



HERR

Heating Equipment Repair & Replacement Guide

HERR benefit can assist to repair or replace a primary heating system that is deemed unsafe or inoperable.

Eligibility Criteria:

- Applicant is income eligible for HEAP
- Applicant has owned the home for over 12 months
- Applicant's primary residence
- Provide documentation for identity, income (past four weeks) and proof of ownership
- The system must have worked in the past 12 months
- Provide at least one job proposal from the participating vendor for the heating unit
- Provide the last 30 days of household's resources for review. Example: recent bank accounts, statements, or other available resources

Submit a completed HEAP application (LDSS-3421):

Write at the top of the application ATTENTION—HERR

- In person at 460 Main Street Buffalo NY 14202
- Via mail to HEAP, 95 Franklin Street Buffalo NY 14202 Attn: HERR
- Via fax to (716) 858-6765, Attention: HERR