

Erie County Department of Senior Services
95 Franklin St.; Room 1304
Buffalo, NY 14202
Phone: (716) 858-8526; Fax: (716) 858-6048
www2.erie.gov/seniorservices

PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)

A **PERS**, also called a **Personal Response System (PRS)**, **Emergency Response System (ERS)**, or medical signaling device is an answer to the need for both security and independence. It is a simple way to call for help from a friend, relative, or emergency services (police, fire department, or ambulance). If a user needs help, he simply presses a button, which sends a message into an emergency response center. Information about his medical history and names and phone numbers of contact people is quickly available. The emergency response center will talk with the user to determine the reason they were contacted, and will respond appropriately. Companies who sell this product are listed under "Medical Alarms" in the yellow pages of the phone book.

ADT

(877) 730-8173
www.adt.com

ALERT ONE

(866) 581-4540
www.alert-1.com

AMHERST MEDICAL ALERT

(716) 204-4100; (800) 964-1551
www.amherstmedicalalert.com

ASSISTIVE TECHNOLOGY SERVICES

(615) 562-0043
<http://assistivetechologieservices.com/>

CATHOLIC HEALTH HOME RESPONSE

(716) 447-6309
<http://www.HomeResponseSystem.com>

DOYLE SECURITY SYSTEMS

Medical Monitoring
(866) GO-DOYLE (1-866-463-6953)
<http://www.godoyle.com> (go to Medical)

FAMILY CARE

(877) 893-2140
www.FamilyCareMedicalAlarms.com

GREATCALL/5STAR URGENT RESPONSE

(800) 918-8543
www.greatcall.com/products

HELPLINK

(855) 789-6014 OR (315) 299-2774

HOME HELP LINE/Rural/Metro

(716) 218-7074 or (877) 810-1555
<http://www.myhomehelpline.com/>

LIFE ALARM

(800) 780-5433
www.life-alarm.com

MEDICAL ALERT

(800) 800-2537
www.medicalalert.com

LIFEFONE

(844) 253-7939
www.lifefone.com

CST/LINK TO LIFE

(855) 427-8585
www.cstlinktolife.com

MOBILE HELP/ MOBILE MEDICAL ALERT SYSTEMS

(800) 992-0616
www.MobileHelp.com

MY HELP ALARM

(877) 205-8060
www.myhelpalarm.com

PHILIPS LIFELINE

(800) 380-3111
www.lifelinesys.com

RESPONSE LINK

(844) 394-8983
www.responselink.com

GENERAL SECURITY

(716) 684-0200
www.gensecurity.com

SHIELD SECURITY SYSTEMS

(716) 681-6677
www.shield-security.com

VALUED RELATIONSHIPS, INC.

(800) 860-4230
<http://www.monitoringcare.com>

VNA LIFELINE

Linda Ash (716) 630-8000
vna_wny.com

WILLCARE

(716) 856-7500
www.willcare.com