



Office of Addiction Services and Supports

Administrative and Fiscal Requirements for OASAS-Funded Providers

October 2024 Updated

www.oasas.ny.gov

Preface

These Administrative and Fiscal Requirements for OASAS-Funded Providers (AFR) provide information and guidance to non-profit agencies who receive funding from the New York State Office of Addiction Services and Supports (OASAS) to operate substance use disorder treatment, problem gambling, prevention services, housing programs and other supportive services.

Pertinent policy statements and requirements governing administrative and fiscal operations are included and OASAS expects full compliance by funded providers. OASAS will conduct programmatic, clinical and fiscal examinations of its funded providers to ensure the propriety of their operations, compliance with these and other existing requirements and regulations, and that the services provided are timely, appropriate and always in the best interests of those entrusted in their care. Providers are required to submit an annual Consolidated Fiscal Report (CFR) that summarizes their operations and includes a claiming document to reconcile the funding provided by OASAS.

OASAS will periodically review these requirements and revise this document as necessary. Providers are advised to routinely check the OASAS website to ensure familiarity with the most current version. Further, providers are responsible for familiarizing themselves with all pertinent OASAS and NYS Department of Health (DOH) laws and regulations currently in effect, and any revisions or new regulations that are issued.

Information can be obtained on the OASAS website at:

<http://www.oasas.ny.gov>

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The revised OASAS AFR sets forth policies and general guidance and references relevant NYS Consolidated Fiscal Reporting and Claiming Manuals, Code of Federal Regulations and Social Services Laws including, but not limited to, the following:

NYS CONSOLIDATED FISCAL REPORTING AND CLAIMING MANUAL

NEW YORK STATE CONSOLIDATED FISCAL REPORTING AND CLAIMING MANUAL (CFR) – APPENDIX I – AGENCY ADMINISTRATION	APPENDIX I
NEW YORK STATE CONSOLIDATED FISCAL REPORTING AND CLAIMING MANUAL (CFR) – APPENDIX J – ALLOCATING EXPENSES FOR SHARED PROGRAM/SITE	APPENDIX J
NEW YORK STATE CONSOLIDATED FISCAL REPORTING AND CLAIMING MANUAL (CFR) – APPENDIX L – ACCEPTABLE TIME STUDIES	APPENDIX L
NEW YORK STATE CONSOLIDATED FISCAL REPORTING AND CLAIMING MANUAL (CFR) – APPENDIX X – ADJUSTMENTS TO REPORTED COSTS	APPENDIX X
NEW YORK STATE CONSOLIDATED FISCAL REPORTING AND CLAIMING MANUAL (CFR) – APPENDIX Z – IN-CONTRACT VS. OUT-OF-CONTRACT (DMH)	APPENDIX Z

CODE OF FEDERAL REGULATIONS

TITLE 2, PART 200: UNIFORM ADMINISTRATIVE REQUIREMENTS, COST PRINCIPLES, AND AUDIT REQUIREMENTS FOR FEDERAL AWARDS Last Amended August 23, 2023

SOCIAL SERVICES LAWS

ARTICLE 5, TITLE 1, SECTION 131-0
PERSONAL ALLOWANCES ACCOUNTS

Purpose

This document provides minimum requirements for all OASAS-funded service providers regarding their responsibilities to maintain adequate financial records, accounting and control procedures, and to adhere to financial practices that promote operational efficiency and accountability.

Background

OASAS considers proper accounting and control procedures essential to the operation of all substance use disorder treatment, problem gambling, prevention services, housing programs and other supportive services. Per the American Institute of Certified Public Accountants (AICPA) and the New York State Office of the State Comptroller (OSC) proper accounting control is a plan of organization, procedures, and records that are concerned with the safeguarding of assets and the reliability of financial records. Accounting and control procedures must assure that:

- Financial transactions are executed with management's general or specific authorization.
- Financial transactions are recorded to permit preparation of financial statements in accordance with generally accepted accounting principles (GAAP) and any other criteria applicable to such statements.
- Internal financial reporting systems should be structured to capture the cost categories included in the appropriate year-end Consolidated Fiscal Report (CFR).
- Staff responsible for completing and submitting the year-end CFR are aware of the complete program array to be reported and the associated coding used to identify those services for all OASAS Program Reporting Units (PRU).
- Access to assets is permitted only with management authorization.

Minimum Requirements

OASAS has established the following minimum financial accounting requirements to ensure that each service provider has the basic tools and executes the basic steps to adequately determine its financial condition and to report program revenues and expenditures. Financial records must be maintained for a minimum of six years after the last payment is made for a given fiscal reporting period or contract. Where a funded provider also operates any non-funded but OASAS certified programs, information about those programs must be entered on the required CFRs, and the same record retention requirements apply.

1. Accounting System

- A double-entry bookkeeping system must be maintained. If a computerized system is used, a description of the software used, and the name and title of the individuals authorized to make changes to the system should be included in the Fiscal Policy and Procedure Manual.
- Either the accrual or cash basis of accounting may be used. However, if the cash basis of accounting is used, appropriate year-end adjustments must be made to the general ledger to reflect accruals.
- Note: All CFR core schedules (CFR-i, CFR-ii/iiA and Schedules CFR-1 through CFR-6) of Full, Abbreviated and Article 28 Abbreviated CFR submission types must be completed using accrual accounting for both expenses and revenues.
- At a minimum, the following books of accounts must be maintained: a general ledger, a general journal, a cash receipts journal and a cash disbursements journal.
- At a minimum, the following subsidiary accounting records must be maintained: equipment register and payroll register.

2. Fiscal Policy and Procedure Manual

All service providers must develop and maintain a fiscal policy and procedure manual. At a minimum, the manual should cover the following areas:

- General description of the accounting system and records maintained.
- Administrative and shared program/site cost allocation policy and procedures, in accordance with Appendix I and Appendix J of the CFR Manual, where applicable.
- Cash receipts and disbursements procedures.
- Purchasing policy and procedures.
- Employee travel reimbursement policy and procedures, including the accounting department's procedures for the processing and approval of expense vouchers.
- Equipment inventory and control procedures.
- Petty cash policy and procedures if the program maintains a petty cash fund. See Purchasing Guidelines for further information.
- Payroll policy and procedures.
- Personal Needs Allowance (PNA) policies and procedures (residential service providers only).

3. General Ledger

- The general ledger must include separate expenditure cost centers for each funded and non-funded OASAS programs.
- A separate revenue account for each source of funds received relative to the OASAS-funded and non-funded services must be maintained.
- Separate expense accounts for each service provided, in accordance with budgeted cost categories approved by OASAS, must be maintained. However, if the maintenance of consolidated expense accounts is more practical, the direct charges and general cost allocations relative to each service provided must be sufficiently detailed in supporting worksheets.
- Transactions must be posted to the appropriate ledger accounts on a timely basis. Monthly would be recommended.
- The accounting system should have the capability of generating a trial balance from the general ledger to ensure appropriate postings.
- All books of account must be appropriately adjusted and closed at the end of each fiscal year and opening account balances must be reflected in the succeeding fiscal year's general ledger.

4. Separation of Duties

The service provider must ensure that, to the extent possible, accounting duties are sufficiently separated among available staff to provide adequate internal control over the receipt and use of service provider funds.

5. Cash and Bank Accounts

- All funds must be sufficiently documented as to the source and amount. Payments received for services provided must be documented using receipt slips that contain unique payment identification numbers.
- All bank accounts must be reconciled within 30 days after receipt of the bank statements.
- Funds must be deposited in the appropriate bank account as soon as possible considering the amount of cash collected versus fees paid by check, and the proximity to the bank/financial institution. While the frequency of deposits should increase with the amount of cash handled daily, service providers should establish a guideline/policy for making physical deposits (i.e., frequency of deposits or when collections reach a certain dollar amount) and incorporate such guidelines into their written cash receipts policy and procedure. Prior to deposit, funds received must be properly secured.
- When a program assumes custodial responsibility for clients' personal monies (e.g., a representative payee), such funds must be deposited in a separate bank account(s) established for this purpose. If a single bank account is established for this purpose, the program must maintain subsidiary records identifying amounts deposited, withdrawn, interest income earned (interest bearing accounts), as well as document available balances for each participating client and comply with all applicable state and federal laws, rules and regulations.

6. Preparation of Year-End Consolidated Fiscal Report

- The service provider must substantiate the basis for its preparation of the year-end CFRs. Accordingly, these revenue and expense reports must be prepared directly from the general ledger or from supporting worksheets which provide a reconciliation of amounts reported to the general ledger.
- The service provider must maintain adequate documentation in support of reported revenues and expenditures and allow ready accessibility for review by authorized OASAS personnel.
- The CFR must be submitted timely in accordance with the OASAS policy on Reporting Requirements and Sanctions for Non-Compliance (section 19 of this document).

DESCRIPTION OF ACCOUNTING RECORDS

The following are accounting records required to be maintained.

1. Cash Receipts Journal

A cash receipts journal provides for the recording of the daily cash receipts of the service provider. While the journal format may vary depending on bank accounts established, the journal should normally include specific source classification columns (i.e., OASAS advances, Safety Net, Medicaid, etc.) and miscellaneous source classification columns (i.e., refunds, loans and other non-revenue receipts). In addition, the journal should include a column to record the amount of monies deposited in the bank. This journal should be posted monthly to the general ledger with indications of specific general ledger account posting references.

2. Cash Disbursements Journal

A cash disbursements journal provides for the recording of each disbursement transaction (i.e., check, electronic payment) by the provider in numerical sequence. Each disbursement should be classified to appropriate expense or non-expense categories (such as exchanges or loans). A separate cash disbursements journal should be used for each checking account. This journal should be posted monthly to the general ledger with indication of specific general ledger account posting references.

3. Accounts Payable Listing

The accounts payable listing is to be used in conjunction with a cash disbursement journal when using the accrual basis of accounting. The accounts payable listing provides for the recording of expenditures as they are incurred with similar classification of expenditures to specific expense categories as described for the cash disbursements journal. When specific expenses are paid, the applicable check or transaction number (if paid electronically) is also recorded in the listing.

This listing should be posted monthly to the general ledger with appropriate indication of specific general ledger account posting references.

4. General Journal

A general journal provides for the recording of transactions or adjustments which cannot be recorded in other specific source journals. Typical entries include reclassification of expenditures from one budget category to another; corrections of erroneous postings to the general ledger; recording of bank charges identified on monthly bank statements; year-end adjustments, etc. Each journal entry should include a sufficient explanation as to its nature and reference supporting documentation, if necessary. General journal entries should be posted to the general ledger monthly with an indication of specific general ledger account posting references.

5. General Ledger

A general ledger provides for the recording of a summary of the transactions appearing in the cash receipts, cash disbursements and general journals and facilitates financial analysis and reporting.

6. Payroll Register

The use of a payroll register facilitates computation and approval of payments. The register indicates the gross pay, withholding taxes, other deductions, the net pay, and the payroll check numbers (transaction numbers for direct deposit) by pay period; and should indicate to which funding source and program the gross pay is chargeable.

7. Equipment Register

An equipment register establishes the basis for accountability for all equipment in the OASAS-funded components whether purchased and/or provided by OASAS, a Local Government Unit (LGU) or donated to the program. An equipment register must be maintained for each site, in accordance with the agency policy on service provider and equipment acquisition and management (refer to AFR section #22 on page 48).

Purpose

This document provides minimum requirements for OASAS-funded service providers regarding their responsibilities in maintaining adequate internal controls over employee time and attendance.

Background

OASAS considers establishment of proper policies and minimum requirements regarding time and attendance for all staff as an essential element of internal control and management operations. Such policies, in addition to conforming to state and federal labor laws, should be consistent with any contractual agreements by which the employees are covered. In addition, such policies should be applicable to all the employees working in a location unless otherwise regulated by any contractual agreements.

Minimum Requirements

Service providers are expected to establish the following minimum requirements regarding time and attendance policies. Provider policies should ensure that hours of operation are consistent with the needs of clients and that adequate staff coverage is available to meet regulatory requirements. In addition, time and attendance policies, including types and amounts of leave accrued as well as authorized use of such leave should be included in the provider's Employee Manual, which must be made available to all employees.

Time Records

Service providers must establish a method for determining which employees are exempt (salaried) and which employees are non-exempt (hourly) to assure compliance with the Fair Labor Standards Act. Service providers must maintain documentation of employee attendance which records the daily arrival and departure time of non-exempt employees and presence or absence of exempt employees (unless prohibited by union contract). Records must also be maintained which document the type of leave granted to each employee who is absent from work. Time and attendance record format may follow any acceptable practice (i.e., timecard, sign-in sheet, electronic time records, etc.). Service providers should periodically review the status of exempt and non-exempt employees. Service providers must also maintain a system to document the allocation of time for employees who work in more than one program (see Consolidated Fiscal Reporting and Claiming Manual Appendices J & L).

The record of attendance must be submitted by the employee and approved by his or her supervisor. The service provider must establish supervisory control procedures for the appropriate approval of the use of leave time and maintain attendance records in a fashion that permits OASAS staff to audit employees' attendance. In addition, service providers must develop a policy regarding the calculation, approval and payment of overtime so that it is consistent, applied fairly to all applicable staff and that it stays within the approved OASAS budget.

The service provider must maintain a written policy which articulates how the Board of Directors monitors the performance of the Executive Director. At a minimum, the minutes of the meetings of the Board of Directors should reflect their review of the time and effort expended by the Executive Director and his/her oversight of the organization. In addition, the Board of Directors should prepare an annual written evaluation of the performance of the Executive Director. Leave requests submitted by the Executive Director must be approved by the Board of Directors.

Basic Work Week

The basic work week shall conform to the prevailing practices in the geographic area but may not be less than 35 hours or greater than 45 hours. Full-time status may entitle an employee to certain benefits not available to part-time employees.

Holidays

Service providers are generally permitted up to 12 holidays per year. Exceptions to this policy must be explained in the provider's Employee Manual with reasonable justification provided. Employees required to work on holidays may receive compensatory time off or overtime payments if eligible, in accordance with service provider policies. The authorized holidays should be identified in the provider's Employee Manual.

Accrual and Reimbursement of Leave Accruals

Unless provided for in a union or employment contract:

- Employees cannot accrue a balance of more than 40 days of vacation leave.
- Employees cannot, upon separation from employment, receive reimbursement for unused vacation accruals of more than 30 days. Providers should develop written policies if they want to provide flexibility for employees to charge time to bring their excess accruals below 30 days.
- Employees cannot receive reimbursement for unused sick leave or personal leave balances.
- Maximum accrual and payment for universal leave is the same as vacation leave.

#3 CONSULTANT/PROFESSIONAL SERVICES [\(Back to Table of Contents\)](#)

Purpose

This document provides minimum requirements for OASAS-funded service providers regarding their responsibilities in the procurement of consultant/professional services.

Background

Consultant/professional service agreements must be solicited only for services for which the provider can demonstrate need and availability of funds. If needs cannot be met with current staff, consultants should be sought through public, volunteer or community service organizations. Cooperative agreements arranged with other substance use disorder treatment programs should also be considered prior to soliciting from private organizations or individuals.

Minimum Requirements

The governing board of the service provider should take an active role in the determination of need and process for selection of major consultants/professional services (e.g., management services, accounting/auditing services, legal services) on an annual basis, and authorize the use of such consultants by resolution or through recording of such authorization in the Board minutes. The total anticipated costs must be included in the Consolidated Budget Report.

Selection of Consultants

The provider must follow these guidelines for entering consultant agreements.

Needs Assessment, Availability of Services and Restrictions

Providers should consider experience and current or projected requirements to anticipate problems or plan for improving services. Consultant costs incurred primarily for lobbying on behalf of the provider organization(s) are not allowable under any circumstances as noted in Appendix X of the Consolidated Fiscal Reporting Manual. Consultant costs incurred for fundraising activities cannot exceed the proportionate share of revenues reported from such activities. In addition, all service providers (direct contract, subcontract or sub grant) must adhere to State Aid contract provisions which prohibit lobbying on the part of Consultant/Professional Services.

Availability of Funds

The service provider must discuss the need for consultant services and the use of OASAS funds for such services with their OASAS Program Manager prior to engaging those services. Documentation of approval from the OASAS Bureau of Regional Operations (RO) must be maintained for a minimum of 6 years.

General Criteria

General criteria for selecting consultants must include an analysis of technical qualifications, financial resources, ability to comply with contract timetables, and past performance.

Bids

The service provider must solicit at least one written bid when the amount of the purchase of goods and services are between \$2,501 and \$10,000 annually, and, pursuant to the regulations from the NYS Business Service Center (BSC), three written bids when the amount of the purchase of goods and services exceeds \$10,000 annually and maintain the documentation. Consultants who provide direct care for clients (i.e., Psychiatrist, Psychologist, Physician, and Medical Director) may be exempt from the bidding requirement. However, the service provider is required to document the circumstances leading to the selection of the vendor. This documentation should include any alternatives considered, as well as the rationale for using a Sole Source or Single Source criteria in selecting a specific vendor. In all cases, there should be a supported basis for the agreed upon expense. Please also refer to section #4 of the OASAS AFR pertaining to Purchasing Guidelines.

Providers who retain and pay outside contractors/consultants without following the prescribed procedure may be subject to disallowed expenditures in whole or in part upon submission of the annual claiming document.

In soliciting bids, New York State-based firms and firms covered by affirmative action executive orders must be given appropriate consideration.

Solicitation of bids from consultants should contain the following information:

- definition of services desired and duration of services
- credentials required
- method of reimbursement such as fixed price or unit price
- conditions for termination of the agreement
- conditions for final payment under the agreement, if appropriate.

See Section #4 Purchasing Guidelines for further information.

Awards Procedure

After reviewing all bids, the service provider must identify its choice of bidders. Whenever feasible, selection should be based on the lowest bid. If the lowest bid is rejected, justification must be fully documented. Please also refer to section #4 of the OASAS AFR for information pertaining to maintaining service agreements/contracts).

The consultant agreement must include a description of the types of services to be performed, a schedule of deliverables (if appropriate), duration of the agreement, rates and total compensation to be paid, the conditions for final payment such as submission of a summary report of activities and recommendations and conditions for termination. The agreement must be signed by the consultant and authorized staff of the service provider on an annual basis.

If consultant services involve direct services to clients, the agreement must include a statement in accordance with state and federal privacy laws to the effect that the consultant or consulting firm has been informed that the information disclosed to them may not be lawfully re-disclosed by them in any reports, or otherwise, except to the program providing the original data.

NOTE: If a consultant services agreement is based on an hourly rate or unit price, the service provider must maintain supporting time or unit records for a minimum of 6 years.

Documentation of Work Performed

Providers must maintain written documentation of work performed by and amounts paid to each consultant for a minimum of 6 years. This documentation must include the nature of work performed, dates and/or timeframe that work was conducted, and if/when work was completed by the consultant.

Purpose

This document provides general guidelines and minimum requirements for OASAS-funded service providers regarding their responsibilities over the purchase of goods and services. These general guidelines and minimum requirements include elements addressing sound purchasing practices, procurement of consultant and contractual services, and purchases involving the use of petty cash funds.

Background

OASAS considers it essential for service providers to have adequate internal controls in place to monitor the necessary and proper purchase of goods and services and expenditure of funds. Service provider management is responsible for ensuring that proper internal controls are in place and operating as intended.

Minimum Requirements

Service providers are to use sound purchasing practices to assure proper expenditure and accountability of funds. Governmental entities and Public Schools must follow the guidelines of the local authority/school district. The requirements established in this section apply to all purchases, **regardless of the source of funds**, for all OASAS-funded programs.

Sound Purchasing Practices

Service providers' purchasing practices are expected to include the following elements:

- Documentation, through a Purchase Requisition Form, or similar form, establishing the need for the purchase.
- Documented purchase approval by an authorized program official other than the person requesting the purchase. The decision as to whether to approve the purchase should be based on the following criteria:
 - The goods and/or services to be purchased are a legitimate program-related expense. The authorized official should be satisfied that the purchase represents the type and quantity of goods/services needed by the program to carry out its mission.
 - Funds are available and designated for the purchase in the OASAS approved budget.
 - Objective procurement criteria used in the selection of vendors including required quotations or bids.
 - Competition in the procurement process serves both service providers and potential vendors by, ensuring the procurement process produces an optimal solution at a reasonable price, by guarding against favoritism, fraud and collusion, and allowing qualified vendors an opportunity to obtain the agency's business. OASAS expects the use of some form of competitive process for purchases as a measure of good management and economy. For example, telephone or internet quotations and other means of comparison shopping should be used on an annual basis to ensure that the program is paying a fair and reasonable amount for its goods and services.
 - When competition exists, service providers should make every effort to administer a process which provides maximum opportunities for vendors to compete. Alternatively, when competition does not exist or is not used (i.e., sole source/single source procurement), service providers should endeavor to negotiate a reasonable price and terms and conditions which can be justified and documented.
- Sole Source Procurement – Sole source procurement is one in which only one vendor can supply the commodities, technology and/or perform the services required by a service provider. Procurement by this method must be pre-approved by the OASAS RO and documented with an explanation of the unique nature of the requirement; the basis upon which it was determined that there is only one known vendor able to meet the need (i.e., the steps taken to identify potential competitors); and the basis upon which the cost was determined to be reasonable.
- Single Source Procurement – Single source procurement is one in which two or more vendors can supply the commodity, technology and/or perform the services required by a service provider, but one vendor is selected over the other for reasons such as expertise or previous experience. In Single source procurement, the service provider must document: the circumstances leading to the selection of the vendor, including the alternatives considered; its

rationale for selecting the specific vendor; the basis upon which it determined the cost was reasonable and how that conclusion was reached. Single source procurement must be pre-approved by the OASAS RO in all instances.

- **Formal Competitive Procurement Process** – The service provider must solicit at least one written bid when the amount of the purchase of goods and services are between \$2,501 and \$10,000, and three written comparable bids when the amount of the purchase of goods and services exceeds \$10,000 annually. Obtaining at least three comparable bids will ensure competitive pricing, transparency, and cost-effectiveness in the procurement process. Service providers under subcontract with LGUs should adhere to the threshold bidding requirements established by the LGU (if less than \$10,000), as appropriate. When competitive bidding is required, the service provider must maintain the following documentation:

- Bidders' names, addresses and telephone numbers
- Item number, description, quantities, as appropriate
- Description and duration of services, as appropriate
- Unit price, if appropriate
- Other pertinent data such as brand name, delivery date, schedule, etc.
- Total price, including transportation costs
- Copies of all written bids received

If the service provider is unable to obtain at least three written bids, documentation of the circumstances must be maintained. In addition, rejection of the lowest bid must have proper documented justification for management review as well as for audit purposes. Documentation of bidding must be maintained by the provider for a minimum of six years.

While formal competition is not required in the case of purchases below the threshold of \$2,501, the following must be maintained:

- Written documentation of the order to the vendor which contains the complete terms of the transaction (i.e., an agency's purchase order form or form provided by the vendor upon placing an order).
- Maintenance of written documentation evidencing the receipt of goods and/or services.
- Cancellation of vendor invoices or other documents used for payment purposes (i.e., notation of date paid and approval to pay, check number and check amount recorded on or attached to the vendor invoice).

Service Agreements/Contracts

As part of the procurement process for consultant and contractual services, service providers must ensure that a fully executed written contract/agreement is maintained for each vendor on a **current** basis. The contract/agreement must, at a minimum, include the following elements:

- Clear and specific outline of services (including deliverables) to be provided and duration of such services
- Rates and total compensation to be paid
- Billing procedures to be used (i.e., billing statement frequency and content format, enabling independent verification of billed services)
- Condition for final payment under the agreement. Conditions for termination

(Note: See Section #3 Consultant/Professional Services for additional guidelines related to Procurement practices required for those specific services.)

New York State Contract Extension Program

New York State (NYS) State Finance Law (SFL) Section 163 defines “Authorized Users” or “Non-State Agency Purchasers” that may be eligible to procure commodities and services through NYS Office of General Services (OGS) contracts.

To determine an organization’s eligibility, the “Application for Eligibility to Participate in the NYS Contract Extension Program” Form, which may be found on the OGS website (<https://ogs.ny.gov/procurement/ogs-procurement-services-centralized-contract-eligibility-application>), should be completed and submitted to OGS Procurement Services. Additional details are included on the form.

During the review process, OGS Procurement Services may require additional information or approvals from senior financial management. As such, OGS Procurement Services encourages Chief Financial Officers, Comptrollers and/or Treasurers to submit the applications to expedite the process.

For eligible programs, OGS Procurement Services will provide an Authorization Number, or OGS Customer ID, which will enable the entity to utilize the NYS Centralized Contract Portfolio. There is a wide range of services and commodities available through the portfolio, including administrative services, furniture, cars, medical equipment, appliances and computers. Information on these contracts is available through the OGS website (<https://ogs.ny.gov/procurement>). Search tools are available to navigate the information and the Purchaser Notification Service provides registered entities email notices about contract awards and other important procurement information.

Petty Cash Purchases

Should the service provider find it necessary to make purchases in which issuing a check would be impractical, such purchases should be made through a petty cash fund, maintained on an imprest basis. The total amount of the fund and the frequency of replenishment will vary among programs, based on each program’s size and needs. Security of the funds must be maintained.

Each program that maintains a petty cash fund, must maintain written petty cash procedures which should include at least the following:

- The title of the petty cash custodian(s)
- The title of person(s) designated to approve petty cash purchases
- Number, physical location and total amount of each petty cash fund currently in use
- The maximum amount of individual petty cash transaction
- A procedure for replenishing the fund
- A procedure for reconciling the fund balance to the established fund amount
- A procedure for posting petty cash transactions to the General Ledger
- A method for approving and recording each petty cash transaction (i.e., use of petty cash vouchers)
- Segregating the duties of the petty cash custodian and the person approving each petty cash transaction

Opportunity Programs

Consistent with New York State Executive Law 15-A and 17-B, OASAS is committed to providing Minority-Owned and Women-Owned Business Enterprises (MWBEs) and Service-Disabled Veteran-Owned Businesses (SDVOBs) with opportunities to sell their products and services to New York in accordance with state and federal laws and regulations. OASAS encourages providers to use MWBEs and SDVOBs.

The directory of New York State Certified MWBEs can be viewed at <http://www.esd.ny.gov/mwbe.html>

The directory of New York State Certified SDVOBs can be viewed at <https://online.ogs.ny.gov/SDVOB/search>

Purpose

This document provides general guidelines and minimum requirements for OASAS-funded service providers regarding their responsibility in preparing and maintaining appropriate guidelines for business-related travel by all staff and to help employees understand travel rules, regulations and instructions on how to be reimbursed for allowable expenses. Since every reimbursement issue cannot be covered, these guidelines are designed to address general travel policies. Specific or unique circumstances should be evaluated on an individual basis by the service provider's management and, if necessary, involve consultation with appropriate OASAS RO personnel.

Background

OASAS considers it the responsibility of the service provider's management to ensure that every effort is made to conduct all business travel in an efficient and economical manner. Only actual, necessary and reasonable business-related expenses will be reimbursed. In addition, adequate documentation must be maintained to justify the travel reimbursement made to staff.

Service providers who operate under a subcontract with an LGU must adhere to the travel policies established by that LGU. For service providers directly funded by OASAS and for LGUs that do not have their own established policies, the amounts allowed for travel, meals and lodging cannot exceed the maximum reimbursement rates allowed by OSC for state employee travel.

Minimum Requirements

To ensure uniformity in the documentation process for all reimbursable travel, service providers are advised to develop and maintain standard travel reimbursement policies and forms available to all staff. Providers may base their policies on either state or federal guidelines. Service providers should take into consideration the following standards in developing their individual travel guidelines and designing staff travel reimbursement forms.

Per Diem Rates

- The maximum per diem rates allowed by OSC are established by the Federal Government and available at the General Service Administration Office of Government-wide Policy website at the following web address: <http://www.gsa.gov/perdiem>.
- If there are circumstances that justify the need to exceed these rates, service providers must contact their OASAS Program Manager in advance of incurring such expenses to obtain a written waiver to the rates.

Travel Status

Reimbursement of travel expenses such as meals and lodging is permitted only when an employee is in "travel status." Generally, when an employee is on assignment at a work location more than 35 miles from both his/her home and designated work location, he/she is in "travel status." Unless a service provider specifies a reasonable alternative definition of "travel status" in its written policies for purposes of staff travel reimbursement, it is expected to adhere to the 35-mile standard. Any alternative definition must articulate a reasonable standard for determining "travel status" based on distance traveled or nature of off-site activities and must be approved by the appropriate OASAS Program Manager.

Designated Work Location

Designated work location is where the employee was hired to work and should be designated by the service provider. The purpose of a designated work location is to establish when an employee is in travel status and eligible for travel expenses. Travel between employee's residence and designated work location is considered commuting and not reimbursable.

Transportation Expenses

When choosing the method of transportation, management should consider several factors, such as distance traveled, time to travel this distance, number of travelers, numbers of locations to be visited, and what types of transportation may be available (i.e., common carrier; agency, personal or rental vehicle). In all cases staff should attempt to use the most economical/cost effective mode of transportation based on the aforementioned factors. If the circumstances require a more expensive method, management should review the circumstances and provide documentation of such review and approval to the employee so that he/she can file a copy of it with his/her request for reimbursement of expenses relating to such travel.

Agency Car

If the service provider has a vehicle available for staff use, every effort should be made to use the vehicle. Employees are eligible for reimbursement for gasoline and any other necessary or emergency expenses incurred and documented. Providers must maintain an ongoing vehicle travel log that records aspects of usage including, but not limited to, dates and times of travel, destination, starting and ending mileage, and operator name. If the provider vehicle is not available for use, then appropriate justification should be maintained to allow for the use of the employee's private vehicle or a rental vehicle.

Personal Car

When an employee uses his/her own vehicle for agency business, he/she will be reimbursed a specified rate for mileage. This rate includes all charges for gas, oil, maintenance, repairs and insurance. No other charges will be reimbursed. Employees may be reimbursed at a rate determined by the agency/LGU. Such rate may not exceed the current IRS maximum reimbursement rate. Reimbursements more than these amounts are subject to withholding and reporting requirements established by the IRS. The current maximum mileage allowance can be obtained by accessing the IRS website at <https://www.gsa.gov/travel/plan-book/transportation-airfare-pov-etc/private-owned-vehicle-mileage-rates>. Reimbursement for other necessary or emergency expenses incurred and documented will also be paid to the employee.

Rental Vehicle

When a rental vehicle is necessary or prudent, the type and size of the vehicle rented should be dependent on the number of passengers and the purpose of the travel. In no case should employees be renting luxury vehicles. Any gasoline purchase and other direct costs associated with official use of the vehicle will be reimbursed.

Parking and Toll Charges

All reasonable and necessary parking and toll charges will be reimbursed including those paid via E-Z Pass. OASAS encourages the use of E-Z Pass as it often results in a reduced expense.

Taxi and Ride Sharing Charges

Reasonable and necessary taxi fares and ride sharing charges will be reimbursed, along with a customary tip.

Meals and Lodging

Service providers have a choice of two different methods to reimburse for lodging and meals. Under state guidelines, only breakfast and dinner are reimbursed; lunch is not. However, under federal guidelines, reimbursement for breakfast, lunch and/or dinner is permitted, but not to exceed the established per diem rate. Tips and incidental expenses are included in the reimbursement amounts. Service providers must specify, in their written procedures, the meals and lodging reimbursement method used.

Method I

Employees can be reimbursed at fixed per diem reimbursement rate without receipts. This method may be used even when lodging is obtained with a relative or friend. To be entitled to the full per diem, it must be necessary for the employee to be in overnight status and eligible for both breakfast and dinner. The current fixed per diem amount based on the travel location may be obtained by accessing the OSC website at <http://www.gsa.gov/perdiem>.

Method II

This allows for reimbursement of actual lodging costs up to a specific amount, plus an allowance for meals. The per diem amount is based on the area of the employee's work assignment. Receipts are required for lodging. No receipts are required for meals. The reimbursement amounts are based on rates established by the Federal Government (See Per Diem Rates section above). The rates are set depending on the County in which travel is occurring, so the County (as well as the city) must be indicated on the Travel Voucher. Given that funded providers are tax-exempt, no taxes should be paid within New York State and employees should be provided with information/forms necessary to obtain tax exempt lodging. For out-of-state travel, local and state taxes will be reimbursed in addition to the per diem amount.

Time Limits on Meal Allowances

The normal per diem allowance is for dinner the first day, lodging, and breakfast on the following day. An employee may be eligible for breakfast on the day of departure or dinner on the day of return, if the below time limits are met. Any variations to the hours listed below must be identified in the service providers' policies and procedures.

Breakfast

Reimbursement for breakfast is allowed if the employee had to leave at least one hour before his/her normal work starting time. For example, if the employee's regular work hours were 8:00 A.M. to 4:00 P.M., he/she would be eligible to claim the standard reimbursement for breakfast provided he/she left the residence prior to 7:00 A.M.

Dinner

Reimbursement for dinner on the day the trip ends can be made if the employee returns at least two hours later than his/her normal work ending time. For example, if the employee's regular work hours are 8:00 A.M. to 4:00 P.M., he/she would be entitled to dinner reimbursement on the day the trip ends if he/she reached the designated work location or the residence after 6:00 P.M.

Meals for Day Trips

Reimbursement for meals can be allowed if the employee's departure and/or return times meet the required qualifying threshold. Reimbursement can be made up to the maximum Federal amount with a receipt (see Per Diem Rates section above) or an employee may claim the unreceipted meal allowance. The current unreceipted meal allowance can be obtained by accessing the OSC website at <http://www.osc.state.ny.us/agencies/travel/method1.htm>.

Out-of-State Travel

Prior approval from agency management and the appropriate OASAS Program Manager is required for all out-of-state travel. Any out-of-state travel without prior OASAS approval may be subject to denial of submitted claims.

Baggage Expenses

Travelers should avoid oversized baggage due to the additional cost on commercial carriers.

Personal Expenses

Fines incurred because of moving or parking violations, laundry charges, valet service, theater tickets, and other entertainment expenses are considered personal expenses and are not reimbursable. Expenses for supplies and materials may be reimbursed if they are for reasonable and necessary business-related purposes.

IRS Reporting

The Internal Revenue Service (IRS) requires withholding and reporting on the following types of travel reimbursements. The service provider's finance office is responsible for reporting this information:

- Per diem amounts paid more than the per diem rate and not substantiated with receipt.
- Payments made based on any "unreceipted" meal allowance for non-overnight travel
- Mileage reimbursement more than the maximum rate allowed by the IRS
- Reimbursement for travel expenses for continuous work at a single location more than one year

Travel Voucher

All employees' travel expenses must be documented in service provider records. Service providers are free to use any documentation desired as long as it includes the following:

- Employee name, home address, and job title
- Dates and items of each expenditure
- Total mileage when privately owned transportation is used
- Points of origin and destination
- Times of departure and arrival
- The business purpose of the trip for which expenses were incurred
- Receipts for transportation, lodging and tolls

Purpose

This document provides guidance to service providers regarding fundraising activities and use of the proceeds derived from such activities.

Background

As a matter of policy, OASAS expects that all service providers operating OASAS-funded programs will pursue all legitimate sources of revenue in support of program services. Fundraising activities are within the scope of approved revenue generating activities available to service providers.

Minimum Requirements

Service providers, except for public schools and governmental entities, must use the following guidelines as a means of maximizing fundraising opportunities. Public schools and governmental entities must follow the guidelines of the school district/local authorities.

Authorization

The governing body of the service provider has the responsibility for authorizing fundraising activities. The authorization should identify, in advance, the purpose and intent of the fundraising activity and the program services or components that will benefit from the proceeds.

For example, the governing body of a multi-service agency could decide to authorize a general fundraising effort wherein each service will share in the proceeds of the activity. The same agency could decide to authorize a fundraising effort to benefit a specific service. Similarly, a single service agency has the option of conducting fundraising activities to benefit the entire agency or one specific program.

Fundraising decisions should be documented in the minutes of the Board meetings of the governing body. The service provider must maintain appropriate audit documentation indicating the method used to allocate fundraising proceeds.

Note

Where a multi-service agency does not specify the intended use of fundraising proceeds, OASAS expects that the net proceeds will be shared among all program components, whether funded or not, by the percentage of the overall provider's budget. Conversely, for any fundraising efforts that are specifically not connected with an OASAS-funded component, the provider must accurately list all revenues and expenses in the appropriate CFR column (generally Column 9 "other") of the annual claiming document to clearly demonstrate the results of those fundraising efforts. OASAS suggests that in advance of a fundraising event, providers discuss the nature of the program with their assigned Program Manager and obtain approval for the specific intended use of the net proceeds.

Year-End Cost Reporting Requirements

In the Consolidated Fiscal Reporting System (CFRS), costs associated with fundraising cannot be charged to specific programs or included as part of agency administration. Fundraising expenses are considered a separate cost center in a service provider's General Ledger and are reported on the CFR as a non-OASAS expense. Revenues generated by fundraising activities are also reported as non-OASAS revenues. Net fundraising revenues in excess of fundraising costs may, however, be used in support of program services on the state aid claiming schedules included in the CFR. The use of these revenues should be consistent with the guidance provided in the preceding "Authorization" section.

State Aid Budget and Claiming Requirements

Funded service providers should include revenues they expect to receive from fundraising activities in their operating budgets. Should a decision to engage in fundraising or to expand fundraising efforts occur after OASAS approval of service provider operating budgets and/or contracts, the service provider must submit a budget change consistent with OASAS policy.

Providers should discuss with their OASAS Program Manager, the possibility of using fundraising proceeds for additional services outside of the approved budget.

Service providers will report fundraising receipts and their use of net proceeds on the year-end Consolidated Fiscal Report.

Fundraising Practices

Persons from whom donations are solicited in fundraising efforts should be informed of the purposes for which the funds are to be used.

Purpose

This document provides OASAS's policy regarding severance pay under the following three categories of employee separation: voluntary, layoff, and termination for cause. This policy is in effect in the absence of a labor management contract for those service providers operating under a direct contract with OASAS, an LGU, public school district, or other governmental authority.

Background

OASAS does not support payment of a severance amount in any of the three categories of employee separation noted above and will disallow such payments if they are claimed. See the section on Time and Attendance for a more in-depth explanation of reimbursement of leave accruals.

Minimum Requirements

Service providers are expected to establish the following minimum requirements regarding the three categories of employee separation.

Voluntary

The service provider should establish a policy regarding voluntary separation from employment which requires employees to provide written notice to their supervisor and personnel office at least two weeks prior to the scheduled termination date. Employees failing to give such notice will not be entitled to compensation for any earned and unused leave credits.

The record of attendance should be submitted by the employee and approved by his/her supervisor. The service provider shall also establish supervisory control procedures for the approval of the use of leave time, as appropriate. The service provider must maintain attendance records in a fashion that permits OASAS staff to audit the employee's time and attendance.

Layoff

For purposes of this section, layoff is defined as a reduction of permanent staff due to fiscal or programmatic considerations. It does not apply to individuals employed on a temporary or seasonal basis.

The service provider should give an employee at least two weeks written notice prior to the scheduled layoff date. During this period the employee should have the opportunity to use any accrued non-compensatory overtime and holiday time. Compensation may be paid in accordance with OASAS Time and Attendance Policies (See Section #2 Time & Attendance). Where appropriate, efforts should be made to facilitate placement of affected staff.

Termination for Cause

Certain acts of employees may be of such serious nature as to warrant immediate dismissal. Employees should be aware of the circumstances which would generate such action. Under such circumstances, the service provider is not required to give a two-week notice.

All Separations

Prior to leaving the job site on their last day of employment, employees must turn in all program property (such as keys, ID cards, corporate credit cards, laptops, cell phones, electronic equipment, etc.) in their possession.

Service providers should consider use of exit interviews to strengthen employee retention and obtain feedback on and improve employer/employee relations.

Purpose

This document provides general guidelines and minimum requirements relating to the Boards of Directors of not-for-profit service providers funded by or through OASAS.

Background

Boards of Directors (Board) of OASAS-funded not-for-profit service providers oversee the creation of and implementation of policies governing program management and operations. [For more detailed information about OASAS Board of Directors requirements see NYS OASAS Operating Regulations Part 810.7 (i).]

Minimum Requirements

Boards of Directors of service providers funded by or through OASAS are subject to the policies prescribed in these guidelines covering the composition of the Board, Board member responsibilities and Board meetings.

Composition of the Board

The organization of Boards and procedures for the selection of Board members must be clearly outlined in the by-laws of OASAS-funded service providers. For the purposes of these guidelines and requirements, Boards of Directors may be comprised of members who are entitled by the bylaws to vote on board business and ex-officio/non-voting members. Board by-laws should specify:

- the minimum and maximum amount of voting members on the Board;
- the number of voting members required for a quorum;
- the authority of Board officers and the Executive Director;
- the terms of office, and nomination and election procedures;
- the frequency and location of Board meetings;
- committee structure; and
- policies defining conflict of interest and nepotism on the part of Board members and executive leadership.

Boards of Directors of OASAS-funded not-for-profit corporations must include qualified persons, broadly representing the community in which the services are provided. They must have sufficient independence from senior management of such corporations and provide the Board with the knowledge, talents and expertise to responsibly govern and oversee the affairs of the corporation, including the programmatic and fiscal operations. Further, at least some of the board of directors must demonstrate and substantiate prior substantial experience directly providing or managing addiction disorder services and maintain such experience going forward. If corporate bylaws allow, compensated employees may serve as ex-officio (non-voting) members of service provider Boards of Directors.

It is OASAS policy that the voting members of the Board of Directors of an OASAS-funded not-for-profit service provider do **not** include:

- Any compensated employee or consultant of the corporation
- Any person employed by OASAS
- Any family or household members of the not-for-profit corporation's senior management, including but not limited to the Chief Executive Officer, Chief Fiscal Officer, Chief Operating Officer, Executive Director, Clinical Director and Medical Director. With OASAS review and consent, such individuals may serve on the Board if the provider can sufficiently demonstrate to OASAS that the independence of the Board will not be compromised by such inclusion.

Responsibilities of Boards of Directors

Boards of Directors of OASAS-funded not-for-profit corporations have the legal and fiduciary responsibility for managing the affairs of the corporation in the pursuit of its missions and in accordance with all applicable state and federal laws, regulations and contractual requirements. In doing so, Boards of Directors develop and oversee the implementation of corporate policies of significance (finances, personnel, health and safety, resource development, program development, quality assurance, patient confidentiality, etc.) and provide general oversight of operations. Boards may delegate authority for day-to-day operations to corporation employees but retain overall responsibility to ensure compliant operations. As fiduciaries, Board members must act reasonably, act loyally, obey the confines of office and the mission of the corporation, and are responsible for using good judgment in the conduct of the corporation's affairs. The Board is encouraged to have a defined and accountable committee structure to exercise its responsibilities.

Given the significant responsibilities of Boards of Directors and the changing regulatory and practice environment, OASAS-funded service provider Boards are expected to pursue available knowledge and skill training in developing and implementing Board responsibilities. Board members are also required to view any training and informational presentations put forth by OASAS and confirm that the training was viewed/completed.

Executive Director and Other Highly Compensated Employees

Boards of Directors may employ a lead administrator (i.e., Executive Director) who will be responsible for carrying out the purposes of the organization and ensuring proper and compliant implementation of Board policies and directives. The Executive Director is typically responsible for general charge of the day-to-day affairs of the Corporation, is the principal staff support person for the Board of Directors and works to protect and safeguard the fiduciary obligations of the Board and the Corporation.

It is OASAS policy that Boards of Directors ensure that Executive Directors of funded providers have:

- An up-to-date Board-approved job description;
- A written process for evaluating the Executive Director on an annual basis; and
- A reasonable compensation policy that will be followed in determining the Executive Director's salary and overall compensation.

Meetings of the Board of Directors

Meetings of Boards of Directors should be held regularly and occur at least four times a year. The frequency of Board meetings should be stated in the Board's by-laws. The presiding officer of the Board may call special meetings when, in their judgment, such meetings are required to fulfill the Board's oversight responsibility. Other processes for calling special meetings may be articulated in the Board's by-laws.

Minutes of every duly held Board meeting and meetings of committees appointed by the Board of Directors must be properly recorded, approved at subsequent meetings, and maintained. Minutes must record those in attendance, all actions taken along with the reasons for such actions, the names of all voting Board members and whether motions put forth were passed or defeated. Such minutes must be made available for OASAS review upon request.

Conflict of Interest

If any Board member of an OASAS-funded not-for-profit service provider is or has been an incorporator, Board member, partner or stockholder in an entity which has operated a hospital, or any other type of residential facility certified by the NYS DOH, or its predecessor the NYS Department of Social Services, or a residential facility for the mentally disabled within the last ten years, the name of each such facility and any interest such individual held or currently holds therein shall be reported to their assigned OASAS program manager.

Board members must fully comply with the conflict-of-interest provisions in the New York State Not-for-Profit Corporation Law as well as any additional OASAS requirements related to conflict of interest. Please also refer to section #9 of the AFR pertaining to Conflict of Interest. Board members shall avoid conflicts of interest where there are material or private interests, including but not limited to self-dealings. Compensation of Board members is not permitted. Reimbursement for reasonable and customary expenses incurred by Board members in fulfilling their obligations are allowed providing the Board has a written policy for such reimbursement and proper documentation.

Board Roster to be Furnished

The OASAS RO should be notified in advance of changes to the OASAS-funded not-for-profit Boards of Directors and officers. In addition, a list of current Board members including addresses, email addresses, telephone numbers, and places of work (if applicable) and terms of office should be submitted to the OASAS RO with the annual prospective budget package.

Additional Guidance for Boards of Directors

For additional guidelines to assist current and future boards of directors of New York non-for-profit corporations to understand and carry out their fiduciary responsibilities to the organizations they serve, OASAS provides a link to a publication issued by the New York State Attorney General entitled ***Right From the Start Responsibilities of Directors of Not-for-Profit Corporations***.

<https://ag.ny.gov/sites/default/files/regulatory-documents/Right-From-the-Start.pdf>

In addition, boards of directors should ensure that their organizations are compliant with the terms of the Non-Profit Revitalization Act of 2013 that went into effect on 7/1/14. The most up-to-date information on this subject can be found on the website of the NYS Attorney General's Charities Bureau at:

http://www.charitiesnys.com/nonprofit_rev_act.html

Purpose

This document identifies and defines what constitutes a conflict of interest and provides standards that will help identify and prevent potential conflicts of interest involving Board of Directors members and employees of not-for-profit service providers funded by or through OASAS.

Background

A conflict of interest occurs when an individual has simultaneous loyalties which are not compatible with one another. In general, there are three types of activities that represent a conflict of interest and are prohibited by state and federal laws or regulations, standard contract provisions, and local regulations. Such conflicts involve (1) financial interests, (2) nepotism, and (3) dual employment.

As a condition of receiving OASAS funds, service providers agree to comply with applicable state and federal laws and regulations, including the New York State Public Officers Law, particularly Section 73 which outlines potential conflicts of interest. Compliance with the above sections of the Public Officers Law is now the responsibility of the NYS Commission on Ethics and Lobbying in Government (COELIG).

Minimum Requirements

The following types of conflict of interest are prohibited.

Financial Conflict of Interest

All decisions, votes and actions of members of the Board of Directors, officers, and management concerning the business and interests of an OASAS-funded not-for-profit corporation must be uncompromised and in the best interests of the Corporation. Executive Directors and management employees are strictly prohibited from engaging in transactions with the Corporation that they or a member of their family or household have a financial interest or benefit in. In situations where Board members, members of their family or household, or their employer may materially benefit from potential transactions, they must disclose such interest in writing to the Board. They must also refrain from exercising any influence regarding the potential transaction and abstain from voting on the conflicted matter.

Nepotism

Nepotism involves paying for the services of relatives or household members of people already employed by the corporation or members of the Board of Directors. Nepotism may occur through the hiring of such persons, subcontracting to such persons or procuring goods or services from such persons (e.g., purchasing equipment from one's father's company).

The rationale against nepotism is like the rationale regarding financial conflict of interest. Providers should hire the best qualified employees at reasonable salaries and purchase equipment/services from the company offering the best goods/services for the most economical price. Also, governance or management oversight and supervision of the purchased goods or service should be independent and not compromised by the relationship. If a relative or a household member is retained as an employee or contractor, a presumption of conflict of interest is created and the conflict-of-interest requirements apply. In those cases, where a related party or household member is found to be the best candidate and is hired as an employee or a contractor, the provider is expected to document that the employee/contractor is qualified and paid a reasonable salary/rate in accordance with other provider employees and contractors. In addition, such employee or contractor cannot be supervised or in the line of supervision by the related party or household member.

Outside Activity/Employment

Service providers are expected to have an outside activity/employment policy in their employee manual (See **AFR Section #10** Employee Manual for more information) which articulates agency procedure relative to the identification of outside activity/employment and possible conflicts of interest. Any outside activity/employment by an employee of the service provider might constitute a conflict or the appearance of a conflict of interest. A conflict might exist when the outside activity/employment involves competing interests or excessive time demands. It should be made clear to the employee that his/her program job is his/her first responsibility. Any outside activity/employment must not interfere with the employee's ability to properly perform their job function. Any outside activity/employment should be disclosed by the employee and discussed with the employee's direct supervisor to ensure that it will not interfere with the employee's job or pose a possible conflict of interest. Documentation of all disclosures of outside activity/employment should be maintained in the employee's personnel file, as well as any agency determination of whether a conflict exists.

Purpose

This document identifies minimum requirements for OASAS-funded service providers regarding their responsibilities in maintaining an employee manual.

Background

An employee manual is an essential element of any personnel management system. It provides an explanation of an employee's rights, responsibilities and benefits in the organization. It serves as a basis for how the employee relates to the organization.

Minimum Requirements

OASAS requires its service providers to maintain a current employee manual. Areas to be covered in such a manual must include at a minimum:

- Organization purposes and goals
- General personnel policies
- Employment, promotion, separation policies
- Employee orientation and training
- Employee appraisal (probationary and regular)
- Time and attendance
- Salary and job title structure
- Employee benefits
- Affirmative action/non-discrimination policies
- Sexual harassment policies
- Violence in the workplace
- Emergency preparedness policies and procedures
- Grievance procedures
- Conflict of interest policies
- Outside employment policies
- Employee travel and travel reimbursement policies and procedures *

All service providers must ensure that their personnel policies are consistent with OASAS standards, all federal, state and local labor laws and approved by their Board of Directors. Service providers should bring any employee policies which are inconsistent with OASAS standards to the attention of their assigned OASAS Program Manager. OASAS may, under appropriate circumstances and on a case-by-case basis, authorize exceptions to these requirements. For example, OASAS may authorize an exception because an existing collective bargaining agreement addresses an issue covered in these requirements.

* Policies and procedures for employee travel may be included within the service provider's Fiscal Policy and Procedures Manual or within the Employee Manual.

#11 EMPLOYEE PERSONNEL RECORDS [\(Back to Table of Contents\)](#)

Purpose

This document identifies minimum requirements for OASAS-funded service providers regarding their responsibilities in maintaining employee personnel records.

Background

Current and complete information for all employees should be maintained to ensure accurate salary details, payroll deductions, employee benefits and other matters.

Minimum Requirements

OASAS requires its service providers to maintain complete and up-to-date employee personnel records. At a minimum, such records should contain the following:

- Resume or employment application which includes prior work history
- References with documentation of written or oral verification
- Hiring notice/letter
- Copy of job description and qualifications
- Copy of performance evaluations
- Salary actions, promotions, etc.
- Income Tax Withholding Forms (W-4 and IT-2104)
- Employee benefits records (e.g., health insurance, pension, etc.)
- Record of training received if any
- Professional licenses/certification and credentials
- Copies of letters of commendation if any
- Copies of supervisory counseling memoranda if any
- Disciplinary actions, if any*
- Grievance matters if any
- Separation records if any
- Outside employment applications and approvals, if any
- Other pertinent correspondence

*Disciplinary actions should only be included when there is a final determination warranting such action. If there was not a sufficient basis for proceeding with the disciplinary action, the records of such action should be maintained in a separate file.

Personnel records are confidential and should be maintained in a secure location. Personnel records must be accessible for review by OASAS staff.

#12 PROVIDER EMPLOYEE COMPENSATION [\(Back to Table of Contents\)](#)

Purpose

This document identifies minimum requirements for determining employee compensation levels, the process to follow for potential changes in employee compensation and requirements pertaining to the hiring of senior management.

Minimum Requirements

Employee compensation levels, including personal service and fringe benefit costs, are initially stated in the Consolidated Budget Report (CBR) that is submitted by all OASAS-funded providers and then subject to approval by the OASAS RO and the OASAS Bureau of Budget Management. For OASAS providers funded via contract with the LGU, the CBR must also be subject to appropriate review, approval and sign-off by the LGU.

Process

After the adoption of the annual budget, OASAS-funded providers are expected to maintain employee compensation levels, including personal service and fringe benefit costs, at the agreed upon amounts. Providers may not use monies from unfilled positions to increase payments to staff even if they are staying within the total approved personal services budget. OASAS-funded providers who desire to make changes in employee compensation after the start of the calendar/fiscal year, whether that be in the form of salary, bonuses, or additional benefits, must submit a detailed, formal written request to their assigned OASAS Program Manager for agency consideration. The criteria for bonuses are as follows: must be reasonable, cost neutral and equitable.

Lastly, to help ensure the continued delivery of appropriate services, prior to the hiring of any top senior staff OASAS requires providers to convey candidate resumes and qualifications to their assigned OASAS Program Manager for consideration and approval. The top senior staff includes the following:

Chief Executive Officer, Chief Financial Officer, Chief Operating Officer, Executive Director, Comptroller, Chief Administrator, Medical Director, Clinical Director, Program Director/Supervisor, or any other job title that encompasses the duties performed by any of those positions.

#13 INSURANCE REQUIREMENTS [\(Back to Table of Contents\)](#)

Purpose

This document identifies minimum required insurance coverage for OASAS-funded service providers.

Background

Contents, building/property, and liability insurance coverage must be in place for OASAS-funded providers whenever OASAS funds have been provided to pay for any portion of the cost of equipment, buildings, vehicles, and other items of value while operating the program. In the case of properties that have been either been purchased, constructed, or renovated with the use of OASAS funding, OASAS must be named as an additional loss payee on the provider's insurance policy and a copy should be provided to the OASAS Program Manager. Lastly, all OASAS-funded programs must always have a current Worker's Compensation policy in effect.

Minimum Requirements

OASAS requires its service providers to maintain sufficient insurance coverage in the areas noted above, and to provide, as requested, such policies for the review of the OASAS RO. Additionally, the existence of in-force insurance policies is included in form PAS-125, the attestation required of providers as part of the annual budgetary process. Providers should advise their assigned RO program manager of any changes or updates to insurance coverages that may occur during the operating year.

Purpose

This document identifies requirements expected to be completed by service providers who are certified by OASAS and are enrolled in the Medicaid program.

Background

The New York State DOH is the single State Medicaid agency responsible for the administration of the New York Medicaid Program under Title XIX of the Social Security Act. DOH maintains the Medicaid State Plan and promulgates regulations and guidelines necessary for Program administration, enrollee eligibility and provider participation. The Deficit Reduction Act of 2005 and the Affordable Care Act imposed numerous requirements on State Medicaid agencies to combat fraud and abuse in Federal Health Care Programs. To implement these requirements, New York State enacted Social Services Law § 363-d which requires that Medicaid providers develop, adopt, and implement effective compliance programs aimed at detecting fraud, waste, and abuse in the Medicaid program. Regulations found in 18 N.Y.C.R.R. Part 521 provide additional direction on how the mandatory compliance law for Medicaid providers in New York State operates. Part of an effective compliance program is a requirement that all providers, physicians or other professionals who order or refer services for which a claim will be submitted to the Medicaid program be enrolled as participating providers (see 42 CFR 455.410 (b)). Therefore, any unenrolled provider, including any provider who is terminated from the Medicaid program for any reason (i.e., excluded), is not allowed to furnish, order, prescribe, or make referrals for services for which claims to the Medicaid program will be generated. Further, the scope of the exclusion extends not only to the direct provision of medical services to Medicaid beneficiaries, but also extends to administrative and management services that are a necessary component of providing services to beneficiaries.

Minimum Requirements

OASAS-certified providers who participate in the New York State Medicaid Program agree to abide by the Medicaid regulations and guidelines applicable to their programs. This includes all regulations and guidance issued by the federal government, OASAS, DOH, Local Departments of Social Services and the New York City Human Resources Administration. Providers should be diligent in familiarizing themselves with the eMedNY provider manuals and specific rules and regulations governing the provision of services to Medicaid recipients. Providers should also regularly check https://www.health.ny.gov/health_care/medicaid/program/update/main.htm to remain aware of changes in the Medicaid Program.

OASAS-certified providers that bill Medicaid must have compliance programs if they reasonably expect to claim more than \$500,000 in Medicaid revenue in a 12-month period. These providers are required to certify that their compliance programs meet the requirements of the Mandatory Compliance Law. The certification must be done electronically using a form that is available on the New York State Office of the Medicaid Inspector General's (OMIG) website.

To meet the obligations imposed by the federal government and New York State, providers have an obligation to screen employees, prospective employees, and contractors, both individuals and entities, to determine if they have been excluded or terminated from participation in federal health care programs or New York Medicaid. Providers should use the OMIG Website at www.omig.ny.gov to perform this process. In addition to the OMIG's list, providers should also screen individuals/entities against the United States Department of Health and Human Services' Office of Inspector General's (OIG) list available at: <http://oig.hhs.gov/fraud/exclusions.asp> and the General Services Administration's List of Parties Excluded from Federal Procurement and Non-Procurement programs. Web searches should be performed for everyone upon hire and all employees, vendors, and referral sources should be rescreened monthly.

Purpose

This document identifies the process to be used by the OASAS Office of Audit Services' (OAS) Fiscal Audit and Review Unit (FARU) when evaluating OASAS-funded providers' annual submissions of Consolidated Fiscal Reports (CFR) and its examination and analysis of providers' current administrative and fiscal records.

Background

FARU monitors the fiscal activities of OASAS-funded providers to ensure compliance with existing regulations, adherence to agreed upon budgets, and the provision of services in an efficient and economical manner.

FARU's CFR Review Unit reviews both the core schedules of submitted CFRs and the related DMH-2 claiming schedules. Its goal is to determine if the core schedules mirror the provider's financial books and records, adhere to the AFR, and whether the claiming schedule contains any non-allowable expenses. If errors are found in this pre-audit phase, FARU staff will interact directly with the provider to facilitate a revision and submission of a corrected CFR. The CFR Review Unit, at its discretion, may review prior years' CFR submissions, based on the current year review.

A key component of FARU's audit staff's work includes an examination and assessment of the provider's internal control structure. FARU will review the written documentation of the internal control system's policies and procedures and determine if the controls are being fully implemented in day-to-day operations. During the review or audit, FARU will require unrestricted access to appropriate personnel, agency records, files and other information to effectively conduct its work.

The fiscal review/audit process will include an opening conference where provider officials are informed of the scope of the upcoming examination, the operating period that will be covered and the expected length of time both to conduct field work and to issue a draft report. Depending on the findings of the review, FARU auditors may decide to expand the scope of the examination. Appropriate provider personnel, OASAS RO staff, and LGU representatives (if applicable) will be invited to the opening conference.

The fieldwork is the phase that usually encompasses the largest amount of time and may include one or more FARU staff members working on-site.

Upon the completion of fieldwork, preliminary findings and recommendations will be discussed at an exit conference with appropriate provider officials, OASAS RO staff and LGU representatives (if applicable). Subsequently a draft report will be issued to the provider who will have a specified time frame, typically 30 calendar days, in which to respond to its findings/recommendations, identify areas of agreement/disagreement with its contents and submit any additional information for consideration. Upon receipt and evaluation of the provider's response to the draft report, a final report will be issued to the provider that will disclose all final determinations, include any supplemental documentation/responses offered by the provider as part of the report, direct the provider to submit a Corrective Action Plan (CAP) if necessary and also note a time frame for any required follow-up either by FARU or RO staff. If a provider does not respond to the draft report, FARU will issue its final report without the provider's requested input.

OASAS may recover monies in any instances where a provider has been proven to have underreported its revenue or submitted claims containing unallowable, unapproved, undocumented or inappropriate expenditures. The final review/audit reports may identify specific adjustments and/or disallowances that could result in the need for a provider to amend and resubmit their CFR claiming document for the reporting period(s) in question. In such cases, FARU will explain to the provider the process it must follow in submitting amended claiming documents. FARU may also determine that funds (State Aid or related third-party funding) used by the program were not appropriately expended under the rules, regulations and guidelines specified by OASAS and in such cases will direct the provider to repay the inappropriately expended funds directly to the OASAS Bureau of financial Management (BFM) by a specified date. Should a provider be unable to comply with the required payment date, they may request in writing, to the Office of Audit Services, alternate payment arrangements that might include either direct installment payments or the reduction of future advance funding payments. In cases where a provider corrects and submits a revised CFR, a final reconciliation will be done to determine the corrected amount of net deficit funding. Repayment or recoupment, if necessary, will then follow the process stated above. The OAS, in conjunction with the BFM, will monitor provider repayment compliance and follow-up directly with the provider as needed.

FARU and/or OASAS RO staff will perform follow-up activities to confirm that the provider implemented its CAP if one is required. The schedule of follow-up will be based on the extent and nature of the findings identified in the report

and the provider's response. The time frame may range from a more immediate review of actions taken by the provider to waiting until the next scheduled FARU fiscal examination. Alternatively, the OASAS RO may return sooner to follow up on CAP compliance.

Minimum Requirements

Providers are required to offer their full cooperation to OASAS personnel including those from FARU, RO and the Central Office during the conduct of any fiscal or programmatic reviews or audits.

Purpose

This document details OASAS policy regarding provider fees and fee-collection procedures for the provision of treatment services and includes information about certain Medicaid legal requirements. Please also refer to section #14 of the OASAS AFR that pertains to Medicaid Participation and Compliance Requirements. OASAS policy is consistent with Mental Hygiene Law (MHL), which requires LGUs and agencies to establish reasonable fees and fee-collection procedures for treatment services provided under OASAS regulations. OASAS requires that all certified providers adopt policies and procedures governing the assignment and collection of fees in accordance with this policy.

Statutory/Regulatory Authority

New York State MHL Articles 25.17 and 41.25; New York State Department of Health Social Services Rules and Regulations § 515.2(8), (9) and (17).

Background

OASAS requires all certified providers to develop fee policies, payment scales and fee collection practices that are fair, consistent, lawful, and consistent with this policy. All providers are required to make such information available to OASAS and/or the LGU upon request.

OASAS seeks to ensure that providers' fee-policies and fee-collection practices are fair, consistent, and legal.

OASAS recognizes that treatment is not free and supports payment for services. Studies show that payment for services has therapeutic value when providers set fair treatment fees and implement consistent collection procedures. Patients are required to pay equitable fees for services or obtain insurance coverage when eligible.

Policy

OASAS affirms that treatment is primary. OASAS expects all providers to maintain treatment-first standards, while maximizing revenue. Fees must be fair and collection practices legal. Providers should integrate fiscal goals within sound clinical practice and individualized treatment. All providers are required to establish written policy and procedures for fee assessment and payment collection, which must include the following:

- OASAS-funded providers cannot refuse treatment to a patient due to an inability to pay for treatment services. OASAS-funded providers must accept otherwise eligible applicants who are unable to pay and assist in obtaining coverage or payment after admission.
- OASAS-funded providers must accommodate low-income brackets and include patients' ability to pay in their fee analysis and collection procedure. Fee assessments should occur at admission, when patients' financial situations change, and at any time a patient requests a re-assessment.
- OASAS-funded providers must apply fair self-pay fees for patients who are employed by using a progressive sliding scale based on net income and objective criteria, including: verifiable household income; number of dependents; and other common expenses such as rent and medical. Fees should not be based on a fixed percentage across all income brackets, which could disproportionately penalize lower-income patients, but rather, should use larger percentages as patients' available income increases.
- Self-pay fees for out-patient services are to be all inclusive and reasonably related to cost of overall services.
- All providers must give receipts to patients immediately after payment of each self-pay fee, and upon request. Patients have a right to receive a written summary or copies of their bills and payments upon request.
- Providers may charge 'spend-down' patients only long enough to activate full Medicaid coverage. Providers must give such patients a bill/receipt with attendance dates for the patient to provide to the local department of social services.
- It is illegal for a provider to charge Medicaid-covered/eligible patients any fee for services covered by Medicaid. Providers cannot require and charge a Medicaid-covered/eligible patient to obtain adjunct or non-essential services. Providers cannot require minimum services or visits that are not clinically appropriate for purposes of collecting Medicaid revenue. Providers cannot collect a self-pay fee for missed visits.

- Providers cannot retroactively apply upward adjustments for services already provided. Providers cannot discontinue needed services while temporary interruptions of insurance or Medicaid coverage are being resolved.
- Providers must give patients, at initial contact and upon the patient's request, a copy of the provider's fee policy, sliding scale, assessment criteria, and collection practices, including a delinquent-payment policy/procedure and incremental consequences. Patients/applicants should agree in writing to abide by the provider's fee policy after receipt.
- Patients who are able but repeatedly refuse to pay or patients who are eligible for insurance but repeatedly refuse to obtain or maintain coverage, may be discharged involuntarily.
- Funded providers must have reasonable fee collection practices to ensure maximization of third-party revenues from all available sources. Failure to vigorously seek other third-party revenues may affect continued payment of State Aid.

LGUs may require filing, review and approval of provider fee policies and scales, and may add requirements, if necessary. OASAS recommends that all providers review and conform to any local requirements regarding the collection of fees.

Conclusion

OASAS is committed to effective treatment with fiscal responsibility, including equitable fees and collection policies for delivered services. All providers are responsible to comply with the above-stated policy, as applicable, and to update fee schedules and collection policies, when appropriate.

Source(s) of Further Information

Copies of Medicaid updates are available at:

https://www.health.ny.gov/health_care/medicaid/program/update/main.htm

Copies of the Medicaid Provider Manual are available at:

http://www.emedny.org/providermanuals/allproviders/pdfs/information_for_all_providers-general_policy.pdf

Purpose

This document informs OASAS-funded service providers of the process for property leasing. The provider is responsible for arranging a fair market rent study to be completed before entering a new/renewed lease.

Policy

It is the policy of OASAS that property lease costs to be included in approved OASAS State Aid funding budgets must be at or below the fair market rental of similar properties in the community. OASAS-funded programs must meet the regulatory requirements of 14 NYCRR 810.7 (e) which requires leases to include the following provision: "The landlord acknowledges that the rights of reentry into the premises as set forth in this lease do not confer on the landlord the authority to operate a substance use disorder program. The landlord agrees to give OASAS at least thirty days' notice by certified mail of the intent to re-enter the premises or to initiate dispossession proceedings and at least sixty days' notice of expiration of the lease." The lease must also be of sufficient term to ensure program continuity with an additional term of years. Longer terms will be required, usually 25 to 30 years, if financial support is provided for a capital project from the DASNY bond program. Any lease which does not include the minimally required provisions set forth above must receive the written prior approval of the OASAS RO for the rent to be included in an approved OASAS State Aid funding budget.

To allow for continuity, any lease negotiated should be for a period of no less than five years and include an option allowing the provider to renew it for an additional five years. These periods can be modified, to reflect a changing community, uncertainty of continued funding or the costs of renovation by a landlord or the provider. Any lease which does not include the minimally required provisions set forth above must receive the written prior approval of the OASAS RO for the rent to be included in an approved OASAS State Aid funding budget.

Leases between a provider and a related organization and/or individual must also meet these requirements with the additional requirement that the rent payment must be the lower of fair market rent or actual cost to the related party of acquiring and maintaining the property. Landlords who are determined to be related organizations or individuals may be required to submit documentation to confirm that rents charged are at their actual cost. Please also refer to section #20 of the OASAS AFR as it pertains to the Determination of the Existence of a Financial Transaction with Related Organizations and/or Individuals.

Reimbursement of property lease costs is subject to the final review and approval of the OASAS RO and is subject to the availability of OASAS funds.

Procedure

The provider should begin negotiation for renewal at least one year before lease expiration. This will allow time either to renegotiate successfully or to relocate the program if necessary.

A. Site Search for Relocation or Site for New Service

As far in advance of need as possible the provider should proceed as follows:

1. Determine the amount of space required. We recommend use of OASAS Part 814 GENERAL FACILITY REQUIREMENTS <https://oasas.ny.gov/system/files/documents/2019/05/814.pdf> or seeking the advice of the OASAS Facilities Evaluation and Inspection Unit (FEIU) at (518) 485-8075 (unless the relocation will be to leased space that will be the subject of an OASAS capital grant, in which case the provider should follow the Schedule C process and consult with the Capital Management Bureau at (518) 457-2545)..
2. Determine the type of space needed. Residential programs will need spaces that are zoned and constructed for residential use. However, in most rental situations, the provider needs general office space requiring only minor changes in internal partitioning to allow unique spaces for special services.

3. Determine the area of the community in which a site should be sought based on accessibility to the provider's primary clients or target population and the availability of suitable space at a reasonable cost. The provider's current OASAS-approved rent budget should be the starting point for the selection of potential sites for relocation or new sites for additional or expanded services.
4. Determine when the space will be needed.
5. Identify at least three separate rental properties for consideration and collect documentation regarding the three properties, including size, location, and rent.
6. If the provider is relocating to a leased location as part of a project that will be funded with an OASAS Capital grant, the provider should arrange for a fair market rent study to be done of the first-choice property to ensure that the asking rent is not excessive for the area. This fair market study may be performed by a Certified Appraiser who is a member of the Appraisal Institute in accordance with the standards of the Institute (visit appraisalinstitute.org for more information). The general time frame for completion of these studies is four to six weeks. However, this is subject to the degree of complexity. In lieu of a study performed by a Certified Appraiser, the provider may engage a real estate professional to prepare a documented comparison of rents for at least 3 comparable properties in the preferred area. The rent study will be part of the review of the capital project as part of the Schedule C process.
7. Based upon the documentation collected, the provider should select a site and negotiate a lease. Any lease must include the provisions required by 14 NYCRR 810.7(d). The provider must then submit the proposed lease and floor plans to the appropriate OASAS RO. These materials must be submitted at least 90 days prior to the effective date of the lease. If the site represents a relocation or a new service site, these documents should be submitted no later than submission to the Bureau of Certification of the information necessary for certification.

B. Renewal of Existing Leases

If the provider and its current landlord are on reasonably good terms as the end of a lease term approaches; the provider should consider renewal of the existing lease. This should be considered even if there is no provision for renewal in the lease and even if the provider needs additional space or certain improvements or changes to meet program needs. Again, the process of renewal should begin at least one year prior to expiration.

1. The provider should identify any additional or changed needs for space and consider whether they can be met in the leased building.
2. The need for additional space or other changes should be presented to the landlord (or the landlord's representative) for consideration as to feasibility and effect on the rent.
3. If the provider and the landlord can come to an agreement regarding changes, the proposed renewed lease will need to be evaluated for fair market rental in accordance with item 5 above.
4. If the provider anticipates continuing the leasehold, the renewed lease, information regarding identified comparable properties, and the floor plans (with revisions noted which will be accomplished under the new lease) must be submitted to the appropriate OASAS RO. The RO will forward the documents to the FEIU if revisions to the floor plan are being made.

Source(s) of Further Information If you require further clarification of the issues detailed in this section, please contact the appropriate OASAS RO.

Purpose

This document serves to reinforce the guidance and clarification contained in the Administrative Directive 06-ADM-03: Personal Needs Allowance in Level 2 Congregate Care Residential Alcohol and Substance Abuse Treatment Programs issued by the New York State Office of Temporary Disability and Assistance (OTDA). The ADM focuses on the appropriate use of, and accountability for, Personal Needs Allowance (PNA) funds provided under OTDA's official regulations to temporary assistance (TA) recipients residing in Level 2 Congregate Care residential alcohol and substance abuse treatment programs certified by OASAS.

Background

PNA money is *intended for patient's* personal-need items not provided by the residential program. Residential programs cannot deny a patient's request for PNA money to purchase clothing, personal hygiene or incidental items. In addition, residential programs must:

- Return PNA money to patients who complete treatment at the time of departure from the program.
- Keep patient's PNA money separate from a program's operational funds.
- Provide patients with a copy of their PNA account upon request and provide quarterly statements.
- Return PNA money to the local social services office within 30 days for any patient who leaves prior to completion.

OTDA is responsible for assuring the appropriate accountability and use of PNA funds by Level 2 Congregate Care programs authorized by Local Department of Social Services (LDSS) to receive such funds on behalf of resident temporary assistance clients. To assist LDSS and the Level 2 Congregate Care facilities to better assure the proper management of PNA funds, OTDA completes on-site reviews of several residential chemical dependence treatment programs and focuses on their PNA procedures, practices and transactions. Based on these reviews, OTDA, in collaboration with OASAS, developed the aforementioned Administrative Directive 06-ADM-03 that can be found on the OTDA website at www.otda.ny.gov/policy/directives/2006. This administrative directive provides uniform guidance and clarification on:

1. How PNA funds should be accounted for;
2. What PNA funds can be used for; and
3. When PNA funds must be returned to the LDSS and/or the Human Resources Administration.

Required Action

All OASAS-certified providers that receive PNA funds on behalf of their eligible residents must comply with the guidelines provided in the OTDA Administrative Directive, particularly Section B – Responsibilities of Level 2 Residential Alcohol and Substance Abuse Treatment Programs. Providers are also encouraged to carefully review the questions and answers provided with the ADM and use them as a resource for added clarification and guidance. In instances where OASAS determines that a provider is not complying with OTDA requirements, OASAS may refer such findings to that agency for appropriate follow up.

#19 REPORTING REQUIREMENTS AND SANCTIONS FOR NON-COMPLIANCE

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Purpose

This document summarizes OASAS' reporting requirements and provides notice of the sanctions OASAS may impose on reporting entities found to be delinquent in the submission of required reports and other information. It is extremely important for reporting entities (service providers and LGUs, as appropriate) to comply fully with all information reporting requirements. This ensures effective administration of OASAS' statutory responsibilities for funding, regulating, and overseeing the chemical dependence service delivery system in New York State. This policy advises providers and local governmental entities of their reporting obligations and helps to eliminate delays and/or persistent delinquency in fulfillment of these obligations.

Applicability and Authority

Pursuant to Articles 19, 25, 32, and 41 of the Mental Hygiene Law and 14 NYCRR, Part 841 of OASAS regulations, and in accordance with the standards provided in the CFR Manual, OASAS-certified and/or funded providers of chemical dependence treatment, prevention, recovery, and/or problem gambling services are required to report financial and other service-related information to OASAS. This policy statement supersedes Local Service Bulletins (LSB) 2007-05 and 2006-03.

Definition – Funded Service Provider

A funded service provider may be any not-for-profit, governmental or municipal organization, including school districts and individual schools, that receive funding (State Aid) from OASAS in support of one or more addiction services treatment, prevention, recovery, or harm reduction service. State Aid may be provided through a direct contract with OASAS or through a contract with an LGU.

Reporting Requirements

The <https://oasas.ny.gov/legal/reporting-requirements> (formerly referred to as Exhibit A) details the specific reporting requirements for OASAS reporting entities and the corresponding due date for the submission of such reports. These include:

- Changes in Board of Directors
- Changes in key personnel
- Client Data System, Chemical Dependence
- Gambling Patient Data System
- Site Review Corrective Action Plans
- RO Site Visits
- FARU fiscal evaluations
- Federal Grant Sub-Recipient Single Audit Report
- Annual Consolidated Fiscal Report (CFR), Required Certifications and Additional CFR Attestations
- Final State Aid Claim Package submissions
- State Aid Funding Authorization (SAFA)
- Program Profile and Services Inventory
- Local Services Plan
- Prevention monthly activity data
- Prospective Budget – Consolidated Budget Report (CBR)
- Report of Death
- Prevention reporting in WITNYS
- Impaired Driver System

The Consolidated Fiscal Reporting is defined as the electronic submission of the appropriate annual CFR, as well as OASAS' receipt of signed paper copies of required CFR certification schedules, attestations, independently certified general-purpose financial statements and any other additional documentation or information requested by OASAS resulting from a CFR desk review.

In addition to the required reporting as detailed in the Reporting Requirements for OASAS reporting Entities, OASAS-funded providers who receive \$750,000 or more in Federal funds in any fiscal year must also have a Single

Audit conducted as specified by U.S. Office of Management and Budget (OMB) Part 200-Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Funds (Uniform Guidance). This requires OASAS to “Monitor the activities of subrecipients as necessary to ensure that Federal awards are used for authorized purposes in compliance with laws, rules, regulations and the provisions of contracts for grant agreements and that performance goals are achieved.” The Single Audit encompasses an examination of a recipient’s financial records, financial statements, federal award transactions and expenditures, the general management of its operations, internal control systems, and federal assistance it received during the audit period (the time period of recipient operations examined in the Single Audit, which usually covers a natural or fiscal year). Providers are required to submit a copy of their Single Audit report to OASAS within 30 days of its completion, but not later than nine months after the end of their fiscal year. The Single Audit should be sent electronically to FARU@oasas.ny.gov and CFRS@oasas.ny.gov.

Non-Compliance and Sanctions

A service provider required to submit an annual CFR is considered non-compliant with OASAS Consolidated Fiscal Reporting requirements upon the lapse of the due date for the receipt of the required CFR/CFR-related information. A service provider will be considered non-compliant with CFR requirements if by the established due date for submission of the required CFR /CFR-related information, it fails to:

- electronically file a CFR for a given annual fiscal reporting period;
- electronically file a proper and complete CFR for a given annual fiscal reporting period in conformance with applicable instructions, policies and/or procedures published in the applicable CFR Manual;
- submit all required, signed CFR certification schedules and required additional attestations for an electronically filed CFR;
- submit independently certified general-purpose financial statements for a given annual fiscal reporting period, if required by the CFR manual;
- submit additional required CFR-related information, as requested by OASAS.

A funded OASAS service provider who does not file its required CFR submission on a timely basis may be subject to the withholding of the next quarterly and/or Federal funding advance. A funded OASAS service provider who does not comply with established reporting requirements as detailed in this section, the CFR manual, and the Reporting Requirements for OASAS Reporting Entities may be subject to sanctions. Sanctions may be assigned and levied on an individual basis as deemed necessary, appropriate, and consistent with the seriousness of circumstances surrounding the delinquency and may include, singularly or in combination the:

- imposition of fines;
- termination of State Aid;
- suspension, limitation or revocation of the Operating Certificate; and
- notification of non-compliance to the DOH in the case of Medicaid providers.

Non-compliant service providers will be given written notice at least 30 days prior to the imposition of the applicable sanction, including the opportunity to submit justification as to why the action should not be imposed. Upon the determination that the sanctioned service provider has come into full compliance with applicable OASAS reporting requirements, OASAS may, at its discretion, lift any sanctions and return the provider to good standing.

Regarding the required Single Audit submissions, a provider’s failure to submit on a timely basis may result in OASAS withholding all Federal contract payments and advances. Continued failure to file may also result in the withholding of State funding advances.

Source(s) of Further Information

Comprehensive information regarding CFR completion and submission can be found in the CFR Manual issued for the specific reporting period. CFR Manuals can be downloaded from the New York State Education Department website: http://www.oms.nysed.gov/rsu/Manuals_Forms/Manuals/CFRManual/home.html. Reporting Requirements for OASAS Reporting Entities can be found on the OASAS website at <https://oasas.ny.gov/legal/reporting-requirements>.

Any questions regarding this section, including additional information regarding OASAS cost reporting requirements should be directed to the CFR unit via e-mail at: CFRS@oasas.ny.gov.

#20 CONSOLIDATED FISCAL REPORTING (CFR) GUIDELINES OVERVIEW

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Purpose

Provider agencies that offer services funded and/or certified by OASAS must use the Consolidated Fiscal and Reporting System (CFRS) to report proposed budgets, an annual cost report and a final claim for State Aid reimbursement. The Consolidated Fiscal Reporting and Claiming Manual (CFR manual) and its appendices describe in detail the rules and requirements for preparing and submitting the CFR. The purpose of this document is not to supplant the various sections and appendices of the CFR manual, instead to provide a brief overview of the relevant information needed to properly prepare the CFR. Throughout this document we will refer to sections of the CFR manual that you should access for more specific guidance. The most current version of the CFR manual can be found at the SED website at http://www.oms.nysed.gov/rsu/Manuals_Forms/Manuals/CFRManual/home.html.

Overview

The CFRS is a standardized reporting method consisting of schedules that, in different combinations, capture financial information for budgets, annual cost reports, and final claims. CFRS is first used prior to the start of your operating period to construct the Consolidated Budget Report (CBR) that is created with your assigned Program Manager. The CBR includes Budgeted DMH-2 schedules with estimates of anticipated expenses and revenues for each program. After the conclusion of the operating period, whether that is on a calendar or fiscal year basis, the CFR is submitted both as a **year-end cost report** and as a **year-end claiming document** (CFR Manual Section 1, Introduction).

The **year-end cost report** consists of the core schedules CFR-1 through CFR-6, DMH-1, and supplemental schedules. These core schedules must use accrual accounting, include all revenue and expenses that mirror your externally prepared financial statements, and use the ratio value method to allocate agency administration costs. Certain expenses such as Bad Debt expense and gratuities are considered non-allowable (CFR Manual Section 57, Appendix X). These expenses should be reported fully on the core reports, and equally adjusted out as non-allowable.

The **year-end claiming document** consists of the claiming schedules DMH-2 and DMH-3. The DMH-2 Aid to Localities/Direct Contract Summary is the primary claiming schedule and may be completed using accrual, modified accrual, or cash basis accounting. Service providers cannot change their method of accounting from year to year without *prior* approval by the funding DMH State Agency(ies) and, if funded through a local contract, the funding LGU. Certain expenses such as depreciation and interest which are includable on the core reports must also be reported on the claim documents, then adjusted out of the claim documents as non-reimbursable.

Type of CFR Required

There are four types of CFR submissions: Full, Article 28 Abbreviated, Abbreviated and Mini-Abbreviated. The type of CFR a service provider must complete depends on the type of program(s) operated and the amount and source of funding received (CFR Manual Section 2, Submission Requirements).

Filing Deadlines and Required Signed Attestations, Certifications and Financial Statements

All OASAS providers who are required to file a CFR must submit their CFR with the required signed certifications/attestations, and financial statements within five months after the end of their reporting period. Calendar year filers must submit by the following June 1 and fiscal year filers (July to June) must submit by December 1 (CFR Manual Section 4, Due Dates). The required certifications may vary depending on the submission type and required financial statements may vary depending on the funding amount (CFR Manual Sections 2, Submission Requirements and Section 6, Financial Statements).

The CFR submission is not considered complete until all signed certifications, attestations, and financial statements are received by OASAS. Failure to submit the CFR and its attachments by the deadline may hold up the annual reconciliation of your state funding and affect the payment of future funding advances.

Agency Administration Costs

Agency administration (AA) costs include all administrative costs that are not directly related to specific programs/sites but are attributable to the overall operation of the agency including, but not limited to:

- Personal service costs of AA staff (Executive Director, Comptroller, Personnel Director, etc.);
- Fringe benefits corresponding to those personal services;
- OTPS costs associated with AA activities (i.e., telephone, repairs and maintenance, utilities);
- Agency-wide auditing costs for independent licensed or certified public accountants;
- Vehicles and equipment used by AA staff; and
- The costs associated with space occupied by AA offices.

(CFR Manual Section 42)

All AA staff are assigned Position Title Codes from 600 to 699 that must be reported on the administrative section of the CFR-4 Personal Services schedule (CFR Manual Section 16, Personal Services and Section 51, Appendix R). Depending on the Position Title Code and total wages earned, they may also be required to be reported on the CFR-6 Compensation Summary (CFR Manual Section 19, Governing Board and Compensation Summary).

Full CFRs include the CFR-3 AA schedule which provides detailed reporting of the AA expenses and the Ratio Value calculation for allocating the AA expense to *all* programs, both OASAS and non-OASAS. Abbreviated CFR and Mini-Abbreviated CFR filers complete an AA Worksheet which requires the reporting of a lump sum amount instead of the detailed reporting. **All AA expenses are allocated based on the required Ratio Value Method of allocation. Alternative allocation methods will not be accepted** (CFR Manual Section 15, Agency Administration and Section 42, Appendix I).

Allocating Shared Costs

Any expense that cannot be directly and completely charged to a single program, or the agency administration cost center, must be allocated between cost centers using specific allocation methods (CFR Manual Section 43, Appendix J):

Shared Staff – Employees that work in more than one program must charge their salaries and fringe benefits to the programs based on actual hours worked at each program. Estimates will not be accepted nor will allocating costs based on the approved budget. Time studies must be used and concurrent with the reporting period and those completed from previous reporting periods cannot be used for the current calculation (CFR Manual Section 45, Appendix L).

Shared Property Expenses – If AA and programs, or multiple programs share a building the property costs including rent, utilities, and maintenance will be allocated to the various cost centers based on the percentage of the total square footage each occupies (CFR Manual Section 43, Appendix J).

Non-Allowable/Non-Reimbursable Costs

OASAS has instituted a more vigorous review process to eliminate the claiming of non-allowable/non-reimbursable expenses and to help ensure that providers receive all the funding to which they are entitled.

The CFR core schedules CFR-1 to CFR-6 and the DMH-1 are prepared under GAAP accrual reporting rules and entries must mirror the revenue and expenses contained in your externally prepared financial statements. OASAS requires that all expenses incurred be reported, and the non-allowable expenses be adjusted out on the respective schedule. Non-allowable expenses include, but are not limited to, items that are not considered ordinary, necessary and for the benefit of the client (CFR Manual Section 57, Appendix X). The net results of the core schedules should be transferred as a starting point for the claiming schedules.

The CFR claiming schedule DMH-2 should start with the amounts transferred from the core reports and additional modifications would be made as required. Non-reimbursable expenses such as depreciation, interest, real estate taxes, etc. must be adjusted out of the DMH-2 schedule (CFR Manual Section 21, Introduction to DMH Consolidated Claiming).

Only the OASAS portion of non-reimbursable expenses incurred on the CFR-3 AA need to be adjusted out of the claim schedule DMH-2. OASAS provides guidance in calculating the pro-rated portion (CFR Section 21). Note: It is the provider's responsibility to ensure that the CBR and supplemental schedules that are submitted to the OASAS RO prior

to the start of the operating period, and which are used to create and adopt your annual funding budget, do not include any non-allowable/non-reimbursable expenses. Any questions about the applicability of potentially budgeted expenses should be discussed with your assigned RO Program Manager prior to the submission of the budget.

OASAS CFR Review Unit

Whereas the primary responsibility for an accurate submission lies with the provider, each CFR submitted is reviewed by the CFR Review Unit to determine a variety of factors regarding your submission, including, but not limited to:

- Was the correct CFR type submitted on a timely basis;
- Were all schedules adequately completed;
- Have all required certifications/attestations and externally prepared financial statements been submitted;
- Are all OASAS programs accurately listed;
- Do reported units of service match your entries in the client data system (CDS);
- Are non-allowable/non-reimbursable expenses correctly reported and adjusted out;
- Was the required ratio value method used to allocate AA costs;
- Are related organizations/individuals properly reported; and
- Are highly compensated employees and the highest paid consultants properly reported.

If any issues are discovered during this review, OASAS staff will email you directly to explain what was found and what remedial action needs to be taken. They will stay involved until all matters have been resolved and any required revisions to the CFR submission have been completed. The revisions to your CFR submission and DMH-2 claim may impact the final reconciliation of your state aid.

#21 OASAS POLICY ON FINANCIAL TRANSACTIONS WITH RELATED ORGANIZATIONS AND/OR INDIVIDUALS

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Purpose

This document details the OASAS policy regarding financial transactions with related organizations and/or individuals and includes policy objectives pertaining to State Aid funding support to service providers with affiliated or less-than-arms-length organizations or individuals (also referred to as Related Parties). It also delineates the criteria to be used and documentation to be maintained by service providers in certifying compliance with OASAS policy on financial transactions with related organizations and/or individuals

Service providers are required to self-report and certify their compliance with OASAS policies. All providers operating one or more OASAS-funded programs are required to accurately complete schedule CFR-5 Transactions with Related Organizations/Individuals.

Failure to accurately disclose all financial transactions with related organizations/individuals may result in the denial of provider claims for reimbursement.

Policy Objective #1

To ensure that State Aid funding support for service provider expenditures involving financial transactions with related organizations/individuals, including the leasing of property and/or the purchase of goods and services, is restricted to the lesser of the actual cost to the related organization/individual or the fair market value of the transactions.

Policy Objective #2

To ensure that all funds available from fundraising activities carried out by any related organization/individual on behalf of the service provider are appropriately applied toward the legal/corporate purposes of the service provider consistent with the OASAS mission to support and advance substance use disorder and problem gambling services in New York State.

Criteria and Documentation Requirements for Service Provider Compliance with OASAS Policy Regarding Financial Transactions with Related Organizations/Individuals

The following criteria defines and describes service provider documentation and compliance with OASAS policies on financial transactions with related organizations/individuals.

Determination of the Existence of a Financial Transaction with a Related Organizations and/or Individuals

The definition of a related organization and/or individual, as well as other guidance to assist in determining the existence of a less-than arm's-length financial transactions, is provided below.

Note: If the provider has trouble in applying the definition(s) and other reporting guidance, the assistance of a public accountant and/or attorney should be sought.

Definitions

Related Party

Affiliates, principal owners, management and members of their immediate families and any other party with whom the reporting entity may deal with where one party can significantly influence management or operating policies of the other to the extent that one of the transacting parties might be prevented from fully pursuing its own separate interests.

Related Organizations and/or Individuals

All corporations, partnerships, unincorporated associations or other bodies that have been formed or are organized to provide financial assistance and aid for the benefit of the service provider. Financial assistance and aid include engaging in fundraising activities, administering funds, holding title to real property, having an interest in personal property of any nature, and engaging in any other activities for the benefit of the service provider.

Arm's Length

The description of an agreement made by two parties freely and independently of each other, and without some special relationship, such as being a relative, having another deal on the side or one party having complete control of the other. It becomes important to determine if an agreement was freely entered into to show that the price, requirements, and other conditions were fair and real.

A less-than-arm's-length relationship may exist when:

- an individual has a financial interest (stockholder, partner, etc.) in both the service provider and in the related organization;
- a corporation, partnership, or other organization has a financial interest in the service provider;
- the service provider has a financial interest in another corporation, partnership or other organization;
- any director, officer, administrator, or any key person of the service provider or relative of such person has a financial interest in the related organization;
- an individual is a director, officer, administrator or key person of the service provider and the related organization;
- a director, officer, administrator or key person of the related organization or relative of such person has a financial interest in, or receives compensation from, the service provider or in real or personal property used by the service provider in the operation of its program(s);

Disclosure of less-than-arm's-length financial transactions are required within a service provider's independently audited annual financial statements. This disclosure is reported under the category of Related Party Transactions, as defined by and in accordance with Generally Accepted Accounting Principles (GAAP) and Generally Accepted Auditing Standards (GAAS), as promulgated by the American Institute of Certified Public Accountants (AICPA).

Note: A key person may be defined as, but not limited to, an individual with sufficient authority within an organization to affect policies and procedures of that organization to a significant degree. If there is a question as to whether an individual should be considered a key person, assume the individual has sufficient authority to be included in the definition of key person for the certification.

If a determination is made that there were no less-than-arm's-length financial transactions during a fiscal reporting period, no further work needs to be completed in this regard. Service providers should maintain sufficient documentation of their determination on file, as it may be requested in connection with a financial examination of the service provider by the OASAS FARU and any other state or federal oversight agencies and/or interested stakeholders including but not limited to the NYS OSC, the Office of the Medicaid Inspector General, and the NYS Attorney General's office.

If a determination is made that a less-than-arm's-length financial transaction has occurred during a fiscal reporting period, the following sections provide guidance for determining whether the service provider is complying with OASAS policy. A determination of compliance relative to each related organization/individual is required prior to service provider certification.

Determination of Service Provider Compliance Regarding the Purchase of Goods or Services from a Related Organizations/Individual

The allowable cost of goods or services purchased from related organizations/individuals is restricted to the lesser of cost to the related organizations/individuals or the fair market value of the transaction. On an annual basis, service providers must maintain a summary of all financial transactions with related organizations/individuals detailing the related organizations/individual's actual cost of providing the goods or services. Summaries of all financial transactions with related organizations/individuals should be sufficiently detailed to determine the validity and accuracy of the actual cost to the related organizations/individuals relative to the transaction.

For leased real property, actual costs should be limited to those necessary to finance and properly maintain the property. Typically, these costs can include principal payments and interest expense on mortgages, real estate taxes, and any other necessary and reasonable operating and maintenance costs not already paid for or the responsibility of the tenant. In addition, service providers must have on file a certified statement by an independent appraiser or licensed realtor, made within two years of the last lease renewal. This certified statement must provide a fair market lease/rental appraisal of the real and/or personal property leased/rented by the service provider from the related organization/individual. OASAS reserves the right, at its discretion, to conduct a property lease agreement evaluation that may qualify in lieu of an independent appraisal.

A reconciliation must be performed of the amount paid to a related organization/individual and the actual cost to that related organization/individual to provide the goods or services. Any amount paid to related organizations/individuals more than the lesser of their actual cost or fair market value must be adjusted out of the reported expenses on the appropriate Adjustments/Non-Allowable Costs line of CFR schedules CFR-1, CFR-3, DMH-1, and DMH-2 as required by OASAS policy.

All required substantiating documentation pertaining to financial transactions with related organizations/individuals must be maintained for a minimum of 6 years and must be made available upon request to OASAS and any other state or federal oversight agencies and/or interested stakeholders. Expenses claimed for State Aid reimbursement more than the lesser amount of a related organization's/individual's actual cost or fair market value will be adjusted out of the State Aid approved for the fiscal reporting period.

Determination of Service Provider Compliance Regarding Financial Support Received from or Provided to a Related Organization/Individual

It is OASAS policy that State Aid funding provided for a fiscal reporting period will not exceed the amount necessary to carry out approved program services in an efficient and effective manner. Approved State Aid funding is developed after the application of all other available financial support including financial contributions from any related organization/individual. Additionally, any financial support a service provider gives to a related organization/individual must result in a real and measurable benefit to the service provider in their provision of OASAS-funded program services.

Any financial support, including fundraising efforts, received by a service provider from a related organization/individual must be used for the benefit of the service provider and appropriately reported in all required financial documents. Service providers must maintain sufficiently detailed documentation of all financial support received from a related organization/individual. Please refer to section #6 of the AFR for more information regarding fundraising.

OASAS reserves the right to review all financial documents and records of related organizations/individuals providing financial support to an OASAS-funded service provider or receiving financial support from an OASAS-funded service provider. OASAS may, at its sole discretion, adjust a service provider's approved State Aid if any financial support received from or provided to a related organization/individual does not sufficiently support the provision of OASAS-funded program services.

Source(s) of Further Information

If you require further clarification of the issues detailed in these general guidelines, please contact your OASAS Program Manager.

#22 SERVICE PROVIDER EQUIPMENT ACQUISITIONS AND MANAGEMENT

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Purpose

This document details reporting and recordkeeping requirements and guidelines for OASAS-funded service providers in acquiring and managing equipment assets.

Equipment Management Requirements

All OASAS-funded service providers are expected to establish and maintain sound equipment management systems and practices, which include at a minimum the:

- submission of equipment acquisition requests for OASAS review and approval, consistent with the requirements prescribed in annual OASAS Budget Submission Guidelines;
- assignment of an identification number to each item of equipment and affixing a corresponding numbered tag or decal by the provider to that equipment for all acquisitions, whether by purchase, loan or donation;
- maintenance of equipment management recordkeeping systems, capable of producing inventory listings by site, to record essential information including, acquisition date, cost or fair market value, identification number, funding source, deployment, condition and disposition data (a sample template, PAS-32, is linked below);
- establishment and implementation of policies regarding the conduct of periodic physical inventories that should be conducted at least every two years to ensure accountability of assets and to verify current deployment, condition and utilization;
- establishment of policies/procedures for reporting missing (lost or stolen) equipment to appropriate authorities, including law enforcement officials, insurers and other entities having an ownership interest, including the appropriate OASAS RO and the LGU (if applicable); and for supplying written reports of the incident and the results of any investigation to the OASAS RO and the LGU (if applicable).
- establishment of policies/procedures for disposal of equipment after its utility has ceased, including notification of and receipt of approval from the OASAS RO on recommended disposition actions for equipment purchased, in whole or in part, with OASAS funds.

The equipment records maintained by OASAS-funded service providers must be sufficient to ensure that in the event OASAS funding is discontinued, the provider can provide OASAS with a final accounting of equipment that will be used to determine the proper disposition of any equipment that was purchased, in whole or in part, with OASAS funds. As stipulated in Appendix A of the funding contract, all title or interest to any equipment vests with OASAS where the purchase costs were paid with State Aid provided with the funding agreement. This also applies to OASAS allocated funded providers.

Since OASAS will continue to review and audit equipment asset records and management practices as part of its oversight responsibilities the provider must ensure that the above minimum requirements are met.

Reporting Equipment Acquisition/Disposition Activity

OASAS-funded service providers are required to record equipment acquisition and disposition activity involving equipment financed, in whole or in part, with OASAS funds as well as any donated equipment. Providers are directed to maintain accurate and up-to-date information that may be subject to future OASAS review/audit and encouraged to use an <https://oasas.ny.gov/pas-32> or similar document for this purpose. Service providers may need to apply more stringent equipment management practices to comply with the requirements of LGUs or other sources of financial support.

Source(s) of Further Information Please refer any questions and/or concerns regarding this issue to your OASAS RO.

#23 ALLOWABLE COSTS - OASAS-FINANCED REAL PROPERTY

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Purpose

This document summarizes OASAS' policy regarding reimbursable fees and expenses associated with real property transactions.

This policy is established in accordance with the Mental Hygiene Law, the Facilities Development Corporation Act, Chapter 359 of the Laws of 1968, and 14 NYCRR §813.

Attorney fees incurred by contractor are an allowable expense in real property transaction, subject to the following limits:

- for closings on OASAS State Aid Grant Lien (SAGL) for capital funding contracts, 1/2% of the contract amount, up to a maximum of \$7,500; and
- for Dormitory Authority loan closings, \$3,500.
- Any use of funds advanced pursuant to the OASAS SAGL contract not directly associated with completion of the capital project, is prohibited without the express prior written approval of the Office.
- In the event contractor and any of its subcontractors become mutual litigants in a lawsuit related to the project, no funds advanced pursuant to such contract shall be used for litigation expenses without the express written approval of the Office.

OASAS will consider exceptions to these limits in the following circumstances:

- in the case of OASAS capital funding contracts, when a closing requires resolution of legal issues not normally associated with real property transactions, but nonetheless are of a capital nature and related to a specific closing; and
- in the case of a Dormitory Authority closing, when there was no prior OASAS contract closing.

Providers must accompany requests for exception with appropriate and reasonable justification.

Other Reimbursable Fees and Expenses

In addition to attorney's fees, OASAS will allow reimbursement of reasonable costs incurred in the preparation of closing real property transactions. The following fees and expenses are allowable:

- filing fees;
- search fees;
- investigation fees;
- expert consultant or witness fees;
- document request fees;
- long distance telephone charges;
- mailing (regular and express) expenses;
- copying fees, limited to reimbursement at the New York State government rate;
- fax transmission expenses that exceed regular telephone charges; and
- travel expenses, including travel-related meals, transportation, and lodging limited to the New York State government rate.

OASAS Approval

All real property transaction costs are subject to review and approval by OASAS. When such costs are submitted for reimbursement, they must be supported by reasonable justification and/or substantiating documentation, as appropriate.

Source(s) of Further Information

Please contact the Bureau of Capital Management at (518) 457-2545 for further information and clarification of matters expressed in this policy.

#24 Annual Program Performance Reviews [\(Back to Table of Contents\)](#)

Purpose

This document identifies the process used by the OASAS RO to evaluate OASAS-funded Local Governmental Units (LGUs), and providers, in terms of overall program and fiscal management performance. It is OASAS' intention to identify problems that, when corrected, will improve client outcomes and the program's overall performance. If efforts

to address needed improvements are not producing desired results, OASAS may ask for corrective action measures by way of a management plan, place restrictions on operating certificates and/or reduce, suspend or terminate State Aid funding.

Background

Incorporating quality performance measures into resource allocation decisions is a key administrative objective for OASAS. OASAS integrates the following six major systems that monitor and evaluate New York State's network of substance use disorder prevention, treatment and recovery services:

- Standards and Quality Assurance's regulatory compliance monitoring functions;
- Administration's budget and fiscal data;
- RO program monitoring activities;
- FARU program monitoring activities;
- Data entered in the Monthly Service Delivery system by each program; and
- Reports from OASAS Specialty Bureaus, where applicable.

Program Performance Reviews are an integral part of the OASAS Local Assistance process. The performance criteria described in this document serves as the basis for the "program deliverables" included in all State Aid Funding Authorization letters.

In situations where a program's performance is questionable, the RO will give written notification of the issues identified to the provider (with copies to the LGU). This notification will include specific areas needing attention or improvement.

While this review process is comprehensive in scope, discovering a problem in only one area will not usually be a cause for immediate concern. However, if a program repeatedly fails to correct problems as they are identified, OASAS retains the options of:

- placing restrictions on the OASAS addiction disorder services operating certificates;
- withholding State Aid payments pending resolution of problem issues; and/or
- reducing or eliminating State Aid funding commitments.

For programs operating on a calendar year, the annual performance reviews will take place during the preceding November. For those operating on a July-June fiscal period, these reviews will take place during the preceding May.

Performance Review Elements

A. Program Performance

1. WITNYS Reporting System (Prevention Providers only):
 - Did the program submit its' workplan for the upcoming Prevention Planning Year?
 - Does the proposed workplan project the percentage of full-time equivalents (FTEs) allocated to the delivery of evidence-based practices (EBPs) required by the Prevention Guidelines?
 - Did the program have at least ten months of data entered during the most recent Prevention Planning Year?
 - Did the program meet all the Prevention Performance Standards listed in the Prevention Guidelines?
2. Client Reporting:
 - Is the treatment PRU's monthly reporting greater than 180 days late in Monthly Services Delivery System (MSD)?
 - Has the program completed their Program Profile and Services Inventory (PPSI) bi-annual update?
 - Has the provider completed their County Planning System (via Formstack) surveys?
 - Is the Opioid Treatment Program's (OTPs) *Opioid Treatment Annual Update* (OTAU) reporting up to date?

3. Outpatient Programs:

- Has the gross cost improved over last year, and/or is it below the statewide average for the clinic type (standard clinic, CCBHCs, COTIs, etc.)?

4. Outpatient Gambling Programs:

- Are the units of Service per FTE less than 1,200?
- Is the gross Cost per FTE in current or prospective budget greater than \$94,500?
- Does the program have appropriately Credentialed staff per gambling regulations?

5. Bedded Services:

- Has the utilization improved over last year, and/or is below the statewide average for service type?

6. Local Governmental Oversight:

- Does the LGU submit reports/documents for their funded programs in a timely fashion (Budgets, Claims, Workplans, Local Service Plan, Federal Audit Reports)?

B. Site Visits

1. Was a comprehensive site visit conducted by the RO within the past 12 months?
2. Were any material performance problems identified during the RO site visit?

C. Regulatory Compliance & Other Performance Indicators

1. Is the PRU at "minimal" compliance?
2. Is the PRU at a "non-compliance" level?
3. If under a conditional license, is the PRU not moving towards compliance?
4. Is the limited license due to a provider's negative fiscal viability rating? If yes, have they submitted an acceptable Fiscal Recovery Plan?
5. Has the provider been referred to OASAS' Executive Enhanced Oversight Team in the prior 12 months?

D. Fiscal Considerations

1. Is the Agency Administration within OASAS guidelines and budgeted via ratio value across all programs?
2. Has the PRU under spent their state aid by \$15,000 or more according to their prior 2 years of claims?
3. Has the provider submitted forms CBR-i, CBR-4, and DMH-2 of the Consolidated Budget Report (CBR)?
4. Has the provider submitted their *Supplemental Budget Information* using the official OASAS forms?
5. Has the provider submitted their PAS 125 form, *Required Attestation with OASAS Consolidated Budget Report Submissions*?
6. Has the provider submitted a list of their current Board of Directors with addresses and terms of office?

OASAS Regional Office Decision

A. Management Plan

If, after a review, the RO identifies areas of poor performance, they will prepare a Management Plan showing the next steps to be taken by the RO, the provider and/or the LGU as applicable. This Plan will include written notification to the provider, with copies to the LGU for allocated programs:

- describes the problems identified;
- offers technical assistance, if necessary, to correct these problems; and
- includes specific dates when the RO will follow up with the program to ensure that the problems identified are being addressed.

B. Funding Recommendations

RO will use their personal knowledge and understanding of the provider and/or PRU gained through regular contacts, formal site visits as well as the above reporting, regulatory compliance and fiscal considerations to evaluate its' performance prior to making one of the following funding recommendations to the RO District Director:

- Continue Funding - meets performance expectations;
- Continue Funding Contingently - meets most performance expectations and there is a Management Plan in place;
- Suspend Funding until corrective actions have been completed; or
- Terminate Funding.

Minimum Requirements

Providers and programs are required to offer full cooperation to OASAS personnel, including those from RO, Central Office, the Fiscal Audit and Review Unit, and other bureaus (as deemed appropriate), during the conduct of any programmatic performance review as described above.

#25 OPERATING CERTIFICATE RECERTIFICATION PROCESS

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Purpose

This document identifies the process used to renew an OASAS-certified provider's operating certificate.

Background

Pursuant to Section 32.13 of the NYS Mental Hygiene Law, OASAS reviews programs for regulatory compliance, facility appearance and safety. This review occurs approximately 3-6 months prior to the expiration of the current certification term as specified on the previously issued operating certificate.. The recertification review is unannounced, usually lasts 4-6 days and is conducted by staff from the OASAS RO.

Process

OASAS staff employs a site review instrument to review providers based on five separate areas as follows:

- **Patient Case Records (Overall):** Admission procedures, assessment, patient rights and responsibilities, medical services, treatment plans, progress notes, discharge plans, confidentiality;
- **Patient Case Records (Quality Indicator):** Subset of questions from the above areas weighted separately;
- **Service Management (Overall):** Quality improvement, clinical supervision, operational requirements, monthly reporting, staffing, clinical/programmatic services, justice center requirements, Substance Use Prevention, Treatment and Recovery Services and SAPT Block Grant;
- **Service Management (Quality Indicator):** Subset of questions from the above areas weighted separately;
- **Facility (Overall):** Clean and sanitary, private counseling spaces, proper storage of medication, medical supplies, first aid, evacuation routes posted, communication device for emergencies, employee training in evacuation and fire extinguishers, documentation of fire extinguishers, emergency lighting, exit signs, environmental controls, heating and cooling systems, documentation of fire alarm testing and fire drills.

At the conclusion of the field work, OASAS staff will conduct an exit conference with the program based on the scores obtained in the five above-referenced areas. Any citations, based on the review, will subsequently be provided in writing to the program in the form of a Program Review Report/Corrective Action Plan (CAP). This CAP must be completed and returned to OASAS within ten (10) calendar days from the date of issuance. The successful completion of the CAP, one in which OASAS and the provider agree, comprises two of the three components that are evaluated in arriving at an operating certificate renewal term.

Fiscal Viability (FV): The final component is the providers Fiscal Viability (FV) score that measures the ratio between an organization's current and total assets and its current and total liabilities and is an indicator of their financial strength.

The OASAS Office of Audit Services will request a multi-page form to be completed detailing the required balance sheet information as well as requesting a copy of the latest independently audited financial statements. Upon review of the submitted information, a FV score will be calculated and based on the current tiered system, a renewal term will be assigned. Any FV score that results in a shorter than a full three-year renewal will require the submission of a CAP to the OAS, that requires a plan of how the FV can be improved.

Final Determination: The final determination of an operating certificate renewal term will be based on the scoring results of how the program is operating, the condition of the physical plant and on its FV score. The term assigned for the renewal will be the lowest of the two scores. Any renewal term that is less than two years will result in additional oversight by OASAS as we work together to improve any deficiencies.

Minimum Requirements

Providers are required to offer their full cooperation to OASAS personnel including those from our RO, the FEIU, and the OAS, during the conduct of any inquiries regarding the renewal of a provider's operating certificate.