

ERIE COUNTY DEPARTMENT OF MENTAL HEALTH ADULT-SPOA HOUSING

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WE APPRECIATE YOUR TIME!

- Goals for this presentation:
 - Discuss the types of housing available through the Adult SPOA
 - Discuss the referral process
 - Tips and tricks to make the process as smooth as possible
- Please type your questions in the chat with your email address

HOUSING SPOA STAFF

- housing@eriespoa.org
 - Housing Coordinator: Christine Slocum, Christine.Slocum@erie.gov, 716-858-8539
 - Assistant Housing Coordinator: Joshua Curry-Bascome, Joshua.Curry-Bascome@erie.gov, 716-858-6611
- If we can help, we will!

CARE SPOA STAFF

- care@eriespoa.org
 - SPOA Coordinator: Nicole Jordan, Nicole.Jordan@erie.gov
 - Assistant coordinators: Andrea Tobias, andrea.tobias2@erie.gov, Ellen Mills ellen.mills@erie.gov
- Case Management
- Assertive Community Treatment Team
- Assisted Outpatient Treatment (Kendra's Law)

SINGLE POINT OF ACCESS

- Required by the NYS Office of Mental Health to ensure the community is prioritizing those of highest need
- SPOA (single point of access) does not provide services, it facilitates referrals
- Care and housing
- Most programs require an SMI diagnosis
 - Schizophrenia
 - Post-Traumatic Stress Disorder
 - Bipolar Disorder
 - Major Depressive Disorder
- Personality disorders, anxiety disorders, substance use disorders, developmental disabilities, emotional disorders, adjustment disorders, etc are NOT SMI
- Two programs require SUD diagnosis



A NOTE ABOUT MENTAL HEALTH RESIDENTIAL PROGRAMS

- They are all voluntary!

TYPES OF HOUSING

- Licensed
 - Supervised Community Residence (SCR)
 - Senior Supervised Community Residence (SSCR)
 - Single Resident Occupancy (SRO)
 - Supervised Treatment Apartments (TSA – yes, I know)
 - Young Adult Housing (YA)
 - Mental Illness Chemical Addiction (MICA)
- Unlicensed
 - OMH Supportive Housing
 - HUD Supportive Housing
 - Critical Time Intervention
 - Substance Use Disorder Transitional Housing
- Emergency Housing (Emergency Shelter)

LICENSED HOUSING

- Licensed housing is for individuals with a primary diagnosis of severe mental illness who require intensive therapeutic support
 - SCRs and SSCRs: 24-hour on-site staff
 - SROs: 24-hour on-site staff availability, but more independence and privacy
 - Supervised Treatment Apartments: visited by a case worker 2-3 times a week, 24-hour on-call staff availability
 - Young Adult Housing: group home for people under 25
 - MICA: facility for people with co-occurring SMI and substance use disorder
- SPOA is the referral source; agencies maintain their own wait list
- Often require Medicaid and the Congregate Care II rate from ECDSS

UNLICENSED HOUSING

- **Supportive Housing** is a rental voucher where the resident pays 30% of their income in rent and the program covers the rest
- Minimum once a month case management visit
- Two main types
 - HUD-funded: person must meet the HUD definition of homelessness & also go through the coordinated entry process
 - In an emergency shelter
 - In a place not meant for human habitation
 - Fleeing domestic violence or human trafficking
 - NYS OMH-funded (OMH SHP): no specific criteria besides needing housing

UNLICENSED HOUSING

- OMH Supportive Housing Referral List is managed by the SPOA
 - Referrals are put into an applicant pool
 - Auto-generated scored by risk: how often **in the last year** has someone experienced:
 - CPEP visits
 - Medical ER visits
 - Psychiatric inpatient hospitalizations
 - Medical hospitalizations
 - Arrests
 - Incarcerations
 - Homelessness
 - Lethality threats
 - Assisted Outpatient Treatment Court Order

UNLICENSED HOUSING

- Critical Time Intervention (CTI)
 - Facilitate transitions from institutional settings as research has shown people can need more, not less, help during transitions into lower levels of care
 - Not a stipend! Heavier on case management
 - Substance Use (Best Self)
 - Out of homelessness (RSI)

SUBSTANCE USE DISORDER TRANSITIONAL HOUSING

- ECDMH Pilot Program / Evergreen Health
- Sobriety Support
- 1 year
- Goal focused towards transitioning into self-sustained independence while maintaining recovery from substance use disorder

EMERGENCY HOUSING

- For people with SMI who are experiencing a housing crisis
- Operated by Transitional Services, Inc.
- 10 beds in an old mansion
- 90 days or less
- Typically 30-40 people on wait list

SPOA REFERRALS

- Any trusted support or individual can submit a referral to the SPOA, but some folks might find it easier to do
 - Care coordinators
 - Counselors
 - Homeless Outreach Workers
- <http://www.eriespoa.org>
- support@eriespoa.org

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Please view the new manual [SPOA MANUAL 2021](#)

General Inquiries

716-858-8530

Housing Team Inquiries:
housing@eriespoa.org

Care Management/ACT/AOT Team Inquiries:
care@eriespoa.org

- [Erie County HUD Housing Report](#)
- [Erie County Personal Information Consent Form](#)

Single Point of Accountability

Erie County Department of Mental Health SINGLE POINT OF ACCESS(SPOA) process has been developed in Erie County for adults (18 and over) with severe mental illness. Care Coordination/Case Management Services are intended for the high need consumer who has had difficulty maintaining linkages to mental health services and other important supports, such as; benefits, housing, advocacy, health care, peer services or vocational services. The overall goals include fostering independence and improving the quality of life for consumers of mental health services. The development of the Single Point of Access and coupled with expansion of community services, will achieve integration, improve access, and provide priority services to high need individuals. Services will be the individualized. The SPOA process has established a uniform referral procedure which assists the referring party in determining the appropriate level of care coordination services, and the team which could best meet the needs of the consumer referred. One program is selected and serves as the entry point to services. This entry points function is to assess/screen those referred and make a further determination as to the acceptance within that specific program or another program which may better meet the consumer's needs.

Visit the website at [SPOA Erie County Mental Health](#).



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HOW TO HELP US TO HELP YOU

- Include all paperwork, **especially the consent**
 - Do not submit a referral before consulting with the person you are working with!
 - Needs be uploaded to the referral
 - If you cannot upload it, email it via encrypted email to Marcia.Kuma@erie.gov
- Ensure the consent has **an expiration date**.
- Include **documentation of a serious mental illness** or substance use disorder
 - We will use PSYCKES, but sometimes it is not visible
- Include as much as possible, contact information for clients
- **Let SPOA know if you're transitioning from your role** and someone else is taking the case!
- Include extra relevant paperwork as you have it

QUESTIONS?

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