



## **Erie County Golf Course Policy and Procedures**

The Purpose of this Golf Course Policy is to establish expectations, uniform rules, procedures and operating policies for golf courses operated by Erie County.

### **Reservation Policy**

The use of Chronogolf Online Tee Time system to book tee times is strongly encouraged. Golfers with a season pass may book tee times up to 8 days in advance. No more than one tee time per day may be reserved. Reservations may be made in person or via phone in the alternative.

### **Tee Time Policy**

All patrons must have a tee time to play on the golf course. Tee times can be made 8 days in advance for pass holders and 3 days in advance for non-pass holders. A season pass is not required to play golf at an Erie County golf course. Players are encouraged to create a foursome when possible. Customers who book less than a foursome are subject to be paired up to create a foursome.

### **Check-in Policy**

Golfers may be refused playing privileges for playing without purchasing a green fee. Golfers should check in with the pro shop staff no less than 15 minutes and no more than 30 minutes before their tee time. The pro staff has the right to pair up players to create foursomes. Pass holders MUST check in for all rounds, no exceptions.

### **No Shows/Cancellations**

Cancellation of and changes to tee time must be made at least 4 hours in advance. Cancellations can be made in person, by phone, or via our tee time system. Three no-shows or late cancellations (less than 4 hours notice) will result in a loss of tee time privileges for 30 days. No refunds will be given.

### **Rain Check/Inclement Weather Policy**

The Golf Course Superintendent or his/her designee is responsible for decisions concerning temporary or all day closing of any County golf course. Rain checks will be issued to those guests who are unable to complete their round due to inclement weather or the closure of the golf course due to unsafe conditions. The value of the rain check is pro-rated based on the rate the guest paid to play and the number of holes completed that day. Erie County Parks is not liable for any injuries due to inclement weather.

Rain checks will be issued if golfer is delayed by rain for at least 30 minutes. Rain checks have no cash value. Golfer must have completed less than six (6) holes and be on the course for less than ninety (90) minutes. There will be no rain checks issued if golfer began play in the rain. No rain checks will be issued if the golfer played 6 or more holes. Golfer must provide proof of payment in order to receive a rain check.

Rain checks will expire 1 year from the issue date. Rain checks are non-transferable and non-replaceable. Rain checks may only be used at the course issued. Rain checks are one time use only.

### **Frost Delay Policy**

Following the delay, tee times will proceed at the original scheduled order of play that day from when play begins. Groups not present at appointed time become standby players only.

### **Alcohol Policy**

Personal coolers are prohibited unless medically needed. Golfers may be refused playing privileges for being intoxicated or under the influence of illegal drugs.

### **Driving Range Policy**

Possession and/or use of range balls on the golf course is prohibited. Violators may be removed from the golf course without compensation for unused green fee/cart fees. Using previously hit range balls from the range and/or removing range balls or range baskets from the facility is a crime and is punishable by law.

### **Dress Code Policy**

Proper golf attire is preferred at each facility. Metal spikes are prohibited on the golf course and practice areas.

### **Rental Cart Policy**

Operators of rental motor golf carts must be 18 years of age and have a valid driver's license. Maximum of two club sets and two riders per cart is permitted. Two single riders in a group is not permitted. Operators must obey cart signs and rules or they will be asked to leave the premises with no refund. Carts are not allowed in the parking lots.

Carts must be kept thirty (30) feet away from greens and tees, and at least ten (10) feet away from bunkers/traps, when not on cart paths.

You shall reimburse the County of Erie Department of Parks, upon demand for the loss of, or any damage to the golf cart or property damage while it is rented to you and for all costs and expenses, including reasonable attorney's fee, incurred by the County of Erie Department of Parks in collecting and amounts owing by you hereunder or in otherwise enforcing the County of Erie Department of Parks' rights hereunder.

Personal golf carts/golf boards are not permitted.

### **Etiquette**

Common golf etiquette is required at all times. This etiquette prohibits the throwing of clubs, running or jumping on greens, carrying golf bags onto the greens, pulling of handcarts onto the greens or aprons of greens, and the reckless operation of a golf cart. This etiquette also requires the caring for the golf course grounds by replacing divots, raking bunkers and repairing ball marks on the greens. Rude,

disrespectful, disruptive, loud, and/or aggressive behavior toward any staff or golfer will not be tolerated and may result in being asked to leave the golf course.

### **Pace of Play Policy**

Golfers must maintain their position behind the group in front of them. The maximum allotted time to play 18 holes is 4 hours and 20 minutes. If your group is out of position, you will be given the following warnings:

**1st Warning:** If your group falls out of position, you will be asked to re-establish your starting position.

**2nd Warning:** If your group fails to re-establish its starting position in 30 minutes, you will be asked to pick up and move up to the group in front of you.

**3rd Warning:** If you are unable to maintain this position, as a courtesy to your fellow golfers, your group will be asked to leave the course without refund.

### **Player Responsibility**

Players are responsible for any property damage or personal injury resulting from their own play. Golfers are responsible for any injuries or damages resulting from their play.

All play must start on #1. Players must not start on #10 without the permission of the pro shop staff. Players must follow common golf etiquette and not be a disturbance for others on the golf course.

### **Spectator Policy**

Spectators are prohibited from the golf course during regular day-to-day play.

Spectators are permitted during competitive events; please refer to the Spectator Policy for guidelines.