RFP #2022 – 046VF Mobile App Development Q&A

1. Will proposals for more than $50,000 be considered?

    A: *As stated in the RFP, we expect that the cost will be approximately $40,000 to $50,000. The proposed price will be considered in the scoring process. Proposals for more than $50,000 will be considered, but proposals above this threshold may not score as well.*

2. Is there any flexibility on the deadline for the project? I know the RFP says that this is non-negotiable but a web admin tool, responsive website and multi-platform application developed between October 20th to Jan 2 seems like it will be difficult for any vendor to responsibly commit to.

    A: *We expect the vendor to meet the deadlines stated in the RFP.*

3. What data is expected to be displayed on each Organization Resource Page? What data fields should be displayed?

    A: *Each resource page would show the details regarding that resource. For programs and services, it would be the name, address, phone number, web page, and description of the program or service. For educational materials, it would be a link to the material's website, PDF, or mobile app associated with that resource. More details will be delivered to the selected proposer on Oct 31st.*

4. Does a matrix exist for the survey questions and expected results to display to an end user?

    A: *A matrix of the decision tree with associated resources connected to the AIRS taxonomy will be delivered to the proposer on October 31st.*

5. The RFP provides a mockup with a drawer functionality. Does it have to work that way, or would you be open to conversation in order to improve functionality? The drawer functionality is expected for a website, but is not ideal for an app. Would you consider a more mobile-friendly layout and functionality?

    A: *The mockup was an example. We are open to other layouts.*

6. Would you be open to developing a native application, preferable for iOS and Android phones? Or is it required to be a website which is put in a downloadable wrapper (HTML5 or hybrid application), making it more dependent on good Internet connection?

    A: *Our goal is to have a responsive web applications and applications available for download from the Apple and Android App Stores. We are technologically agnostic in how the vendor achieves that outcome.*

7. **Regarding translation:**
   a) **When you say direct translation, do you mean that you would provide the translation?**
   b) **Or if using Google Translate, are there particular languages that would be required?**

   A: *Direct translation means a person the developer would hire to translate the app. If the proposer uses Google Translate, they need to deliver the widget allowing the user to choose over 100 languages. That widget is available to the County as a governmental entity and the code can be provided to the developer on Oct 31st.*

8. **Are there other features that you would be open to including such as quizzes or games that would be of an interactive nature?**

   A: *We would be open to other features.*