



HERR

Heating Equipment Repair & Replacement Guide

Heating Equipment Repair &/or Replacement:

This is a benefit that can assist to repair or replace the primary heating system, if it's unsafe or inoperable.

Applicants must:

- Be the homeowner and their primary dwelling
- Resided in the dwelling for at least the past twelve months
- The primary heating unit must have worked in the past twelve months

The homeowner will need to provide the following information. Please note all circumstances are different and the department may need more information.

- A completed LDSS-3421 (HEAP Application) is required
- ID for all household members
- Utility bills
- Proof of Ownership
- Proof of income - Past thirty (30) days
- Proof of resources - Bank and account statements for the past thirty days.
- Homeowner must select at least one participating vendor

Applicants may apply in-person or mail at 460 Main Street Buffalo, NY 14202 or customer may fax their applications to 716-858-6765.

Applications must be directed Attn: HERR Team.