



HEAP

Home Energy Assistance Program

Required Documentation:

- **Proof of where you live** (copy of heating bill preferred)
- **Proof of identity** (for everyone in household)

One of the following:

- Driver's license
- Photo ID
- US Passport or Naturalization certificate
- Adoption papers, hospital or doctor's records
- School Records

OR

Two of the following:

- Validated social security number or copy of social security card
- Statement from another person
- Birth Certificate or Baptismal certificate

- **Proof of Income:**

- Paystubs for the most recent 4 weeks (last 30 days)
- Business records for the most recent 3 months OR filed federal tax return for the current year, including all applicable schedules
- Child Support or alimony/spousal support order OR check
- Copy of award letter OR official correspondence with regard to Social Security, SSI/SSD, VA, Worker's Comp, Unemployment, Pensions





HEAP

Home Energy Assistance Program

Obtain a HEAP application (LDSS-3421):

- Online at www.mybenefits.ny.gov
- Email Heaphotline@erie.gov to request an application be mailed to you
- Print application from Erie County website (www.erie.gov)
- Call (716) 858-7644 to complete an application over the phone
- Pick up application at lobby of 460 Main Street, Buffalo NY 14202

Submit completed application to HEAP by mail or drop off.

Submit required documentation:

- Drop off Monday—Friday 8am—4pm in drop box:
460 Main Street, Buffalo NY 14202
- Mail:
ECDSS — HEAP
95 Franklin Street, Buffalo NY 14202
- Fax: (716) 858-6765
- NYDocSubmit app

