

CYSHCN PROGRAM ALLIES IN ERIE COUNTY



The **Erie County Children and Youth with Special Health Care Needs (CYSHCN) Program** is a free resource and referral program that seeks to improve the coordination of care for children/youth from birth to 21 years old who live in Erie County and their families.

A diagnosis is not required in order to participate in the CYSHCN program.
For more information, visit www.erie.gov/cyshcn or call 716-858-1920

MEDICAL EMERGENCIES DIAL 911

SUICIDE PREVENTION & CRISIS LIFELINE DIAL 988

POISON CONTROL HELP **1-800-222-1222**
CRISIS SERVICES **716-834-3131**
SPECTRUM CARES **716-882-HELP(4357)**
CHILD PROTECTIVE SERVICES (CPS) **1-800-342-3720**

ERIE COUNTY DEPARTMENTS

Children and Youth with Special Health Care Needs (CYSHCN) Program 716-858-1920
 Day Care Unit 716-858-8953
 Early Intervention 716-858-6161
 Harm Reduction 716-858-7695
 Immunization Action Plan 716-858-2373
 LEADSAFE Erie County 716-961-6800
 People with Disabilities 716-858-6215
 Social Services 716-858-8000
 Supplemental Nutrition Assistance Program (SNAP)..... 716-858-7239
www.myBenefits.ny.gov

FOR YOUR WIRELESS DEVICE

Erie Path is Erie County's smartphone app that helps parents and caregivers address mental and behavioral health challenges faced by children and adolescents. To explore, scan the code below or visit www.erie.gov/eriepath.



NEED MORE SUPPORT?

Dial 211

211 WNY is a 24-hour free and confidential link to health and human services. Connect to services and assistance related to food and nutrition, health and wellness, housing, legal aid, mental health, substance use, support groups, domestic abuse, tax preparation, and more.

THIS FREE RESOURCE IS OFFERED BY THE



**Erie County
Department of
Health**



Public Health
Prevent. Promote. Protect.

OFFICE OF HEALTH EQUITY
www.erie.gov/health-equity

ENGLISH

CYSHCN PROGRAM ALLIES IN ERIE COUNTY

BABY CARE SUPPORT



- Cribs for Kids cribsforkids.org
- Every Bottom Covered 716-896-7021
- Family Help Center 716-892-2172
- Harvest House Children 716-824-7818
and Baby Ministry
- Hope Project of WNY, Inc. 716-810-9156
- St. Gianna Molla Pregnancy
Outreach Center 716-842-2229
- Trading Post Community
Care Center 716-592-4455

CHILDCARE

- Erie County Day Care Unit 716-858-8953
- Child Care Resource Network 716-877-6666
- Office of Children and
Family Services 518-473-7793

DISABILITY RESOURCES

- ACT- Spectrum Health &
Human Services 716-842-6713
- The Arc Erie County 1-833-272-3743
- Aspire of WNY 716-838-0047
- Autism Services, Inc. 716-631-5777
- Community Services for Every1 716-883-8002
- Heritage Christian Services 716-743-2020
- OLV Human Services 716-828-9500
- Western New York Developmental
Disabilities Services Office
(OPWDD) 716-674-6300
- People Inc. 716-817-7400
- Person Centered Services 1-888-977-7030
- Western New York Independent
Living Inc (WNYIL)..... 716-836-0822

EMERGENCY SHELTERS

WNY 211

DIAL 211

FAMILY SUPPORT

- Every Person Influences
Children (EPIC) 716-332-4100
- Help Me Grow 716-760-4769
- NYS Office of Children & Family
Services: HEARS (Help, empower,
advocate, reassure & support) 1-888-55HEARS
or 1-888-554-3277
- Parent Network 716-332-4170
- Parent to Parent of NYS 518-381-4350
or 1-800-305-8817

HEALTH INSURANCE



- Child Health Plus 1-800-698-4543
- NYS Marketplace
(NY State of Health)..... 1-855-355-5777

HOUSING

- Belmont Housing Resources 716-884-7791
- Buffalo Municipal Housing
Authority (BMHA)..... 716-855-6774
- Catholic Charities 716-856-4494
- Housing Opportunities
Made Equal (HOME) 716-854-1400
- Rental Assistance Corporation
of Buffalo 716-882-0063

NOTE

This is for informational purposes only.
Translation and interpretation service
availability may vary at each agency.

updated 08/24

CYSHCN PROGRAM ALLIES IN ERIE COUNTY

IMMIGRANT & REFUGEE SERVICES

Access of WNY 716-332-5901
 Catholic Charities Immigrant & Refugee Assistance Program ... 716-842-0270
 Hope Refugee Drop-In Center 716-881-0539
 Immigration Legal Services Program at Journey's End Refugee Services 716-882-4963 ext. 203
 Jewish Family Services 716-883-1914

LEAD POISONING & PREVENTION

LEAD716..... 716-874-7200 ext. 1150
 LEADSAFE Erie County 716-961-6800



LEGAL ASSISTANCE

Family Justice Center 716-558-SAFE (7233)
 Legal Aid Bureau of Buffalo 716-853-9555
 Neighborhood Legal Services 716-847-0650
 Volunteer Lawyer's Project 716-847-0662
 Center for Elder Law & Justice ... 716-853-3087

LGBTQIA+ SUPPORT



GLYS WNY Inc. 716-855-0221
 Pride Center of WNY 716-852-7743
 Trevor Project 1-866-488-7386
 or text 678-678

MENTAL HEALTH SUPPORT

Best Self Behavioral Health716- 884-0888
 Horizon Health 716-831-1977
 Kids' Helpline 716-834-1144
 Mental Health Advocates of WNY 716-886-1242
 National Alliance on Mental Wellness (NAMI) of Buffalo & Erie County 716-226-6264
 Spectrum CARES 716-882-HELP (716-882-4357)
 Teen to Teen 1-877-968-8491

Peer Counseling Hopeline

NUTRITION ASSISTANCE

Buffalo Community Fridges (multiple locations throughout Buffalo) buffalocommunityfridges.com
 Feed More WNY 716-822-2002
 Supplemental Nutrition Assistance Program (SNAP)..... 716-858-7239
www.myBenefits.ny.gov
 WNY 211 Dial 211
 Women, Infants & Children (WIC) 716-218-1484

PREGNANCY SUPPORT

Buffalo Prenatal Perinatal Network 716-884-6711
 Durham's Maternal Stress Zone 716-427-0566
 Erie Niagara Area Health Education Center(AHEC) 716-835-9358 ext 102
 Jericho Road Community Health Center: Priscilla Project 716-886-0771
 Postpartum Resource Center of NY 1-855-631-0001

CYSHCN PROGRAM ALLIES IN ERIE COUNTY

SCHOOLS

Please contact your local school district.



TRANSPORTATION SERVICES

Medicaid Transportation 1-800-651-7040

(For individuals with Medicaid and for medical appointments only)

First Student, Inc. 716-897-5798

Niagara Frontier Transportation

Authority (NFTA) 716-855-7672

Western New York Independent Living Inc. (WNYIL)

Independence Express 716-836-0822

NFTA-Metro Paratransit Access

Line (PAL)716-855-7268

TRANSLATION & INTERPRETATION SERVICES

Deaf Access Services 716-833-1637

International Institute

of Buffalo 716-883-1900 ext. 308 or 334

Journey's End

Refugee Services 716-882-4963

TIP FOR NATIVE LANGUAGE SPEAKERS

Many providers and programs use interpretation services to increase language access. Instead of asking for "Spanish," try asking for the specific place of origin, like Puerto Rico. This will help the service provide the correct dialect, if available.



TO ENROLL OR ASK QUESTIONS ABOUT CYSHCN

VISIT erie.gov/CYSHCN

CALL 716-858-1920

EMAIL healthequity@erie.gov



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Erie County Department of Health



Public Health Prevent. Promote. Protect.

OFFICE OF HEALTH EQUITY
www.erie.gov/health-equity