ERIE COUNTY

REQUEST FOR PROPOSAL (RFP)
TO PROVIDE WORKERS' COMPENSATION CLAIMS MANAGEMENT & NEW YORK STATE NO FAULT CLAIMS SERVICES

RFP # 2026-056VF

QUESTIONS AND ANSWERS

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RFP # 2026-056VF

QUESTIONS AND ANSWERS

Below is a list of Questions received related to this RFP and Answers:

1. Provide the number of workers' compensation claims currently open, broken down by claim type (ex: Indemnity and Medial only)?

   A: Please refer to last two pages of RFP for loss data.

2. Provide the number of workers' compensation claims reported each year since January 1, 2021, broken down by claim type (ex: Indemnity, Medical only, and Incident Only)?

   A: See answer to 1 above.

3. How many No-Fault claims are currently open?

   A: 10

4. How many No-Fault claims have been reported each year since January 1, 2021?

   A: Approximately 50

5. Is the County currently receiving accident prevention services from FCS Administrators? If so, please provide a brief description of these services currently being provided.

   A: Yes, as required by the County.

6. Please provide a breakdown of total claims, by type, for the last 5 years (Indemnity, Medical Only and Report Only claims) = Open and Closed combined.

   A: See answer to #1 above.

7. Please confirm the number of open Indemnity claims for the last 5 years.

   A: See answer to #1 above.

8. For the last 3 fiscal years, what are the total medical bill expenditures and total amount of Medical Bill Reduction savings with the current vendor?

   A: Yes. See medical in loss runs located in RFP. Averages 55%-73%.

9. Please advise if the current vendor offers a PPO network. If so, what are the total PPO reductions over the last 3 fiscal years?

A: Yes. See total savings in question #8. Includes PPO Savings.

10. Does the current TPA provide a PBM program? If so, can the county provide a prescription drug savings report reflecting savings achieved over the last 3 fiscal years?

    A: Yes. This is proprietary.

11. # of open workers compensation claims to be transitioned (broken down by lost time and medical only).

    A: Refer to question #1 above.

12. # of open No Fault claims to be transitioned.

    A: Approximately 10-15

13. Breakdown of new claims by year on workers compensation claims by lost time, medical only and record only for the last 3 years.

    A: See, RFP claims summary on last two pages of RFP.

14. Breakdown of new claims by year on no fault claims for last 3 years.

    A: See, No fault responses above. #3 and #4.

15. What is the medical bill review results for the county last 3 years – amount invoiced, amount paid by year.

    A: See, Medical bill review savings in question #8.

16. Risk control resources being currently provided by incumbent TPA and if so what?

    A: As specified by the County. Varies per year.

17. Risk Management Information System – does the County currently have access to RMIS system provided by incumbent TPA? If not, how many users would they need?

    A: Yes. Unlimited users.