General Information System (GIS) Message

Section 1

Transmittal: 22 TA/DC106
Upstate and New York City

Date: December 12, 2022

To: Subscribers

Suggested Distribution: Commissioners, TA Directors, SNAP Directors, HEAP Directors, Staff Development Coordinators

From: Valerie Figueroa, Deputy Commissioner
Employment and Income Support Programs

Subject: Release of PUB-5210: Protect Yourself from Electronic Benefit Transfer (EBT) Skimming Flyer

Effective Date: Immediately

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Attachments: Attachment 1 – PUB-5210: Protect Yourself from EBT Skimming Flyer

Section 2

The purpose of this GIS message is to introduce the PUB-5210: Protect Yourself from EBT Skimming flyer. As outlined in 22TA/DC097: Skimming & Phishing: EBT Scams Currently Impacting Recipient Households, the Office of Temporary and Disability Assistance (OTDA) is aware of increasing incidents of Temporary Assistance (TA) and Supplemental Nutrition Assistance Program (SNAP) benefit theft via EBT card skimming, and is actively working to increase TA/SNAP recipients’ awareness of the risks posed by this ongoing criminal activity. As such, districts are encouraged to display PUB-5210 in client waiting areas and on county websites.

The PUB-5210: Protect Yourself from EBT Skimming flyer advises EBT cardholders to:

- Inspect the card machine/ATM for an overlay that may hide parts of the machine;
- Inspect the machine for glue marks, or damaged or loose parts, and be cautious of hidden cameras;
- Shield the PIN pad with your hand. Change your PIN frequently and do not share it. Check your EBT account regularly for unauthorized charges; and,
- To get a new EBT card and change your PIN, call the EBT helpline: 888-328-6399.
Forms Information

- The **PUB-5210: Protect Yourself from EBT Skimming** Flyer is a web-posted only form, therefore, it is only available online and is not available in hard copy from OTDA;
- The Flyer, including a Spanish version, is accessible through the OTDA Intranet website at [http://otda.state.nyenet/ldss_eforms/default.htm](http://otda.state.nyenet/ldss_eforms/default.htm) and is available for downloading by local districts for reproduction locally; and,
- Questions concerning web-posted only forms should be directed to BMS Document Services at (518) 474-9522.