



HERR

Heating Equipment Repair & Replacement Guide

A benefit that can assist to repair a primary heating system that is unsafe or inoperable. The system must have worked in the past 12 months. It must be the applicant's primary residence (all units).

The applicant must:

- Be income eligible for HEAP
- Have owned the home for over 12 months
- Provide documentation for identity, income and proof of ownership
- Provide at least one job proposal for the heating unit
- Provide the last 30 days of homeowner's resources for review

Submit a completed HEAP application (LDSS-3421):

- In person at 460 Main Street Buffalo NY 14202
- Via mail to: ECDSS, 95 Franklin St. Buffalo NY 14202 Attn: HERR Team
- Via fax to (716) 858-6765

B-5928 (10/2022)

