

## **Responses to Questions**

### **On RFP # 2024-039VF**

#### **First Responder Wellness Program**

- Do you have a current provider of these services?
  - Similar services are currently provided by a contracted partner.
- If yes, what is the name of the company?
  - This is irrelevant to the scope of the RFP.
- How satisfied on a scale of 1-10 are you with your current services?
  - This is irrelevant to the scope of the RFP.
- Many of these services sound like Employee Assistance program Services (EAP), is there a reason that your EAP does not provide this service?
  - This service is not an EAP. Each organization who may benefit from this service are required to have their own EAP. This contract is to supplement and expand on the available services.
- How much is the current cost for these services for the county?
  - The current contract/project was funded for \$95,000.
- How many first responders are covered?
  - All Erie County first responders (included but not limited to EMS, Law Enforcement and Fire) and their families shall have these contracted services available to them.
- For pricing, do you want a per person rate, or a fee for each service rate?
  - We are expecting a flat rate for contracted services.
- Who would be responsible for promotion to first responders and their family members?
  - Contractor shall design promotional materials and distribute with assistance from Erie County.
- How is this service promoted?

- Contractor shall promote services/distribute information with assistance from Erie County.
- Is the peer-to-peer program operating now?
  - First Responder agencies operate independent peer-to-peer programs.