

Terms & Conditions

By providing your cell phone number to Erie County Department of Health, you agree (or “opt-in”) to receive automated messages through means including Short Message Service (“SMS” or text), Multimedia Messaging Service (“MMS”) from or on behalf of Erie County Department of Health at this number and affirm that this number belongs to you. Opting-in to receive automated Messages is not a requirement for coverage.

Your ability to receive Messages from us may depend on your wireless telephone carrier or mobile device. Erie County Department of Health is not liable for any delays or failure to deliver Messages. The Service is provided on an “AS IS” basis. Message and data rates may apply. Contact your wireless provider with questions about your plan.

Nature and Frequency of Messages

When you opt-in to receive Messages through the Service, we will send you a Message to confirm. Text or message "HELP" for help.

Cancellation

You can cancel the Service at any time by texting or messaging “STOP”. We will send you a reply Message to confirm that you have been unsubscribed. You can opt in again by texting or messaging “START.”

If your phone number changes you must update your account in order to continue to participate in this Service.

If you have any questions regarding privacy or how we use your data, please read our [Automated Messaging Privacy Policy](#).

Changes to the Terms of Service

We may change the Terms of Service at any time without prior notice. We will post the revised Terms with the updated effective date. By continuing to use the Service after updated Terms have been posted, you have been notified of and agree to be bound by the changes.

Date effective: December 18, 2024

Last updated: December 18, 2024