.

SubZero Flurries

<https://www.nchpad.org/Directories/Programs/11691/SubZero~Flurries>

2500 Commerce Pkwy., Lancaster, NY 14086 (716) 510-5677

Special Needs Cheerleading

Unique Theatre Company

www.UniqueTheatreCompany.com

99 Hartwell Rd., Buffalo, NY 14216 (716) 243-8889

A company of artists that aspire to promote community integration through the arts.

SUPPORT GROUPS

Bornhava Men's Forum

www.bornhava.org

25 Chateau Terrace, Buffalo, NY 14226

The Men's Forum is open to fathers and male caregivers of children with special needs which meets once a month.

Down Syndrome Parents Group of WNY

<https://dspgwny.org/>

547 Englewood Ave., Kenmore, NY 14223 (716) 832-9334

Connects new parents with volunteers who can share their experiences and provide support.

LD Parents Connect

<http://www.ldonline.org/parents>

An on-line community service for New York State parents and family members of individuals with learning disabilities, to assist in seeking information and support to deal with school, community, and family issues.

The Parent Network of WNY

www.parentnetworkwny.org

1021 Broadway St. Buffalo, NY 14212 (716) 332-4170

Provides parents and caregivers of children with special needs information on workshops and conferences, resource material, and acts as a referral service.

TRANSPORTATION SERVICES

Boulevard Van City

<https://vancitymobility.com/>

2708 Niagara Falls Blvd., Niagara Falls, NY 14304 (716) 731-4335

Specializes in providing mobility solutions for the physically challenged.

Buffalo Transportation

<https://www.buffalotransportation.com/>

289 Ramsdell Ave., Buffalo, NY 14216 (716) 877-5600

Serves senior citizens, people in wheelchairs and those with special needs.

Caring Harts Transport

<https://caringhartswny.com/>

4077 Main St., Strykersville, NY 14145 (716) 457-3051

Curb-to-curb and door-to-door service for wheelchair transport to medical appointments.

Main Mobility

<http://www.mainmobility.com/>

9580 Main St., Clarence, NY 14031 (716) 759-6811

Provide accessible vehicles and modifications to enhance the independence of physically challenged individuals.

Mobility Works

<https://www.mobilityworks.com/>

3560 Sheridan Drive, Buffalo, NY 14226 (716) 342-3530

Accessible vehicles and modifications to enhance the independence of physically challenged individuals.

NFTA-Metro

www.metro.nfta.com

181 Ellicott St., Buffalo, NY 14203 (716) 855-7211; TTD (800) 662-1220

Special services for the disabled include Paratransit Access Line (PAL) and the Reduced-Fare Card Program.

Call (716) 855-7268 for more information.

Western New York Independent Living, Inc. (WNYIL)

www.wnyil.org

3108 Main St., Buffalo, NY 14214 (716) 836-0822

Transportation Program offered.

VISUALLY IMPAIRED SERVICES

National Federation of the Blind (Buffalo Office)

2175 Sheridan Dr., Buffalo, NY 14223 (716) 688-5849

<https://www.nfb.org/> ; <https://nfbny.org/buffalo>

Provide public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances for the blind, advocacy services and emotional support.

New York State Commission for the Blind and Visually Handicapped (CBVH)

<https://ocfs.ny.gov/main/cb/>

295 Main St., Buffalo, NY 14202 (716) 847-3516

Services include: Vocational Rehabilitation Program, Business Enterprise Program, Children's Program, Transition Program, Summer Recreation Program, Equipment Loan Fund, and Independent Living Program.

New York State Education Dept. (NYSED) Talking Book & Braille Library

www.nysl.nysed.gov/tbb/

Niagara Frontier Radio Reading Service

<https://nfradioreading.org/>

1199 Harlem Rd., Cheektowaga, NY14227 (716) 821-5555

VIA

<https://viawny.org/>

1170 Main St., Buffalo, NY (716) 882-1025

Services include: orientation and mobility instruction, housing, Early Education Program, rehabilitation, vision clinic, senior vision services, resource center, manufacturing, education center and auditorium, job training at Statler Center, employment services.

Western New York Center for the Visually Impaired

www.visionaware.org/western

3070 Transit Rd., West Seneca, NY 14224 (716) 668-1166

Provide low vision evaluation and assistive products, in-home rehabilitative services, computer training, and counseling.

OTHER SERVICES

Erie County Fair Housing Partnership

www.ecfhp.org

Includes the following organizations:

Housing Opportunities Made Equal (HOME) (716) 854-1400;

US Department of Housing and Urban Development (HUD) (716) 551-5755

The New York State Division of Human Rights (716) 847-7632

Neighborhood Legal Services (716) 847-0650

City of Buffalo Fair Housing Officer (716) 851-4212

Not-for profit entity committed to promoting equal opportunity in housing.

Erie County Senior Services

<https://www2.erie.gov/seniorservices/>

95 Franklin St, 13th Floor Buffalo, NY 14202 (716) 858-8526

Promotes the well-being of all older adults through coordinated and cost effective services which enhance their independence, dignity and quality of life

Erie County Veterans Service Agency

www.erie.gov/veterans

95 Franklin St., Suite 800 Buffalo, NY 14202 (716) 858-6363

Offers free services to veterans that will help with gathering information and presenting claims for veteran benefits.

Hearts and Hands

www.hnhcares.org

1412 Sweethome Rd., Suite 12, Amherst, NY 14228 (716) 406-8311

For people age 60 years and older or qualified as disabled. Services such as transportation for medical appointments & local errands, yard work & snow removal assistance, respite services, minor handyman services, and more at no expense to the care recipient.

Jewish Community Center

www.jccbuffalo.org

2640 North Forest Rd., Getzville, NY 14068 (716) 688-4033

Its mission is to build and strengthen the Jewish and Western New York communities by providing recreational, educational, cultural and social programs and services that are consistent with Jewish values.

Journey's End Refugee Services, Inc.

www.jersbuffalo.org

2495 Main St., Suite 317, Buffalo, NY 14214 (716) 882-4963

Provides refugees with the resources and support they need to become healthy, independent, contributing members of the community.

Native American Community Services

www.nacswny.org

1005 Grant St., Buffalo, NY 14207 (716) 874-4460

Provide services for the off-reservation Native American community that include the following services: family services, economic self-sufficiency, health and wellness, youth services and community support services.

New York Department of Public Service

<https://www.dps.ny.gov/>

Three Empire State Plaza, Albany, NY 12223-1350

Inquiries and complaints (800) 342-3377.

Disconnection or threat of disconnection (800) 342-3355.

The NYS Department of public service will investigate and resolve complaints about residential electric and natural gas service.

St. Luke's Mission of Mercy

<https://www.stlukesmissionofmercy.org/>

325 Walden Ave., Buffalo, NY 14211 (716) 894-4476

St. Luke's Ministries include serving lunch and dinner to those in need, providing housing for homeless, structured programs for people with addictions, Catholic education for pre-K through 8th grades, clothing, small appliances and household wares to those in need.

TRAID Program

<https://www.justicecenter.ny.gov/traid-program>

Center for Assistive Technology

315 Alberta Dr., Ste. 102 Amherst, NY 14226 (716) 836-1350

The Justice Center administers TRAIID through grants from the US Department of Health and Human Services Administration for Community Living (ACL), the NYS Department of Health and ACCES-VR. A variety of devices are loaned out for use in different settings such as at home, school, or work.