



Home Energy Assistance Program (HEAP)

Clean and Tune Assistance

HEAP funding is available to help eligible households get their equipment inspected and cleaned at no cost to homeowners. Furnace or boiler tune-ups help improve energy efficiency and could help you save money on future heating costs.

Eligibility criteria:

- Income eligible for HEAP
- Have owned the home for over 12 months
- Be the applicant's primary residence (all units)
- The primary heating unit must have worked in the past 12 months
- Has not received a new unit or a clean and tune within the past thirteen months

If determined eligible, the Department of Social Services staff will notify your selected vendor, who will schedule the service at your home. As part of the Clean and Tune program, households may also receive a programmable thermostat and/or carbon monoxide detector if one is not already present in the home.

If you have already received your regular HEAP benefit and your household composition, address or income has not changed, please complete the HEAP Heating Equipment Clean and Tune Request For Benefit form (LDSS-5081) and select a vendor from the participating vendor list to perform the clean and tune.

If you have not received HEAP in the current season, please complete the HEAP application (LDSS-3421) and provide ID, utility bills and income for the entire household as well as the HEAP Heating Equipment Clean and Tune Request For Benefit form (LDSS-5081) and selected vendor. Please mail all information to: ECDSS 95 Franklin St., Buffalo NY 14202 Attn: HERR Team.

In addition to clean and tune services, HEAP eligible customers may apply to the New York State Energy Research and Development Authority's (NYSERDA) EmPower New York Program or to the New York State Weatherization Assistance Program. The EmPower New York Program offers no-cost energy efficiency services such as home energy assessments, insulation, air sealing, energy efficient light bulbs and replacement of an inefficient refrigerator and freezer to homeowners and renters.

