

ERIE COUNTY HELP PROGRAM



The Hiring Emergency Limited Placement (H.E.L.P.) Program allows for the waiver of Civil Service examinations for certain titles. This hiring program was developed to streamline the appointment process to allow State agencies to hire diverse, qualified permanent employees quickly and without examinations.



POSITIONS AVAILABLE

Social Services: Caseworker (English, Spanish, Arabic, Bengali, Karen Speaking), Child Support Investigator (English, Spanish Speaking), Social Welfare Examiner (English, Arabic, Spanish Speaking)

Youth Detention: Detention Facility Security Guard, Detention Home Intake Worker, Juvenile Justice Counselor, Youth Detention Worker



WHAT ARE THE QUALIFICATIONS TO PARTICIPATE ?

To qualify for permanent appointment, employees hired under the HELP program must:

- meet the minimum qualifications of the position for which they are applying and any other conditions of employment.
- serve and must pass a probationary period

For dual language positions:

Candidates must be fluent in English and speak & understand Spanish, Arabic, Bengali, or Karen as spoken in the Buffalo metropolitan area.

Note: After successful completion of probation, at the end of the program (January 2025) employees hired under the HELP program will become permanent without the need to participate in a competitive examination.

Diversity, inclusion, and equity principles will be utilized when filling positions.



OUR LOCATION

Personnel Department
6th Floor, Rath Building
95 Franklin Street
Buffalo, New York 14202



erie.gov/jobs