

# Erie County & Community Partners Offer Support Services



for families and residents in need following the  
tragedy at Tops Markets



## Free Mental Health & Trauma Counseling

Community members will find someone to talk to at:

### Johnnie B. Wiley Center - 1100 Jefferson Ave.

- 9am-9pm on Tuesday, 5/17
- 1pm-9pm from Wednesday, 5/18 - Friday, 5/27
- No appointment needed
- Services for children are available

### Partners include:

- Crisis Services, Spectrum Health & Human Services, Best Self Behavioral Health, Endeavor, American Red Cross, MVP, Erie County Restorative Justice Coalition, and other faith leaders

Community members in need of support can also call the Crisis Services Hotline at 716-834-3131.

## Donate or Volunteer

Business/Organizations looking to make monetary donations should contact:

### Buffalo Niagara Partnership

- Phone: (716) 541-1701
- Email at [buffalo@thepartnership.org](mailto:buffalo@thepartnership.org)
- Website to receive online donations will be announced soon.

### To volunteer, send an email to:

- [volunteer@erie.gov](mailto:volunteer@erie.gov)
- Include your organization's name, address, contact, and number of volunteers available

## Free Food & Community Services

### Johnnie B. Wiley Center - 1110 Jefferson Ave.

- 9am-9pm on Tuesday, 5/17
- 1pm-9pm from Wednesday, 5/18 - Friday, 5/27

### Community Resource Center - 347 E. Ferry St.

- Established by FBI, Erie County District Attorney, NY Office of Victim Services, and Buffalo Police
- Food, counseling, and other services available
- Monday-Friday: 9am-1:30pm / 6:30-9:30pm
- Saturday: 2-6pm, Sunday: 9am-4pm

Food provided by Feed More WNY & Tops Friendly Markets

## Compensation for Funeral Costs

Victims' family members may be eligible for compensation to help with funeral costs.

### Contact the NY Office of Victim Services

- Phone: 1-800-247-8035
- Website: <https://ovs.ny.gov/>

## Assistance for Victims

The District Attorney's office and other NY Office of Victim Services programs can provide compensation to family members.

- Phone: (716) 858-2400 – this line is answered live 8:30am-5pm, Monday-Friday.
- After hours, call (716) 858-4640 to leave a message