

**MATTERS**

Medication Assisted Treatment & Emergency Referrals

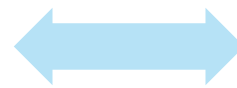
Joshua Lynch, DO, EMT-P, FACEP  
Founder/Medical Director

# CONCEPTS

Prescribing



Referrals



ED  
Process



**MEDICATION  
VOUCHERS**



**MAT WAIVER  
TRAINING**



**ELECTRONIC  
REFERRAL SYSTEM**



**REDUCING OPIOID  
PRESCRIBING**



**MATTERS**  
Medication Assisted Treatment & Emergency Referrals



**COMMUNITY-BASED  
CLINICS**



**JAIL  
REFERRALS**



**HOME  
INDUCTION**



**HARM  
REDUCTION**

**ALL** hospitals in  
Western New York are  
equipped with an iPad  
to complete referrals





Add Event

Clinic Dashboard



Welcome to the New York State Medication Assisted Treatment and Emergency Referrals (MATTERS) system. You will be asked to provide some basic information about yourself along with your medical and substance use history. You will then be able to select which clinic location you desire to be seen at after discharge. Once you select the clinic location, you will receive a confirmation of your selection via email (if you provide an email address). In the next day or two, you you will receive a call from the clinic to solidify a time for your appointment. It is very important that you provide accurate phone contact information.

### Opioid Dependence Screening Form

#### Patient Information\*

First Name\*

Last Name\*

E-mail\*

Date of Birth\*

Month  Day  Year

Phone #1\*

Alt Phone #2

Street Address\*

City/Town\*

Zip\*

Insurance\*



### Make a follow-up appointment with the Clinic

Clinic  [Filter](#)

Event date	Clinic	
05/20/2019	Best Self Central Intake - 951 Niagara Street Buffalo	<a href="#">Select</a>
05/20/2019	Best Self Central Intake - 3176 Abbott Road Orchard Park	<a href="#">Select</a>
05/20/2019	Horizon Health Services - 77 Broadway Ave Buffalo	<a href="#">Select</a>
05/20/2019	Horizon Health Services - 1370 Niagara Falls Blvd Tonawanda	<a href="#">Select</a>
05/20/2019	Horizon Health Services - 6520 Niagara Falls Blvd Niagara Falls	<a href="#">Select</a>
05/20/2019	Horizon Health Services - 637 Davidson Road Lockport	<a href="#">Select</a>
05/20/2019	Horizon Health Services - 2563 Union Road Cheektowaga	<a href="#">Select</a>
05/20/2019	St Vincent/Updike - 1500 Broadway Ave Buffalo	<a href="#">Select</a>
05/20/2019	Sister's Health Care - 210 John Glenn Dr, Amherst	<a href="#">Select</a>
05/20/2019	Evergreen Health - 206 South Elmwood Buffalo	<a href="#">Select</a>
05/20/2019	OLV FAMILY CARE CENTER - 227 Ridge Road Lackawanna	<a href="#">Select</a>
05/20/2019	Mercy Comprehensive Care Center - 387 Louisiana Street, Buffalo	<a href="#">Select</a>
05/20/2019	Spectrum Health - 34 N Main Street Warsaw	<a href="#">Select</a>
05/20/2019	Spectrum Health - 1280 Main Street Buffalo	<a href="#">Select</a>
05/20/2019	ECMC Out Patient Clinics - 1285 Main Street, 2nd Floor, Buffalo	<a href="#">Select</a>
05/20/2019	ECMC Out Patient Clinics - 2282 Elmwood Ave Kenmore	<a href="#">Select</a>



Department  
of Health

Login with HCS



**NEW YORK  
MATTERS**  
Medication Assisted Treatment & Emergency Referrals

Email sent to: 7168472715@fax.ny.gov

**Thank you for registering for a follow up appointment.**

Remember that you have selected a clinic location and date for your follow up. It is very important that you provided accurate contact information so the clinic can call you to determine the exact time of your follow up appointment.



**EMAIL TO  
PATIENT**



**FAX TO CLINIC FAX TO ED**



**EMAIL TO PEERS**



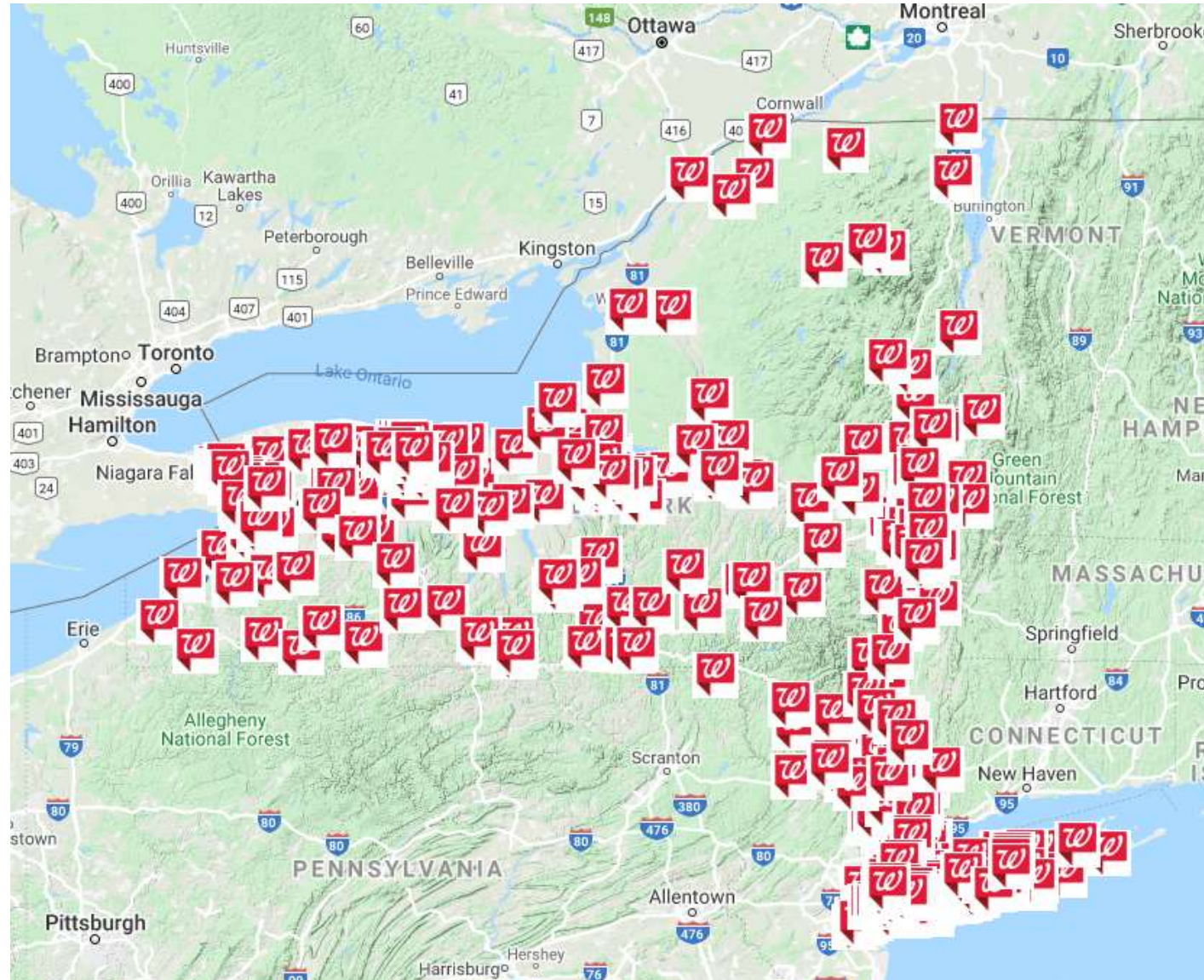






# Expanded Voucher Program

All Walgreens and Wegmans locations in NYS now accept vouchers!





*Walgreens*  
*Wegmans*  
NETWORK  
PHARMACIES



**50**  
CLINICS



**20**  
HOSPITALS

**BUFFALO**  
**MATTERS**  
Medication Assisted Treatment & Emergency Referrals



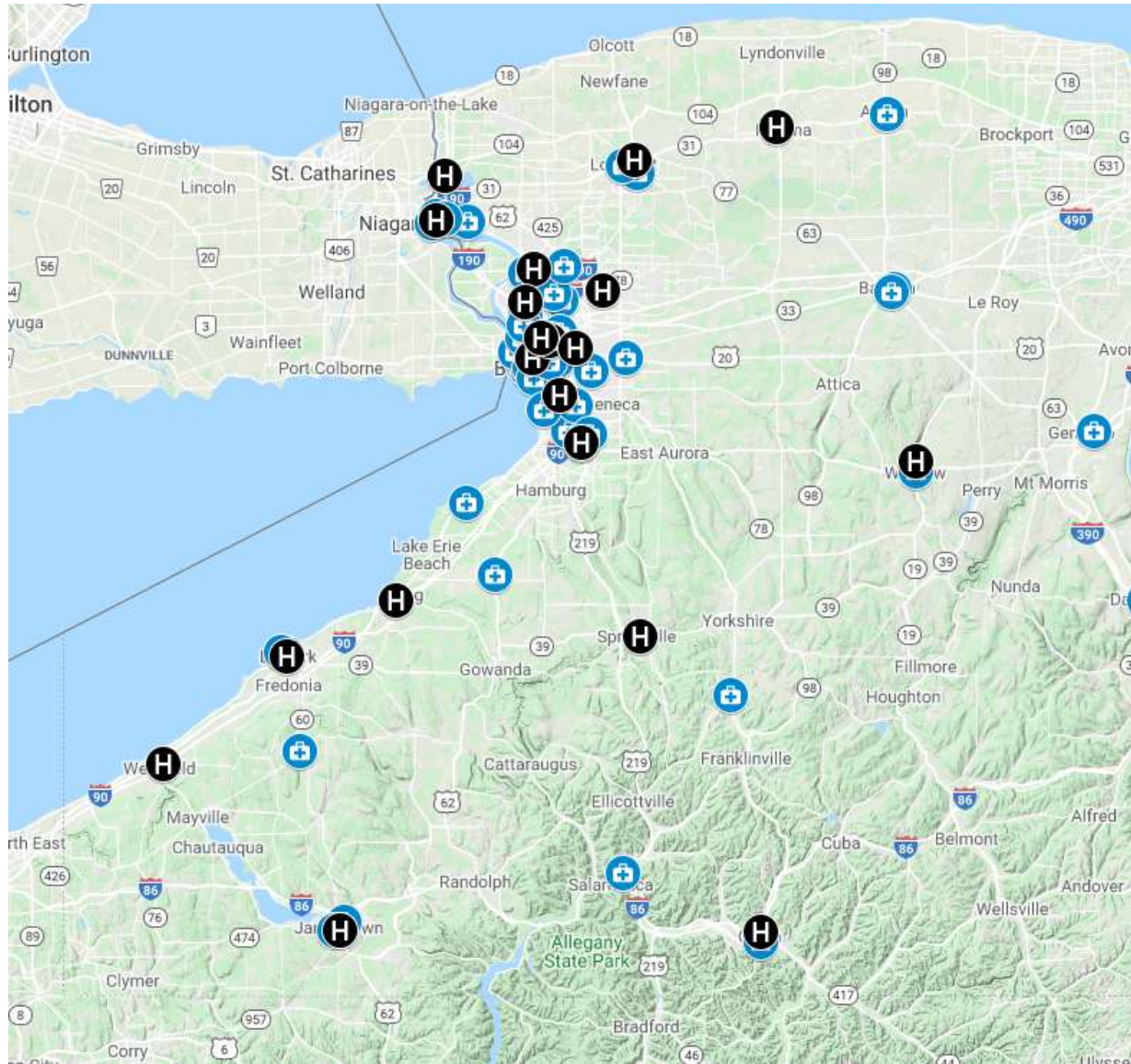
ACROSS  
**8**  
COUNTIES



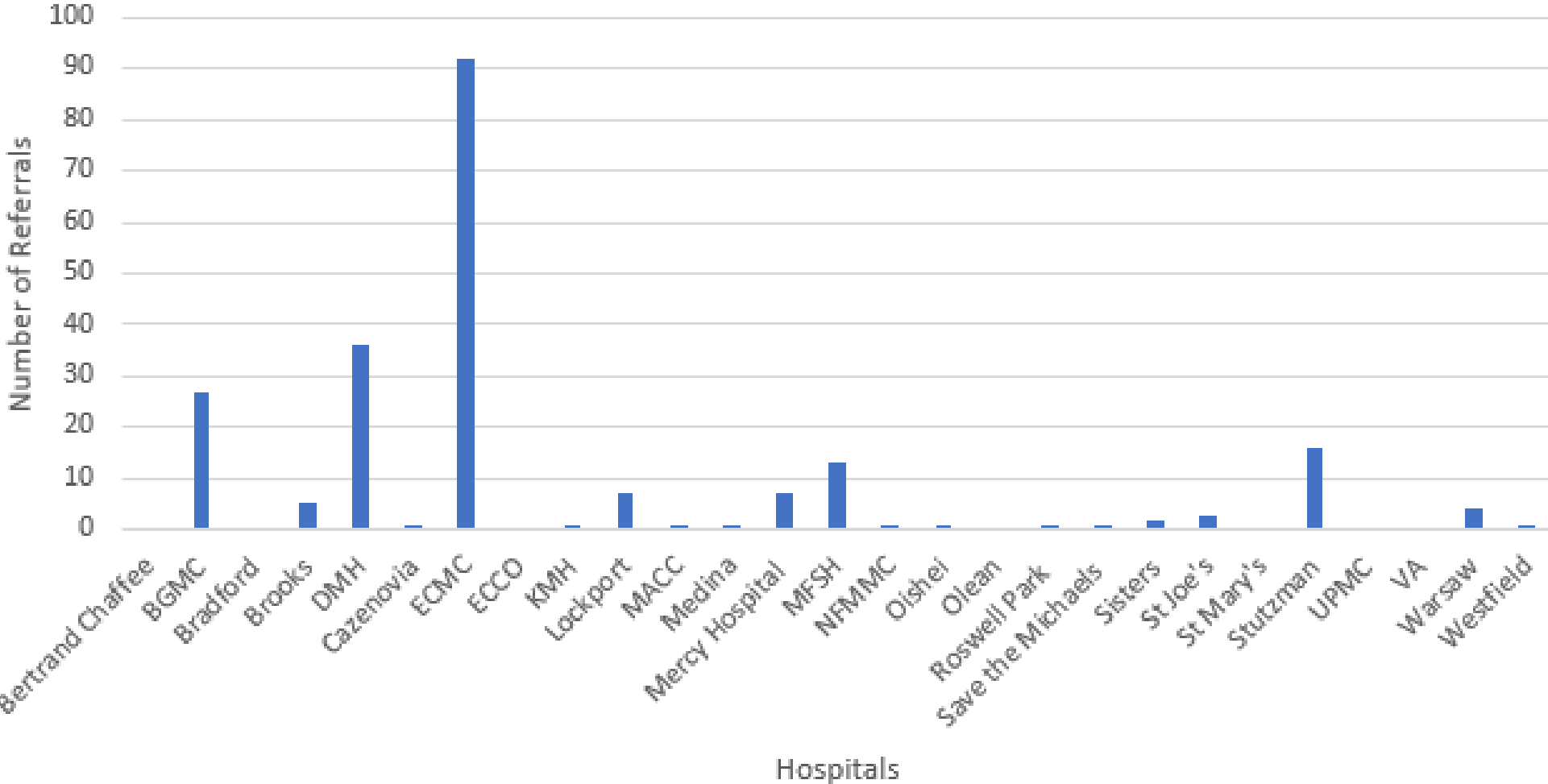
GREATER THAN  
**200**  
WEEKLY  
APPOINTMENTS

APPROXIMATELY  
**400,000**  
EMERGENCY PATIENTS  
SCREENED ANNUALLY

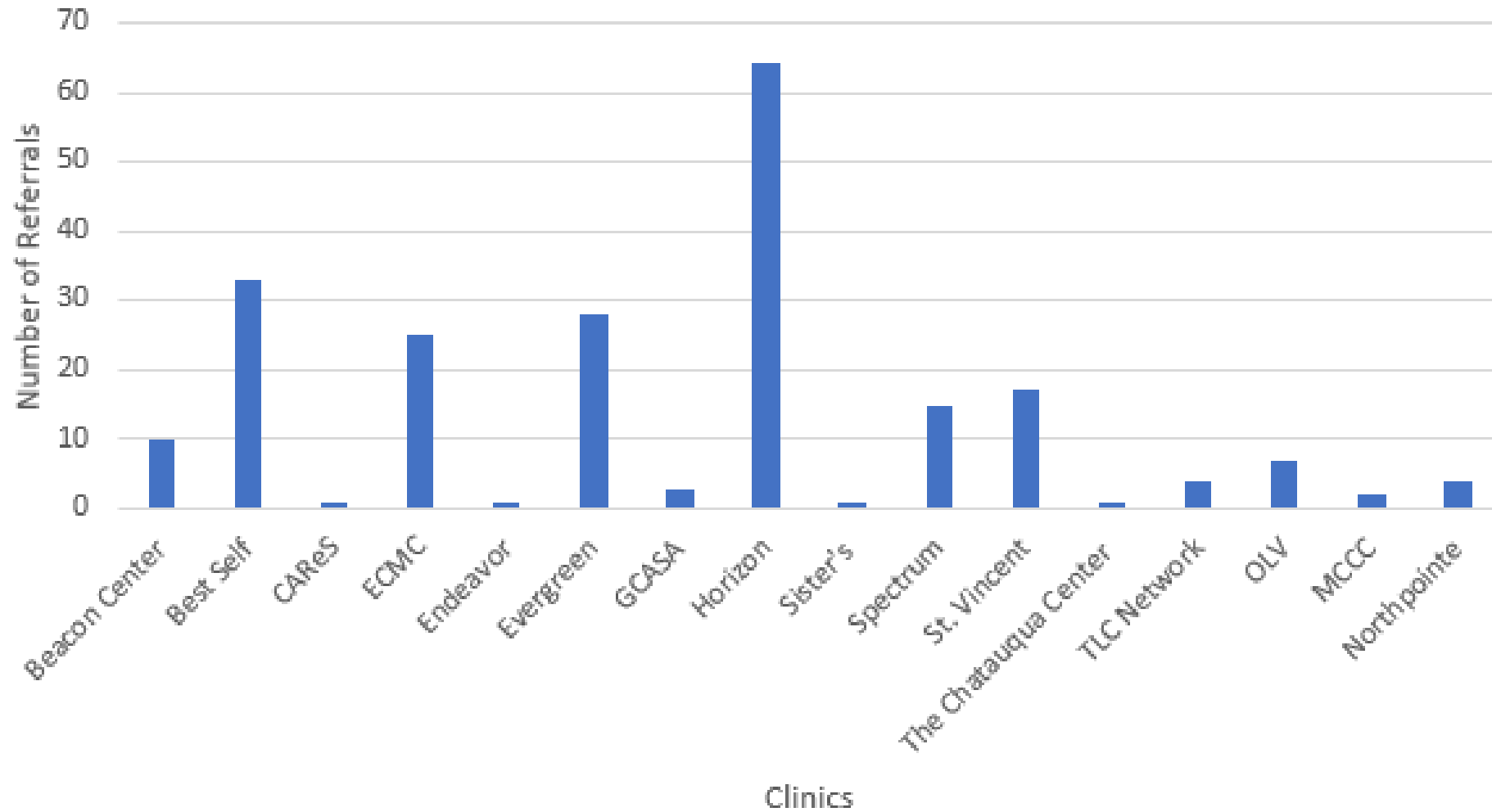




# Referring Hospitals



## Receiving Clinics



# Program Highlights



**Referral Network**  
*Over 200 total referrals*



**Peer Network**  
*Linkage with a peer in their own community for support*



**Expansion of Voucher Program**  
*Offered to patients for the first 7 days of buprenorphine*



**Expansion Across NYS**  
*The MATTERS concept is a sought-after model*

20

PARTICIPATING EMERGENCY DEPARTMENTS



OVER 200

EMERGENCY MEDICINE PROVIDERS TRAINED TO PRESCRIBE MAT

**IN THE ED PATIENTS RECEIVE:**

(VIA ELECTRONIC TABLET PROCESS)

- CLINICAL REFERRAL
- IF UNINSURED, A VOUCHER FOR 7 DAYS OF BUPRENORPHINE
- OPTIONAL REFERRAL FOR PEER SERVICES

51

PARTICIPATING TREATMENT ORGANIZATIONS



WEEKLY APPOINTMENTS



FURTHER EXPANSION ANTICIPATED



>200 TOTAL REFERRALS

79%

OF PATIENTS WHO HAVE PRESENTED IN WITHDRAWAL HAVE RECEIVED BUPRENORPHINE IN ED

54%

OF ALL PATIENTS HAVE RECEIVED BUPRENORPHINE IN THE ED

59%

OF PATIENTS HAVE RECEIVED BUPRENORPHINE RX FROM THE ED



# What's next....

- ▶ Online referral platform v2.0
- ▶ Expansion to other regions of NYS
  - ▶ Possibly Capital, Oneida, North Country, & others
- ▶ Telemedicine linkage from one ER to another ER for prescribing
- ▶ Referrals by EMS from home
- ▶ “Leave Behind Naloxone”
- ▶ Transportation vouchers (hopefully)

Thank you  
[www.mattersnetwork.org](http://www.mattersnetwork.org)

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