



# Home Energy Assistance Program (HEAP) Cooling Benefits 2021-2022

The HEAP Cooling Assistance benefit (CAC) will open on May 2<sup>nd</sup>, 2022. The program is scheduled to close on August 31, 2022, or when funding for the program is exhausted.

A documented medical condition is not being required for the 2021-2022 Cooling Program.

Please see below for household situations and possible application methods:

- ◆ Households who received a HEAP Regular benefit of \$21 or greater during the current program year (since 10/1/2021) or who are currently in receipt of SNAP or TA and the household circumstances have **not** changed since that benefit was received, then you may apply using a shorter application. You may contact the Erie County Department of Social Services in one of the ways listed below and request a Cooling Application (LDSS-4992):
  - Telephone: HEAP Hotline 716-858-7644 (8am-4pm, Monday through Friday)
  - Email: [Heaphotline@erie.gov](mailto:Heaphotline@erie.gov) (provide the best contact number to reach you)
  - Fax: 716-858-6765
  - In-person: 460 Main Street Buffalo, NY 14202 (8am-4pm, Monday through Friday)
- ◆ Households who have **not** been approved for a HEAP Regular benefit within the current program year (since 10/1/2021) or whose circumstances have changed since being approved for the Regular HEAP benefit, must complete the following applications and provide updated documentation to apply for the Cooling Assistance Component:
  - Complete, sign, and date the HEAP Application (LDSS-3421) & HEAP Cooling Assistance Request for Benefit (LDSS-4992)
  - Provide ID for each household member
  - Provide documentation of residence
  - Provide documentation of household income (last 30 days of wages/income)
  - Provide a valid Social Security Number for each household member

The total household gross monthly income for your household size must be at or below the guidelines on [www.erie.gov/heap](http://www.erie.gov/heap).

You may submit your completed application in one of the following ways:

Mail: ECDSS HEAP, 95 Franklin Street, Buffalo NY 14202, Attn: HEAP Cooling Team

Fax: 716-858-6765 Attn: HEAP Cooling Team

In-person: 460 Main Street, Buffalo NY 14202 (8am-4pm, Monday through Friday)

All customers applying should select two vendors from the HEAP participating vendor list for Cooling, located at: [https://www.heapoil.com/admin/reports/OTDA\\_ParticipatingDealersReport.jsp](https://www.heapoil.com/admin/reports/OTDA_ParticipatingDealersReport.jsp) (select Participating Vendors/HEAP Applicant list and then Erie County and Cooling).

