Erie County Social Services

HERR

Heating Equipment Repair & Replacement Guide

HA benefit that can assist to repair a primary heating system that is unsafe or inoperable.

Eligibility Criteria:

- Applicant is income eligible for HEAP
- Applicant is aged 60 or older
- Applicant has owned the home for over 12 months
- It is the applicant's primary residence
- Provide documentation for identity, income and proof of ownership
- The system has worked in the past 12 months
- Provide at least one job proposal for the heating unit
- Provide the last 30 days of homeowner's resources for review

Submit a completed HEAP application (LDSS-3421):

Write at the top of the application ATTENTION—HERR

- In person at 460 Main Street Buffalo NY 14202
- Via mail to HEAP, 95 Franklin Street Buffalo NY 14202 Attn: HERR
- Via fax to (716) 858-6765, Attention: HERR