

Family Peer Support Services

Family Peer Support Services (FPSS)

Family Peer Support Services (FPSS) are part of the Children's Family Treatment and Support Services (CFTSS). They are an array of supports provided to families caring for/raising a child who is experiencing social, emotional, medical, developmental, substance use, and/or behavioral challenges in their home, school, placement, and/or community.

Family Peer Advocates (FPA)

Family Peer Advocates (FPA) are parent professionals with lived experience raising a child with the above needs.

Family

Family is defined as a birth, foster, adoptive, or self-created unit of people residing together, with significant attachment to the individual, consisting of adult(s) and/or child(ren), with adult(s) performing duties of parenthood/caregiving for the child(ren) even if the individual is living outside of the home.

New Directions provides FPSS services in 8 counties of Western New York!

**SERVICES
ARE
FREE!**

Eligibility:

Medicaid recipient with a
recommendation from a
licensed professional

**Niagara
County Only:**

Services are available regardless
of Medicaid coverage. Funding is
provided through Niagara
County Department of Mental Health
and the New York State Office of
Mental Health.

Client Testimonials

"My peer support specialist is very knowledgeable and compassionate to our whole family. We are grateful for her support and positive attitude during critical times for our family"

"My peer support specialist is the best!! She was here for me offering support and advocating for my child each and every time I've needed her. She has gone above and beyond, sharing her stories with me has helped me realize that my child's mental health issues are NOT MY FAULT. I would really be struggling had she, and the program not been here. I would and have recommended family support to MANY of my friends with children with mental health issues. THANKS FOR ALL!!!"