Please Note:
If you receive Section 8 (Rental Assistance, Belmont, BMHA, HUD), contact your Section 8 worker directly to request assistance with extermination.

For rodent issues, contact the Erie County Department of Health’s Rodent Control Program at 961-6800.

Emergency Assistance – Extermination Application Requirements:
- **LDSS-2921 Application**, unless you currently receive Temporary Assistance (TA) or have applied within the last 30 days
- **Photo Identification** for all adult household members 18 and older
- **Birth Certificates & Social Security Cards** for anyone not receiving ongoing TA or SNAP benefits
- **Immigration Status** - if not a US Citizen (I-94, Permanent Resident Card, etc.)
- **Verification of household income and resources for the last 4 weeks**
- **Residence, household composition, and shelter expense verification**
- **Extermination Questionnaire**
- **Documentation of Infestation**, if available

Emergency Assistance for Extermination Eligibility Determination:
- If you are otherwise eligible for assistance, Erie County Department of Social Services (ECDSS) may pay for an inspection by an authorized vendor to determine the presence of pests and specific extermination approach.
  - If the inspection does not confirm any activity, extermination will not be authorized.
  - If the inspection confirms activity, ECDSS may authorize extermination, provided that:
    - You live in a single-family home, or
    - You live in a multi-family home and the other apartment(s) will also be professionally exterminated by our vendor at the same time. The entire house must be treated in order for extermination to be successful. If all units are not paid for, extermination cannot be done. The residents of the neighboring apartment(s) may pay for the cost of extermination, apply for assistance or the landlord may pay for the additional unit’s service.
- If approved for inspection or extermination,
  1. ECDSS will notify you and the authorized vendor. You will receive an approval letter with the authorized vendor’s contact information.
  2. You then contact the company directly to set up your appointment, ask any questions or to reschedule. The exterminator will provide detailed instructions to prepare for the specific type of treatment necessary for your home.
  3. Follow the organizational and cleaning instructions so the extermination is successful.

Erie County Department of Social Services
Emergency Services
460 Main Street, 2nd floor
Buffalo NY 14202