

How do Home and Community-Based Services (HCBS) help children/youth and families/caregivers?

Children’s HCBS:

- Are provided where children/youth and families are most comfortable — at home or in the community
- Support children/youth as they work toward goals and achievements
- Help children/youth be successful at home, in school, and in other environments
- Offer personal, flexible services to meet the health, mental health, substance use treatment and/or developmental needs of each child/youth



Contact Health Home:

Children/youth not enrolled in a Health Home care management program can call **518-473-5569** or email hhsc@health.ny.gov to get more information and/or enroll. To find a Health Home near you, refer to this website: https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_map/index.htm



Contact C-YES:

Children/youth not enrolled in Medicaid can call **1-833-333-CYES (1-833-333-2937)** or TTY **1-888-329-1541** to get more information. More information is also on their website: <https://nymedicaidchoice.com/connecting-children-home-and-community-based-services>

NYS CHILDREN’S MEDICAID

Home and Community Based Services (HCBS)

Information for Children/Youth and Families

Finding the Right Care Manager



- Department of Health
- Office of Mental Health
- Office of Addiction Services and Supports
- Office for People With Developmental Disabilities
- Office of Children and Family Services

To find out more about Children’s Home and Community-Based Services, contact your healthcare provider, Health Home care manager, Medicaid Managed Care Plan, County SPOA, or the Children and Youth Evaluation Service.



Welcome to the New York State Children's Waiver

- Participation in the Children's Waiver requires care management provided by Health Home **or** the Children and Youth Evaluation Service.
- Care management is necessary to coordinate services and provide communication with the child/youth, family, service providers, and collateral contacts. Care managers also develop and maintain a Plan of Care.

Note: Participants who are wavier eligible through "Family of One" Medicaid Budgeting, and receiving only care management as the required monthly HCBS, must be enrolled in Health Home Serving Children.

Home and Community Based Services (HCBS)

Choosing the Right Care Management



What is Health Home Serving Children?

- Health Home is an optional care management program.
- Participants already enrolled in Health Home can speak to their current care manager regarding HCBS and other services.
- Health Home conducts HCBS eligibility if requested or needed.

Benefits of a Health Home Care Manager:

- Provides **comprehensive coordination for all services**, including HCBS.
- Develops and maintains the Plan of Care for all services, including HCBS.
- Conducts **monthly check-ins**.
- Finds and secures needed services, not just HCBS.
- Works with Managed Care Plans and provider agencies to ensure quality services and outcomes.

What is Children and Youth Evaluation Service (C-YES)?

- C-YES provides care coordination for participants who do not choose Health Home and are not enrolled in a Medicaid Managed Care Plan.
- C-YES works with children/youth and families when services are needed and they are not already enrolled or eligible for Medicaid.
- C-YES conducts HCBS eligibility for participants referred to them.

Benefits of a C-YES Care Coordinator:

- Provides **care coordination for only HCBS**.
- Works with the care manager at the Managed Care Plan (for enrolled members) to develop and maintain the Plan of Care for HCBS only.
- Conducts **quarterly check-ins**.
- Provides information and can make linkages to resources for other needs.



Children and Youth Evaluation Service