

ERIE COUNTY TRAINING COLLABORATIVE
Tuesday, October 22, 2024 12pm-1pm
“OPWDD Front Door Information Session” Resources

For people who want to get started with OPWDD, call the Front Door at **866-946-9733**. Ask them to transfer you to your local Front Door Office by telling the operator what county you live in.

- OPWDD website: <https://opwdd.ny.gov>
- OPWDD Front Door: <https://opwdd.ny.gov/get-started/front-door>
- OPWDD Eligibility: <https://opwdd.ny.gov/eligibility>
- OPWDD Housing: <https://opwdd.ny.gov/types-services/housing>
- Find a Care Manager: <https://opwdd.ny.gov/find-care-manager>

Front Door Resources:

- **Front Door Videos:** <https://opwdd.ny.gov/access-supports/front-door-videos>
 - The 10 short Front Door videos provide easy-to-understand information about OPWDD services and how to get started receiving services.
- **How Can I Get Services - Front Door Brochure:** <https://opwdd.ny.gov/get-started/how-can-i-get-services-front-door-brochure>
 - This trifold brochure covers the basics of the Front Door process including how to get started with OPWDD.
- **Front Door Access to Services Guide:** <https://opwdd.ny.gov/get-started/access-services-guide>
 - The Access to Services Guide can help guide people through the process from determining eligibility, to planning for your needs, to helping you to enroll in benefits and accessing services.
- **Care Coordination Organization (CCO) Coverage Chart:** <https://opwdd.ny.gov/cco-coverage-chart-eng>
 - The coverage chart lists the CCOs serving OPWDD eligible people and what counties they cover.

Contact OPWDD in Region 1:

- **Eligibility Western NY:** Opwdd.sm.Region1.WNY.Eligibility@opwdd.ny.gov
- **Eligibility Finger Lakes:** Opwdd.sm.Region1.FL.Eligibility@opwdd.ny.gov
- **Housing Subsidies:** region1housingsubsidy@opwdd.ny.gov
- **OPWDD Certified Housing:** Region1.CRO@opwdd.ny.gov
- **OPWDD Family Support Services:** Region1fss@opwdd.ny.gov