



Erie County Social Services Directory of Benefit Offices

Rath Building: 158 Pearl Street

1st Floor

Application Hub

(716) 858-8000

<https://mybenefits.ny.gov/mybenefits/begin>

<https://www3.erie.gov/temporaryassistance/>

TAEmergencyServices@erie.gov

Photo ID

1-888-328-6399 lost and stolen EBT cards

Homeless Unit

After 5:00 pm, you may call 211WNY, at 1-888-696-9211

2nd Floor

Temporary Assistance EFP and Contract Teams

<https://www3.erie.gov/temporaryassistance/>

Temporary Assistance (716) 858-8000

Employment (MAAT and New Applicants)

<https://www3.erie.gov/socialservices/comprehensive-employment-division>

3rd Floor

SNAP (Supplemental Nutritional Assistance Program)

SNAP CALL CENTER (716) 858-7239

<https://www3.erie.gov/snap/>

<https://mybenefits.ny.gov/mybenefits/begin>

Medicaid/Public Health Insurance

Medicaid (716) 858-6244

<https://www3.erie.gov/socialservices/medicaid-program>

4th floor

Temporary Assistance Active Cases

Temporary Assistance (716) 858-8000

<https://www3.erie.gov/temporaryassistance/>

UNIT 100

Adult Protection

<https://www3.erie.gov/socialservices/adult-protection>

1-877-934-7587

(716) 858-6877

Rath Building: 95 Franklin Street

2nd Floor

Office of Child Support Enforcement Room 230

cseweberie@dfa.state.ny.us

Child Support 1-888-208-4485

4th Floor

Day Care

<https://www3.erie.gov/socialservices/day-care>

Phone: (716) 858-8953

Fax: (716) 858-2888

460 Main St:

2nd Floor

Emergency Services

Emergency Services Voicemail (716) 858-6265

Emergency Services Fax: (716) 858-2628

TAEmergencyServices@erie.gov

HEAP

<https://mybenefits.ny.gov/mybenefits/begin>

<https://www3.erie.gov/heap/>

HEAP Fax: (716) 858-6765.

HEAP phone center: (716) 858-7644

290 Main St

7th Floor Employment Assessment/Case Management

<https://www3.erie.gov/socialservices/comprehensive-employment-division>

Reception: (716) 858-1000

8th Floor Employment Workforce Readiness

<https://www3.erie.gov/socialservices/comprehensive-employment-division>

Reception: (716) 858-1028

9th Floor Employment Medical Unit

<https://www3.erie.gov/socialservices/comprehensive-employment-division>

Reception: (716) 858-1310

10th Floor Employment JOB Development

<https://www3.erie.gov/socialservices/comprehensive-employment-division>

Reception: (716) 858-7360