



eviCore EAP Quarterly Utilization Report
 Erie County
 Report Date: Jan 01, 2024 - Dec 31, 2024

Case Disposition	QUAR	YTD
NUMBER OF CASES OPENED	92	92
Individual Services		
Cases Referred to Face to Face EAP appts	56	56
Cases Referred to Community Resources	6	6
No Follow Through by Client	1	1
Telephonic Consult	2	2
Legal or Financial	6	6
Stress Management Program	0	0
Individual Services Total:	72	72
Number of Individual Services that were:		
Dependents	0	0
Employee	71	71
<i>Administrative</i>	12	12
<i>Self</i>	55	55
<i>Suggested</i>	4	4
Individual Services Total:	72	72

Financial	1	1	Total	72	72
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Breakout by Department/Facility - Group & Individual Services

Group Services	QUAR	YTD
Administrative Meetings	0	0
Orientations	0	0
Employee	0	0
Employer	0	0
Union	0	0
Critical Stress Debriefings	1	1
Number of People that attended	8	8
Employee Mediation	0	0
Number of People that attended	0	0
Trainings	15	15
Hours	20.5	20.5
Health Fairs	4	4
Group Services Total:	20	20

Identified Concerns for Individual Services					
	QUAR	YTD		QUAR	YTD
Academic	0	0	Gambling	0	0
Alcohol	1	1	Grief	3	3
Alcohol/Drugs	0	0	Housing	0	0
Anger	1	1	Job Performance	6	6
Anxiety	8	8	Legal	5	5
Attendance	2	2	Martial/Relationship	10	10
Back At Work	0	0	Medical	0	0
Career/Job	0	0	Mental Health	1	1
CDL	1	1	No Follow-up	0	0
Child Care	0	0	Sexual Assault	0	0
Crisis Intervention	0	0	Stress	22	22
Depression	3	3	Suicidal Idealation	0	0
Domestic Violence	0	0	Telephonic Consult	0	0
Drugs	1	1	Vocational	0	0
Eldercare	0	0	Work Conflict	0	0
Family Conflict	6	6			

Year	Quar	Department	# of Cases
2024	Q1	Erie County - Board of Elections	1
		Erie County - District Attorney	1
		Erie County - Health	3
		Erie County - Parks and Recreation	2
		Erie County - Probation	2
		Erie County - Public Works	1
		Erie County - Sheriff	1
		Erie County - Social Services	5
		Erie County - The Library	1
		Erie County - Unknown Department	1
	Q2	Erie County - Civil Service	1
		Erie County - District Attorney	1
		Erie County - Emergency Services	1
		Erie County - Mental Health	1
		Erie County - Personnel	2
		Erie County - Probation	1
		Erie County - Senior Services	3
		Erie County - Sheriff	2
		Erie County - Social Services	9
		Erie County - The Library	2
	Q3	Erie County - Board of Elections	1
		Erie County - Central Police Services	1
		Erie County - County Attorney	1
		Erie County - District Attorney	1
		Erie County - Health	1
		Erie County - Parks and Recreation	3
		Erie County - Senior Services	3
		Erie County - Social Services	9
		Erie County - The Library	3
	Q4	Erie County - District Attorney	2
		Erie County - Health	2
		Erie County - Probation	1
		Erie County - Public Works	1
		Erie County - Senior Services	1
		Erie County - Social Services	13
		Erie County - The Library	9
Total		93	